MY.CAT.COM RELEASE NOTES

October 2021

MY.CAT.COM

My.Cat.Com delivers a means to help customers understand, track, manage and optimize owning and operating cost by being proactive, productive and passionate in earning customers trust.

The mission of My.Cat.Com is to be an all-encompassing equipment management tool that supports dealers and empowers customer users with cost, utilization, reliability and age information that helps them run their business more efficiently and effectively.

WHAT'S NEW

New features added in the October release!

- Users are able to retrieve/view up to 10 years of "Service History" data
- Pass Asset Coordinates into Google Maps for Driving Directions
- "Administration: Manage Customers" – Add UCID # to display
- "Assets: Agreements" – Add Text and Link to "Account and Settings: Notifications"
- "Safety Service Letters" Modal & Display of Safety Service Letter number
- Updates to the display of "Assets: Health" ratings
- Maintenance – Re-Implement a Maximum Number of "Steps" and "Parts"
- Fixed the Fault Code Links to SIS2.0 from My.Cat.Com fault code pages

NEW FEATURES

Pass Asset Coordinates into Google Maps for Driving Directions

- A "Get Directions" button/link has been added to the "Asset Location" modal.
- The "Get Directions" button is displayed in the upper left corner of the modal – and is a yellow/primary action button.
- Clicking the "Get Directions" button opens Google Maps in another tab.
- The asset location is passed to Google Maps from the "Asset Location" modal – and displays in the location field within the Google Maps page.
- Google Maps shows the location (latitude/longitude) that was passed, with a map pin.
- There is a "Directions" icon that is displayed on the Google Maps page – that when clicked shifts the Google Maps page to a state where the final destination field is pre-filled with the asset location.
- The user is able to enter the starting point into the appropriate field, and get driving directions returned.

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ENHANCEMENTS

Users are able to retrieve/view up to 10 years of "Service History" data

- Users can pull in and expose more than 2 years of Dealer provided "Service History" Data so that they can better manage and plan their equipment maintenance.
- Users can now view up to 10 years of "Service History" data.

"Administration: Manage Customers" – Add UCID # to display

- The service that populates the information on the "Administration: Manage Customers" page has been updated to include the UCID #.
- On the "Administration: Manage Customers" page, Employee users and Dealer Admin users see the customer's UCID # displayed under the UCID Name.
- The "View Fleet" link should display on the second line, to the right of the UCID #.

"Assets: Agreements" – Add Text and Link to "Account and Settings: Notifications"

- On the "Assets: Agreements – Safety Service Letters" page, the following text has been added: "Enroll in Safety Service Letter email notifications **here**."
- Clicking the "here" text takes the user to the "Account and Settings: Notifications" page.

"Safety Service Letters" Modal & Display of Safety Service Letter number

- If a user clicks on the "Safety Service Letter" row it opens the "Safety Service Letter" modal over the page.

<u>"Safety Service Letter" Modal</u>

- The modal is titled: "Safety Service Letter".
- The text in the body of the modal is the text that is in the "Safety Service Letter". This will be the same as the text in the email sent to the user.
- The bottom of the modal includes a yellow/primary action button to "Close" the modal.
- A new service has been created to return the Safety Service Letter text to be displayed in the modal.
- Removed Safety Service Letter # visibility to customer end-users.

Updates to the display of "Assets: Health" ratings

- The component rating severity to overall asset "Rating" mapping for the "Asset Details" dashboard and fleet level list has been updated to match the table below:

Overall Rating	Action Required	Monitor	FYI	Normal
colors	*Red*	*Yellow*	*Blue*	*Green*
Fault Codes:	High	Medium	Low	
Inspections	Red	Yellow		Green

SOS:	Action Required	Monitor		Normal

- The "Health" portlet on the "Overview" page now displays with three sub-sections ("Fault Codes", "SOS", and "Inspection Results") – each section divided by a light grey line.
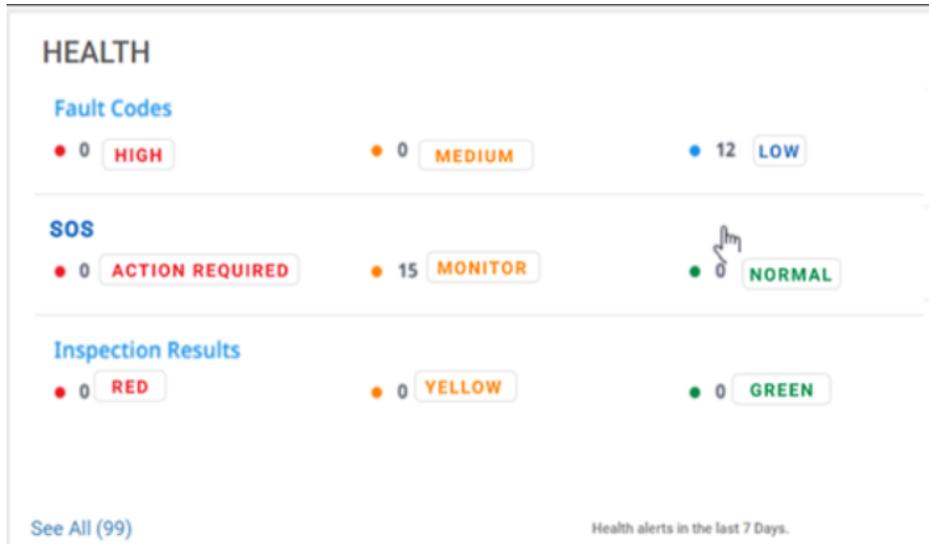
- The title of each section – "Fault Codes", "SOS", and "Inspection Results" – is linked text, that when clicked takes the user to the "Assets: Health" page, with the specified sub-section tab displayed.

  o Clicking the "Fault Codes" text takes the user to the "Assets: Health" page with the "Fault Codes" tab selected.
  o Clicking the "SOS" text takes the user to the "Assets: Health" page with the "SOS" tab selected.
  o Clicking the "Inspection Results" text takes the user to the "Assets: Health" page with the "Inspections" tab selected.

- Underneath each sub-section title, there are further categories/statuses displayed – with the number of assets in each status displayed in front of the status tile.

Fault Codes

The "Fault Codes" section displays counts and tiles for the following statuses:

1. **"High" (red)**

   - Clicking on the "High" tile takes the user to the "Assets: Health" page, with the "Fault Codes" tab selected – and filter applied to the page to only show those assets that are in the "High" status.

2. **"Medium" (yellow)**

- Clicking on the "Medium" tile takes the user to the "Assets: Health" page, with the "Fault Codes" tab selected – and filter applied to the page to only show those assets that are in the "Medium" status.

3. **"Low" (blue)**

- Clicking on the "Low" tile takes the user to the "Assets: Health" page, with the "Fault Codes" tab selected – and filter applied to the page to only show those assets that are in the "Low" status.

SOS

The "SOS" section displays counts and tiles for the following statuses:

1. "**Action Required" (red)**

- Clicking on the "Action Required" tile takes the user to the "Assets: Health" page, with the "SOS" tab selected – and filter applied to the page to only show those assets that are in the "Action Required" status.

2. **"Monitor" (yellow)**

- Clicking on the "Monitor" tile takes the user to the "Assets: Health" page, with the "SOS" tab selected – and filter applied to the page to only show those assets that are in the "Monitor" status.

3. **"Normal" (green)**

- Clicking on the "Normal" tile takes the user to the "Assets: Health" page, with the "SOS" tab selected – and filter applied to the page to only show those assets that are in the "Normal" status.

Inspection Results

The "Inspection Results" section displays counts and tiles for the following statuses:

1. **"Red" (red)**

- Clicking on the "Red" tile takes the user to the "Assets: Health" page, with the "Inspections" tab selected – and filter applied to the page to only show those assets that are in the "Red" status.

2. **"Yellow" (yellow)**

- Clicking on the "Yellow" tile takes the user to the "Assets: Health" page, with the "Inspections" tab selected – and filter applied to the page to only show those assets that are in the "Yellow" status.

3. **"Green" (green)**

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- Clicking on the "Green" tile takes the user to the "Assets: Health" page, with the "Inspections" tab selected – and filter applied to the page to only show those assets that are in the "Green" status.

At the bottom of the "Health" portlet, there is a "See all" link in the lower left corner. Clicking on the "See all" link takes the user to the "Assets: Health" page – with no filters applied

FIXES

Maintenance – Re-Implement a Maximum Number of "Steps" and "Parts"

- The initial maximum number for both "Steps" and "Parts" is set at 100.

Fixed the Fault Code Links to SIS2.0 from My.Cat.Com fault code pages

- Incorrect CID and SPN FMI mapping has been fixed to yield proper search results in SIS2.0
- EID codes were not affected

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