CAT® INSPECT RELEASE NOTES

August 2021

Cat Inspect

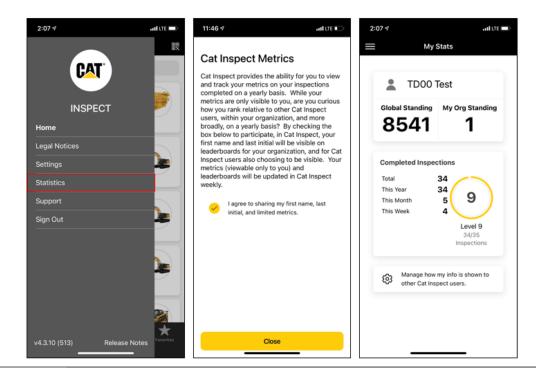
Cat Inspect is an easy-to-use application that allows users to download and complete Caterpillar and userdefined inspections, with the option to include additional information like images, videos, comments, and ratings. Completed inspection details are easily retrieved from the streamlined web portal for follow up and opportunity management.

NEW FEATURES & ENHANCEMENTS

Cat Inspect Mobile Release 4.3.10 (August 31, 2021)

1. Added User Statistics to Main Menu.

Are you curious to know how many inspections you have completed or how you rank in terms of total completed inspection to other users in your organization or across the globe? Cat Inspect now offers the ability to track your completed inspections, just go to the main menu and click the Statistics menu. You will be prompted to opt-in to this new feature. Achieve higher levels as you complete more inspections.



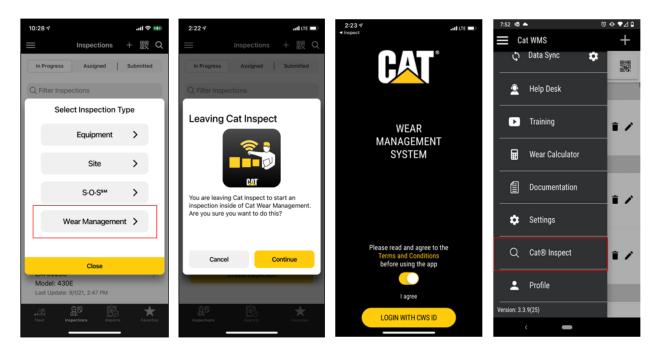
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2. Added the ability to start a Cat Wear Management System (CWM) inspection from Cat Inspect.

When using Cat Inspect, a user can create a new inspection an select "Wear Management" as the inspection type. The user will automatically be transferred from Cat Inspect to the Cat Wear Management System application to complete the new inspection. The same applies to a user working in the Cat Wear Management System who would like to create an inspection in Cat Inspect.



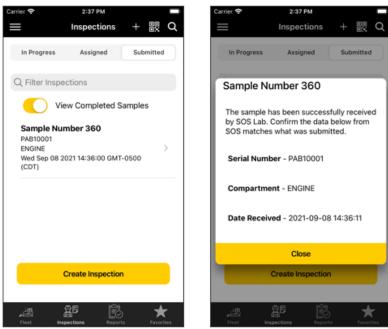
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3. Added the ability to view all completed SOS samples from within Cat Inspect.

Users can now view SOS samples they have submitted through Cat Inspect version 4.3.10 or later. Turn on "View Completed" samples on your Submitted inspections tab, press and hold on a sample to view additional details and information.



NEW FEATURES & ENHANCEMENTS

Cat Inspect Web (August 16, 2021)

1. Added App Store, Google Play, and Download APK links to website main menu bar.

APK stands for Android Package Kit and is the package file format used by Android operating system for installing mobile apps outside of the Google Play store. The main benefit for providing the APK is to give users with android devices that cannot access the Google Play, the ability to download the app.

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2. Added What's New option to website menu bar for quick and easy access to Cat Inspect release notes.

This document and all other detailed Cat Inspect release notes can be found at <u>https://dealer.cat.com/catinspect.</u> Beginning this month, release notes will also be emailed to all Cat Inspect Digital Subscribers and Cat Inspect organizational Authors and Administrators.



- 3. Added support for **Inspector Scorecard** that will display user completed inspection statistics relative to their organization and to other users across the globe. This feature was added to mobile release 4.3.10. *See mobile release notes above.*
- 4. Added support for a new **Dealer Website Assessment** form, which gives dealers the ability to rate their website using a form within Cat Inspect. Locate this form in the mobile app or on the web under FAMILY-ALL, Dealer Website Assessment.

Manage Forms									
Select Family				✓ FAMILY-ALL	-				
Active Forms			✓ Dealer Website A	ssessment	~	Search			
Serial Number Prefix	Product Family	Туре	Name	Created By	Owning Org	Last Modified Date 🞍 🛛 Form Number			
1	FAMILY-ALL	Dealer Website Assessment	Dealer Website Assessme	nt Murugesan Muthunaicka	r Caterpillar	08/16/2021, 02:45 AM 240101			
						Items per page: 100 -			

5. Added two new Data Download reports for Dealers to Cat Inspect web.

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(1) **Customer Inspections by UCID** and (2) **Customer Inspection Header Items** have been added in addition to the Customer Actionable Inspection Items and Customer User Login Report. All these reports offer insights to Customer activity in Cat Inspect. Use the "Customer Inspection By UCID" report to see which of your customers are actively using Cat Inspect and to determine who to market the app to. Download a list of customer actionable items or inspection header items for addition leads on services revenue.

C		Download Data	
Þ	INSPECTIONS	All Actionable Inspection Items	~
	PERFORM INSPECTION	Current Actionable Inspection Items All Actionable Inspection Items Inspection Header Items	
ġ.	ASSIGN INSPECTION	Inspection By Inspector Customer Actionable Inspection Items	
Ľ⊕	CREATE FORM	Customer User Login Report	
Å	DOWNLOAD DATA		_
ß	MANAGE FORMS		

FIXES

- 1. Mobile 4.3.10: Fixed and issue regarding videos on Android version 11+.
- 2. **Web:** Fixed an issue that was causing an error message not to display when user adds and email address that already exists in a notification group.

COMING SOON

Here is a preview of some new features to expect in our upcoming release schedule:

- A new Cat Inspect API (Application Program Interface) will be made available on the Digital Marketplace
- Cat Inspection Web Interface redesign of the "Perform Inspection" interface
- The ability to attach files to inspections that are classified as "In Progress" which is not currently supported.

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