

JANUARY 2022

AWARENESS NOTIFICATION

CAT® EQUIPMENT MANAGEMENT

CAT® APP

24/7 EQUIPMENT MANAGEMENT ON-THE-GO

Efficient equipment management starts with the Cat App. Track the location and health of your equipment, order service and parts, and activate telematics devices directly from your mobile device. Staying on top of your fleet 24/7 has never been easier.

UPCOMING OUTAGE

Cat App Database Upgrade

Beginning on January 14, 2022, at 7:30 PM CST, the Cat App will undergo routine maintenance to upgrade its database. The application will be unavailable to users during this time, concluding at 9:30 PM CST on January 14, 2022.

During this time, users can continue to utilize My.Cat.Com for equipment management needs, as well as other key applications, such as Parts.Cat.Com and Cat Inspect.

Impact to Customers

All users will experience a planned outage on Cat App, resulting in the application being unavailable on January 14, 2022 at 7:30 PM CST until January 14, 2022 at 9:30 PM CST.

Action Required

Please share this information within your dealership and teams as necessary.

Questions

Please direct any application questions or issues to [Cat Digital Support](#).