



# Cat<sup>®</sup> 972

## Wheel Loader

**The Cat<sup>®</sup> 972 Wheel Loader brings premium performance with simple-to-use technologies as a standard offering, boosting operator efficiencies and delivering consistent high bucket fill factors resulting in up to 10% increased productivity.\* Extended service intervals lower maintenance costs by up to 20%.\* This machine is designed to meet emission standards without interrupting operation. Improved performance, reliability, durability, and versatility result in a machine that is better built to meet your needs.**

**\*Compared to previous Cat model**

### Proven Reliability

- Cat C9.3B engine<sup>†</sup> offers high power density with a combination of proven electronics, fuel, and air systems.
- Equipped with automatic Cat regeneration system, Cat Clean Emissions Module (CEM) with Diesel Particulate Filter (DPF), and Diesel Exhaust Fluid (DEF) tank and pump.
- Features an electric fuel priming pump, fuel-water separator, and secondary fuel filter.
- Thorough component design and machine validation processes result in unmatched reliability and uptime.

### Durability

- Heavy-duty transmission and axles designed to handle extreme applications.
- Automatic planetary powershift (4F/4R) transmission features durable, long-lasting components.
- Full-flow hydraulic filtration system with additional kidney-loop filtration improves hydraulic system reliability and component life.
- Next Generation implement pump increases flow at lower engine speeds and improves hydraulic response.

### Superior Fuel Efficiency & Productivity

- New Autodig with Auto Set Tires for consistent high bucket fill factors deliver up to 10% more productivity compared to previous Cat model.
- Powershift transmission with lock-up clutch increases fuel efficiency while delivering optimal performance.
- Single clutch and lock-to-lock shifting for faster acceleration and speed on grades.
- Application Profiles optimize machine settings for different applications at one push of a button.
- Job Aids help operators improve and optimize their operating skills.
- Performance Series Buckets utilize a system-based approach to balance bucket shape against the machine's linkage, resulting in higher fill factors and better material retention when compared with other buckets of the same rated capacity.
- Automatic engine idle shutdown system significantly reduces idle time, overall operating hours, and fuel consumption.

- Standard manual front differential provides additional traction when needed. Automatic front and rear locks are available as an option.
- Optional aggregate handler configuration offers higher payload capability for loose aggregate handling.\*\*
- Deeply integrated engine, power train, and hydraulic systems deliver unmatched productivity and fuel efficiency.
- With Fusion™ Quick Coupler, buckets can be changed without leaving the cab, allowing the machine to quickly move from task to task.

### Smart Machine for Efficient Operation

- Standard Cat technologies to monitor, manage, and enhance your jobsite operations.
  - Cat Payload with Assist provides accurate weighing\*\*\* of the bucket payloads. Data is displayed in real time to improve productivity and loading accuracy with manual tip-off.
  - Product Link™ wirelessly connects the machine to the office, giving you access to production and essential health information needed to make timely, fact-based decisions to help you better run your business.
  - New Autodig allows the operator to fully automate bucket loading to improve fill factors and loading time.
  - Auto Set Tires promotes proper loading technique, significantly reducing tire slip and tire wear.
  - Onboard Job Aids and Operator Controls Help to ease operation.
- Optional Cat Advanced Payload with Assist:
  - Tip Off Assist automatizes load adjustment of the final bucket to match hauling unit target.
  - Enhanced lists management, site integration, and extended scale features to help manage and improve productivity and profitability of operations.
- Optional Cat Productivity subscription provides detailed and comprehensive actionable information to help you manage and improve the productivity and profitability of your operations.

*\*\*Optional configurations and equipment may vary from region to region and require conformance to Caterpillar payload policy. Consult your dealer or Caterpillar representative for details.*

*\*\*\*Not legal for trade.*

<sup>†</sup> Meets U.S. EPA Tier 4 Final, EU Stage V, Korea Tier 4 Final, and Japan 2014 emission standards.



# Cat® 972 Wheel Loader

---

## Safety Features

- Rear-vision camera enhances visibility behind the machine, helping you work safely and confidently.
- Optional multiview (360°) vision system helps the operator monitor the surroundings of the machine at all times.
- Optional Cat Detect radar technology enhances awareness by monitoring the working environment and alerts operators to hazards.
- Cab access with wide door, optional remote door opening, and inclined steps add solid stability.
- Floor-to-ceiling windshield, large mirrors with integrated spot mirrors, and rear-vision camera provide industry leading all-around visibility.
- Computerized monitoring system includes several warning indicators.
- Monitored seat belt is standard and can be enhanced with an optional exterior indicator.
- Optional access light and under-hood service light system to provide illuminated access to the machine and daily checks even in the dark.

## Reduced Maintenance Time and Costs

- Extended fluid and filter change intervals reduce maintenance costs by up to 20%.\*
- Convenient access to hydraulic and electrical service centers for easy ground-level servicing.
- Remote Troubleshoot can connect the machine to the dealer service department to help diagnose problems quickly so you can get back to work.
- Remote Flash works around your schedule to ensure your machine's software is up to date for optimal performance.
- The Cat App helps you manage fleet location, hours, and maintenance schedules; it also alerts you for required maintenance and allows you to request service from your local Cat dealer.
- Integrated Autolube extends component and service life.
- One-piece tilting hood makes engine compartment access fast and easy.

*\*Parts and fluids only*

## Work in Comfort in the All New Cab

- Next-generation, easily adjustable seat and suspension for improved operator comfort. It comes in two trim levels and can be equipped with a 4-point harness (kit).
- Increased legroom and adjustable seat controls for increased comfort and efficiency.
- Automatic air conditioning system keeps the cab cool as desired.
- New in-cab dashboard and high-resolution touch display(s) are easy to use, intuitive, and user friendly.
- Sound suppression, seals, and viscous cab mounts decrease noise and vibration for a quieter work environment.
- The seat-mounted electro-hydraulic joystick steering system provides precision control and dramatically reduces arm fatigue, resulting in excellent comfort and accuracy. An HMU steering wheel is also available.
- The next generation of ride control works as a shock absorber, improving ride quality over rough terrain.

## Purpose-built Specialty Configurations

- Application-specific arrangements direct from the factory for optimized performance and added durability in the toughest applications, including:
  - Industrial and waste models feature guarding and reinforcement necessary for work in transfer stations, recycling depots, scrap yards, and demolition sites.
  - Steel mill model is designed for the challenging work environment of steel mills and slag handling applications, incorporating an added level of safety.

## Standard and Optional Equipment

Standard and optional equipment may vary. Consult your Cat dealer for details.

	Standard	Optional		Standard	Optional
<b>OPERATOR ENVIRONMENT</b>			<b>POWER TRAIN (Continued)</b>		
Cab, pressurized, sound suppression	✓		Service brakes, hydraulic, fully enclosed wet disc, wear indicators	✓	
Door, remote opening system		✓	Integrated Braking System (IBS)	✓	
EH implement controls, parking brake	✓		Park brake, caliper on front axles, spring applied–pressure released	✓	
HMU steering wheel		✓	<b>HYDRAULICS</b>		
Steering, joystick	✓		Implement system, load sensing with variable displacement piston pump	✓	
Entertainment radio (FM, AM, USB, BT)		✓	Steering system, load sensing with dedicated variable displacement piston pump	✓	
Entertainment radio (DAB+)		✓	Ride control, dual accumulators	✓	
CB radio ready		✓	3 <sup>rd</sup> and 4 <sup>th</sup> auxiliary functions with ride control		✓
Seat, cloth, air suspension	✓		Oil sampling valves, Cat XT™ hoses	✓	
Seat, suede/cloth, air suspension, heated		✓	Quick coupler control		✓
Seat, leather/cloth, air suspension, heated/cooled		✓	<b>ELECTRICAL</b>		
Touchscreen display	✓		Starting and charging system, 24V	✓	
Visibility: mirrors, rear-vision camera	✓		Starter, electric, heavy duty	✓	
Multiview (360°) vision system		✓	Cold start, 120V or 240V		✓
Cat Detect rear radar system		✓	Lights: halogen, 4 work lights, 2 front roading lights with turn signals, 2 rear-vision lights	✓	
Dedicated rearview screen		✓	Lights: LED		✓
Mirrors, heated		✓	Warning beacon		✓
Air conditioner, heater, defroster (auto temp, fan)	✓		<b>MONITORING SYSTEM</b>		
Sun visor, front, retractable	✓		Front dash with analog gauges, LCD display, and warning lights	✓	
Sun visor, rear, retractable	✓		Primary touchscreen monitor (Cat Payload, quad screens, machine settings & messages)	✓	
Window cleaning platform, front	✓		Reversing strobe lights		✓
Window, front, laminated	✓		<b>LINKAGE</b>		
Windows, front, heavy duty		✓	Standard lift, Z-bar	✓	
Full cab window guard		✓	High lift, Z-bar		✓
<b>ON-BOARD TECHNOLOGIES</b>			Kickouts: lift and tilt	✓	
Cat Payload scale	✓		<b>ADDITIONAL EQUIPMENT</b>		
Autodig with Auto Set Tires	✓		Cat Autolube system		✓
Operator ID & machine security	✓		Fenders, extensions or roading		✓
Application Profiles	✓		Guards: power train, crankcase, cab, cylinders, rear		✓
Job Aids	✓		Biodegradable hydraulic oil		✓
Controls Help and eOMM	✓		High-speed oil change system		✓
Cat Advanced Payload		✓	Rear cab access		✓
Cat Payload Printer		✓	Toolbox		✓
<b>POWER TRAIN</b>			Wheel chocks		✓
Cat C9.3B engine	✓		Secondary steering system, electrical*		✓
Electric fuel priming pump	✓		<b>SPECIAL CONFIGURATIONS</b>		
Fuel-water separator and secondary fuel filter	✓		Aggregate handler		✓
Engine, air precleaner	✓		Waste and industrial		✓
Turbine, air precleaner		✓	Steel mill		✓
Radiator, high debris		✓	Corrosion resistant		✓
Cooling fan, reversible		✓			
Axles, front differential lock	✓				
Axles, auto differential locks front and rear		✓			
Axles, ecology drains, AOC ready, extreme temperature seals		✓			
Axles, oil cooler		✓			
Transmission, planetary, automatic powershift	✓				
Torque converter with lock-up	✓				

\*Standard where mandated

# Cat® 972 Wheel Loader

## Technical Specifications

Engine		
Engine Model	Cat C9.3B	
Engine Power @ 1,600 rpm – ISO 14396:2002	253 kW	339 hp
Gross Power @ 1,600 rpm – SAE J1995:2014	256 kW	343 hp
Net Power @ 1,600 rpm – ISO 9249:2007, SAE J1349:2011	239 kW	321 hp
Engine Torque @ 1,200 rpm – ISO 14396:2002	1864 N·m	1,375 lbf-ft
Gross Torque @ 1,200 rpm – SAE J1995:2014	1882 N·m	1,388 lbf-ft
Net Torque @ 1,200 rpm – ISO 9249:2007, SAE J1349:2011	1785 N·m	1,316 lbf-ft
Displacement	9.3 L	

- Cat engine meets U.S. EPA Tier 4 Final, EU Stage V, Korea Tier 4 Final, and Japan 2014 emission standards.
- The net power advertised is the power available at the flywheel when the engine is equipped with fan, alternator, air cleaner, and aftertreatment.
- Cat engines are compatible with the following renewable, alternative, and bio-fuels\* with lower greenhouse gas emission impact:
  - Up to B20 biodiesel (FAME) \*\*
  - Up to 100% HVO and GTL renewable fuels

\* Refer to guidelines for successful application. Please consult your Cat dealer or "Caterpillar Machine Fluids Recommendations" (SEBU6250) for details.

\*\* For use of higher blends, consult your Cat dealer.

Weight		
Operating Weight	24 890 kg	54,858 lb

• Weight based on a machine configuration with Bridgestone 26.5R25 VJT L3 radial tires, full fluids, operator, standard counterweight, ride control, cold start, roading fenders, Product Link, front manual differential/open rear axles, power train guard, secondary steering, sound suppression, and a 4.8 m<sup>3</sup> (6.25 yd<sup>3</sup>) general purpose bucket with BOCE.

Transmission					
Speed	km/h	mph	Speed	km/h	mph
Forward 1	6.7	4.1	Reverse 1	7.3	4.5
Forward 2	13.4	8.4	Reverse 2	14.8	9.2
Forward 3	24.1	15.0	Reverse 3	26.6	16.5
Forward 4	39.5	24.5	Reverse 4	39.5	24.5

• Maximum travel speed in standard vehicle with empty bucket and standard L3 tires with 849 mm (33 in) roll radius.

Sound	
With Cooling Fan Speed at Maximum Value:	
Operator Sound Pressure Level (ISO 6396:2008)	70 dB(A)
Exterior Sound Power Level (ISO 6395:2008)	109 dB(A)
Exterior Sound Pressure Level (SAE J88:2013)	76 dB(A)*
*Distance of 15 m (49.2 ft), moving forward in second gear ratio.	
With Cooling Fan Speed at 70% of Maximum Value:**	
Operator Sound Pressure Level (ISO 6396:2008)	69 dB(A)
Exterior Sound Power Level	108 dB(A)***

\*\*For machines in European Union countries and in countries that adopt the "EU Directives."

\*\*\*European Union Directive "2000/14/EC" as amended by "2005/88/EC."



Air Conditioning System	
The air conditioning system on this machine contains the fluorinated greenhouse gas refrigerant R134a (Global Warming Potential = 1430). The system contains 1.6 kg (3.5 lb) of refrigerant which has a CO <sub>2</sub> equivalent 2.288 metric tonnes (2.522 tons).	

Bucket Capacities	
Bucket Range	2.8-14.0 m <sup>3</sup> 3.75-18.25 yd <sup>3</sup>

Operating Specifications		
Static Tipping Load – Full 37° Turn:		
With Tire Deflection	16 297 kg	35,919 lb
No Tire Deflection	17 505 kg	38,582 lb
Breakout Force	196 kN	44,072 lbf

• For a machine configuration as defined under "Weight."  
• Full compliance to ISO 14397-1:2007 Sections 1 thru 6, which requires 2% verification between calculations and testing.

Service Refill Capacities		
Fuel Tank	303 L	80.1 gal
DEF Tank	26 L	6.9 gal
Cooling System	66 L	17.4 gal
Crankcase	23 L	6.1 gal
Transmission	58.5 L	15.5 gal
Differentials and Final Drives – Front	57 L	15.1 gal
Differentials and Final Drives – Rear	57 L	15.1 gal
Hydraulic Tank	114 L	30.1 gal

Hydraulic System		
Implement System:		
Maximum Pump Output (2,275 rpm)	373 L/min	99 gal/min
Maximum Operating Pressure	31 000 kPa	4,496 psi
Hydraulic Cycle Time – Total	10.7 seconds	

Dimensions				
	Standard Lift		High Lift	
Height to Top of Hood	2846 mm	9'4"	2846 mm	9'4"
Height to Top of Exhaust Pipe	3527 mm	11'7"	3527 mm	11'7"
Height to Top of ROPS	3589 mm	11'10"	3589 mm	11'10"
Ground Clearance	420 mm	1'4"	420 mm	1'4"
Center Line of Rear Axle to Edge of Counterweight	2458 mm	8'0"	2458 mm	8'0"
Center Line of Rear Axle to Hitch	1775 mm	5'10"	1775 mm	5'10"
Wheelbase	3550 mm	11'8"	3550 mm	11'8"
Overall Length (without bucket)	7731 mm	25'5"	8069 mm	26'6"
Hinge-Pin Height at Maximum Lift	4464 mm	14'7"	4800 mm	15'8"
Hinge-Pin Height at Carry	682 mm	2'2"	780 mm	2'6"
Lift Arm Clearance at Maximum Lift	3842 mm	12'7"	4179 mm	13'8"
Rack Back at Maximum Lift	56 degrees		71 degrees	
Rack Back at Carry Height	49 degrees		49 degrees	
Rack Back at Ground	39 degrees		37 degrees	
Width over Tires (Loaded)	3011 mm	9'11"	3011 mm	9'11"
Tread Width	2230 mm	7'3"	2230 mm	7'3"

• All dimensions are approximate and based on machine equipped with 4.8 m<sup>3</sup> (6.25 yd<sup>3</sup>) general purpose bucket with BOCE and Bridgestone 26.5R25 VJT L3 radial tires.

AEXQ3251-00 (06-2021)  
Build Number 14A  
(N Am, Europe, Japan, S Korea)

