MY.CAT.COM RELEASE NOTES

February 2022

MY.CAT.COM

My.Cat.Com delivers a means to help customers understand, track, manage and optimize owning and operating cost by being proactive, productive and passionate in earning customers trust.

The mission of My.Cat.Com is to be an all-encompassing equipment management tool that supports dealers and empowers customer users with cost, utilization, reliability and age information that helps them run their business more efficiently and effectively.

WHAT'S NEW

New features added in the February release!

- "Device Type" added as a new global "Filter" for Fleet pages
- Mandatory Fields on Customer Registration (State/Province, Postal/Zip Code)
- "Validate User" – "Role" Pre-Selection removed & Default to "Admin" if Company has no Administrator
- CAT® Browser Icon implemented
- Fuel Guarantee Enrollment for ADSN-N - Validated user & equipment
- "Validate Customer User" email updated with "Customer Admin Tool" text
- Explanatory Note added to "Maintenance Notifications" Modal

ENHANCEMENTS

"Device Type" added as a new global "Filter" for Fleet pages
- A "Device Type" option has been added to the global "Filters".
- Within the "Edit Filters" modal, a "Device Type" drop-down field has been added.
- The new "Device Type" drop-down field is placed after "Make", and before "Subscription".
- The items in the drop-down includes "All" (default selected), and "No Device" – so that users can filter to get only those assets which have no telematics device.
- The remaining items in the drop-down list include each of the different telematics device types that are present on any of the assets in the fleet list.
- If a "Filter" is selected from the "Device Type" drop-down, then the "Filters" button on the screen displays a "1" in a yellow circle – to represent a filter has been applied. If additional filters are applied, then the number displayed increases to show the total number of filter types that are being applied to the fleet list.

Caterpillar: Confidential Green

- In addition to the display for filter types, there are filter "chips" displayed next to the page title. Each of the specific filter options selected are displayed, so if multiple "Device Types" are chosen, each is shown with a separate "chip".
- The filter "chips" each have an "X" within it, so that user can remove that specific filter.
- Any filters that are applied to a fleet level page carry over to all of the other fleet level pages.

Mandatory Fields on Customer Registration (State/Province, Postal/Zip Code)
- These new mandatory fields are mapped into the "Validate Customer User" email that is sent to the selected Dealer accounts.
- The mandatory "State/Province" and "Postal/Zip Code" fields have been added to the information displayed in the "Validate Customer User" email under "CONTACT INFORMATION".
- "State/Province" has been added under the "Country" field.
- "Postal/Zip Code" has been added under the "State/Province" field.

"Validate User" – "Role" Pre-Selection removed & Default to "Admin" if Company has no Administrator
- Within the "Validate User" modal, the "Role" drop-down displays without an option pre-selected.
- The "Role" drop-down field displays with the text "Please Select" – and replaces that text with the selected user role once it is chosen.
- The user is not be able to move forward in the "Validate User" workflow until they have made a selection in the "Role" drop-down field.
- If the associated UCID to which this user is being validated does not already have an Administrator defined for that Dealer & UCID combination, the "Role" is pre-selected as "Administrator" & displays a blue informational text box that reads:

  "Note: This company does not have an Administrator yet. We have automatically suggested this role type, but this can be changed."

- The blue text box should display above the "Role" selection field.
- If the user decides to change the "Role" selection to "User" - rather than the defaulted "Administrator" - then the blue text box message should not display. The blue text box message should only display if the "Role" is selected as "Administrator".

CAT® Browser Icon implemented
- The CAT® browser icon appears on all browser tabs – in both standard, and dark mode.
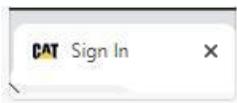
OTHER/OPERATIONS

Fuel Guarantee Enrollment for ADSN-N - Validated user & equipment
- Newly enrolled ADSN-N assets are required to have the associated equipment UCID match the associated UCID of the person submitting the Fuel Guarantee enrollment request.
- The enrollment in the Fuel Guarantee program for ADSN-N assets is only granted for Validated users & Validated equipment.
- If the Equipment UCID, and the user's/submitter's UCID do not match – then MCC prevents enrollment in the Fuel Guarantee program.

- MCC points the user/submitter to contact their Local Dealership for any questions or concerns.
- The message reads: **"Sorry, please reach out to Dealer <X> to ensure asset ownership and customer user accounts match."**
- The case check on S/N for enrollment has been removed.

"Validate Customer User" email updated with "Customer Admin Tool" text

- The text within the "Validate Customer User" email has been updated to reflect the retirement of the UCID tool, and its replacement with the "Customer Admin Tool" (https://mycustomer.cat.com/).
- The 3rd point in the "ACTION REQUIRED" list now reads:

  If a new UCID Customer Organization or DCN needs to be created, manage the company hierarchy in the new Customer Admin Tool (https://mycustomer.cat.com), otherwise you can validate the user to their UCID Organization using the My.Cat.com Registration Report or Dealership Task report.

Explanatory Note added to "Maintenance Notifications" Modal

- Within the "Maintenance Notifications" modal, under the "Email notifications will be sent based on the settings below" text, the following text has been added:

  Note: Notifications for assets subscribed to a VisionLink level must be configured in VisionLink.

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