

MY.CAT.COM RELEASE NOTES

January 2022

MY.CAT.COM

My.Cat.Com delivers a means to help customers understand, track, manage and optimize owning and operating cost by being proactive, productive and passionate in earning customers trust.

The mission of My.Cat.Com is to be an all-encompassing equipment management tool that supports dealers and empowers customer users with cost, utilization, reliability and age information that helps them run their business more efficiently and effectively.

WHAT'S NEW

New features added in the January release!

- New Enterprise page for user “Sign-Up”
- Add “No Thanks” Button to Cookie Acceptance Banner
- Add Excel Download for “My Activity: Tasks” & “Asset Details: Tasks” pages
- Update “Utilization Settings” for “90 day” and “7 day” options
- Update “ACTION REQUIRED” Text in the “REMOVE ASSET” and “VALIDATE ASSET” Emails & Add Link to Cat Digital Support page
- Dealer Users Do Not See Custom Links at Bottom of Page
- Update text in “Welcome” email related to account linking
- Maintenance – Multi-Language Support
- Batch Notification Notifications Not Sending to Multiple Email Addresses
- Null Pointer Exception for Tasks Linked to Un-validated Assets
- Duplicate “Telematics Device” field displayed in “Subscription” tool-tip
- “Global Search” Invalid Serial Number due to trailing space
- My.Cat.Com Emails – “Contact Information” Duplicated in “Schedule Inspection Service” and “Schedule General Service” Emails
- MCC Registration – Move “Dealer Selection” Loading Icons & Wait to Load Page Until Dealers Are Retrieved

NEW FEATURES

- **New Enterprise page for user “Sign-Up”**
 - My.Cat.Com has a new “Sign-Up” that provides a consistent experience for users across all Cat® applications.
 - In addition to the new “Sign-Up” page, email verification, State/Province and Zip/Postal fields are now required.

- **Add “No Thanks” Button to Cookie Acceptance Banner**
 - Beneath the current text in the Cookie Acceptance banner, the following text has been added: **“By clicking ‘Agree’, you are agreeing to our use of functional, performance and targeting cookies.”**
 - A “No Thanks” button has been added to the left of the “I Agree” option in the Cookie Statement banner that displays on the MCC page when a user first accesses the site.
 - Clicking the “No Thanks” button writes to the same cookie as the “I Agree” option – but with “rejected”, instead of “accepted”.
 - It then suppresses the banner, and blocks the collection of Google Analytics.

- **Add Excel Download for “My Activity: Tasks” & “Asset Details: Tasks” pages**
 - A download icon has been added for downloading an Excel document of the information on the “My Activity: Tasks” and “Asset Details: Tasks” pages.
 - The download icon on the “My Activity: Tasks” page displays to the left of the “Search” field at the top of the page.
 - All of the “Task” information from the “My Activity: Tasks” page displays in separate columns within the Excel sheet. The columns include the following:
 - 1. Task
 - 2. Assigned To
 - 3. Created By
 - 4. Rating
 - 5. Due Date
 - 6. Asset
 - 7. Notes
 - The “Task” data returned on the users “My Activity: Tasks” page displays in rows beneath each column.
 - The download icon on the “Asset Details: Tasks” page displays to the left of the “Search” field within the section beneath the asset dashboard.
 - All of the “Task” information from the “My Activity: Tasks” page displays in separate columns within the Excel sheet. The columns include the following:
 - 1. Task
 - 2. Assigned To
 - 3. Created By
 - 4. Rating
 - 5. Due Date
 - 6. Notes
 - The “Task” data returned on the users “Asset Details: Tasks” page display in rows beneath each column.

ENHANCEMENTS

- **Update “Utilization Settings” for “90 day” and “7 day” options**
 - The text descriptions for the “Utilization Settings” options in the “Edit Maintenance Settings” modal have been updated to read as shown below:

90 day average runtime based on telematics service meter history (RECOMMENDED)
7 day average runtime based on telematics service meter history

- Manual maintenance subscribed assets in MCC have the same 3 options as the other Subscribed assets, but the Expected Weekly Runtime option is the Default & "Recommended" option:

90 day average runtime based on telematics service meter history
7 day average runtime based on telematics meter history
Expected weekly runtime (RECOMMENDED)

- "Expected weekly runtime" is the default selection for Manual Maintenance subscribed assets – and is labeled as the "RECOMMENDED" option.
- If the "Expected weekly runtime option is selected, then the user is presented with a grid within which to enter the expected hours for each day.

- **Update "ACTION REQUIRED" Text in the "REMOVE ASSET" and "VALIDATE ASSET" Emails & Add Link to Cat Digital Support page**

- The "ACTION REQUIRED" text in the "REMOVE ASSET" email has been updated to the read:

Please update your dealerships system accordingly from the details below. For additional details, please review [My.Cat.Com Training: Removing an Asset](#).

- The "My.Cat.Com Training: Removing an Asset" text is a link that takes the user to a dealer.cat.com page.

- The "ACTION REQUIRED" text in the "VALIDATE ASSETS" email has been updated to the read:

Please update your dealerships system accordingly from the details below. For additional details, please review [My.Cat.Com FAQs: Adding an Asset](#).

- The "My.Cat.Com FAQs: Adding an Asset" text is a link that takes the user to a dealer.cat.com page.

- **Dealer Users Do Not See Custom Links at Bottom of Page**

- Dealer users are able to see their custom links in the MCC page footer section, just like Customer users see them.

- **Update text in "Welcome" email related to account linking**

- The text in the customer "Welcome" email has been updated to read:

Thank you for registering with My.Cat.Com

Your username is <username>.

If you haven't done so already, please select your Cat® dealer(s) so that they are notified of your request to link you to the correct account(s) or have a new account created.

- **Maintenance – Multi-Language Support**

- Now you can view Cat default (not customized) services, steps, and parts lists in one of 10 supported languages. Previously, Cat default services, steps, and parts lists were available only in English.
- If your preferred language is one of the 10 supported languages, My.Cat.com Planned Maintenance tracking translates the default services, steps, and parts into your preferred language.
 - English
 - Chinese (Simplified) / 简体中文
 - French / Français
 - German / Deutsch
 - Italian / Italiano
 - Indonesian / Bahasa Indonesia
 - Japanese / 日本語
 - Portuguese / Português
 - Russian / Русский
 - Spanish / Español

FIXES

- **Batch Notification Notifications Not Sending to Multiple Email Addresses**
 - A dealer user reported they are not getting the Asset ID update email notifications.
 - The users email address is listed in the correct place in MCC EQUIPMENT NOTIFICATION > Change Asset ID.
 - The Dealer has all of their BATCH NOTIFICATION types checked to receive a daily email.
 - The daily email is being sent but only to the first email address listed under EQUIPMENT NOTIFICATION > Change Asset ID or possibly the "General Email Address for the Dealership".
 - MCC is not sending the batch email to every email address signed up for EQUIPMENT NOTIFICATION > Change Asset ID and likely should if that is the business rule.
 - **Expected Results:** Emails are sent to the appropriate email addresses based on how the dealership has things configured
 - The "Recipient" field is updated to point to the correct data/email addresses.

- **Null Pointer Exception for Tasks Linked to Un-validated Assets**
 - It was reported that when a user creates a task and links it to an un-validated asset, the email generated for that task creation shows an empty "Asset Information" Section.
 - Along with this empty asset information section, the user is unable to share a task with anyone.
 - After the fix, there are no errors. The email contains "Asset Information" & the "Share Task" functionality works successfully.

- **Duplicate "Telematics Device" field displayed in "Subscription" tool-tip**
 - It was found that MCC was duplicating the "Telematics Device" field (in the tool-tip) for assets on the "Fleet List" and "Asset Details" pages.
 - The duplicate "Telematics Device" field happened when the device is a daily upgradable telematics device.

- Now, the “Telematics Device” field only appears once in the “Subscription” tool-tip for a single telematics device.
- **“Global Search” Invalid Serial Number due to trailing space**
 - Dealer had reported not seeing any asset details after selecting an asset from the global search results (MCC allowed a space in the global search).
 - MCC now removes any trailing or leading spaces after the user clicks “Search”.
- **My.Cat.Com Emails – “Contact Information” Duplicated in “Schedule Inspection Service” and “Schedule General Service” Emails**
 - Users found that the "Contact Information" section was listed twice in the "Schedule Inspection Service" and "Schedule General Service" emails. Instead of “Inspection information”, we were seeing contact information.
 - After the fix, the “Schedule Inspection Service” email only displays the “CONTACT INFORMATION” section once, and displays the “INSPECTION INFORMATION”.
 - In addition, the “Schedule General Service” email now only displays the “CONTACT INFORMATION” section once.

OTHER/OPERATIONS

- **MCC Registration – Move “Dealer Selection” Loading Icons & Wait to Load Page Until Dealers Are Retrieved**
 - The “Loading” icons (yellow bubbles) have been moved from the top of the page, to display beneath the explanatory text on the “Dealer Selection” page.
 - The rest of the “Dealer Selection” page remains blank until the loading has been completed.
 - Once the loading has completed, the user is shown a page with a “Search” field, and a map with the dealer locations marked.
 - After a location/name is entered in the “Search” field, the list of dealers matching the search criteria display in a list – and the map adjusts to focus on the dealers in the returned list.