

MY.CAT.COM RELEASE NOTES

June 2021

MY.CAT.COM

My.Cat.Com delivers a means to help customers understand, track, manage and optimize owning and operating cost by being proactive, productive and passionate in earning customers trust.

The mission of My.Cat.Com is to be an all-encompassing equipment management tool that supports dealers and empowers customer users with cost, utilization, reliability and age information that helps them run their business more efficiently and effectively.

WHAT'S NEW

New features added in the June release!

- Add "Cancelled Request" Date/ Timestamp in "Registration Report" Excel downloads & "Cancelled Request" state on page
- Update Descriptive Text in "Add Asset" and "Add Multiple Assets" Modals
- Maintenance – Update MCC Code to Allow Dealer users with Planned Maintenance elevated access to Create/Update/Delete Status Flags
- QR Codes – Add Optional "Site Location" Field to "Asset Details" for QR Code
- Remove "Mongolian" from the list of supported languages in MCC
- Dealer initiated Invite & Add user email - Dealership name & Email only
- Restrict Email Domains for Enterprise Employee Users

ENHANCEMENTS

Add "Cancelled Request" Date/ Timestamp in "Registration Report" Excel downloads & "Cancelled Request" state on page

- A new "Email Address" column has been added to downloads of the Registration Report. A new "Cancelled Requests" column has been added to downloads of the "Registration Report". The new column is between the existing "Validated" and "Unvalidated Days" columns. New Cancellation Reason & Cancelled By columns are added after the Cancelled Requests column.
- The cells in the new "Cancelled Requests" column display the time a request was rejected by an Admin.
- The time shown includes the date, and a timestamp.
- A "Cancelled Requests" status has been added within the drop-down on the "Registration Report" page.

- The "Rejected" column name on the "Dealer Report" tab is updated to read "Cancelled".
- The "Average Rejected Days" column name on the "Dealer Report" tab is updated to read "Average Cancelled Days".
- Update the label for "Rejected" on the "Status Chart" tab to read "Cancelled"

Update Descriptive Text in “Add Asset” and “Add Multiple Assets” Modals

- In the “Add Asset” modal, for an unvalidated user:
 1. New descriptive text displays in the “Add Asset” modal.

Note: We noticed your dealer has not yet associated you to a Dealer Customer account. You may not need to add assets manually, as these will be automatically reflected upon account association. You can remind your dealer of your pending validation by using the Actions drop down after clicking [Here](#).

The last part in the text "clicking Here" is a hyperlink to the user’s “Accounts and Settings: Dealer Accounts” page.

2. The radio button options that allow the user to send information to a Dealer have been removed.

If a user wishes to proceed after being given the option to “Remind Dealer” on Validation, the “Add” action only update the unvalidated asset in MCC and does **NOT** notify their selected Dealer **NOR** does it create a “Dealership Task”.

- In the “Add Multiple Assets” option:
 1. The descriptive text has been updated with the same text as in the “Add Asset” modal – with the same ability to click over to the user’s “Dealer Accounts” page.

Note: We noticed your dealer has not yet associated you to a Dealer Customer account. You may not need to add assets manually, as these will be automatically reflected upon account association. You can remind your dealer of your pending validation by using the Actions drop down after clicking [Here](#).

2. If a user wishes to proceed after being given the option to “Remind Dealer” upon Validation – the “Upload” action only updates the unvalidated asset(s) in MCC and does **NOT** notify their selected Dealer **NOR** does it create a “Dealership Task”.

Maintenance – Update MCC Code to Allow Dealers users with Planned Maintenance elevated access to Create/Update/Delete Status Flags

- Dealer user with Planned Maintenance elevated access can Create/Update/Delete status flags.

ADMINISTRATION: **MANAGE MAINTENANCE STATUS FLAGS**

Status Name

Status flag1 ▲

* Status Name

Status flag1

sdfsdfdf ▼

testqa ▼

Maintain up to 10 status flags at a time.

Save

QR Codes – Add Optional “Site Location” Field to “Asset Details” for QR Code

- An optional “Site Location” field has been added to the “Asset” tab on the “Assets: QR Code” page. This new field is placed to the right of the “Modal” field --- directly under the “Service Meter Value” field.
- The new “Site Location” field is a free-text field, and is an optional field.
- The “Site Location” field has a maximum of 64 characters.
- The “Site Location” field has an information icon (dark-gray question mark) that displays at the end of the “Site Location” field. When a user hovers over the information icon, there is a tool-tip displayed that includes the following text: “This optional field is best used for stationary assets or Site identification.”

FIXES

Remove "Mongolian" from the list of supported languages in MCC

- Today, when a customer has selected "Mongolian" as their language in settings - the My.Cat.com still displays in English.
- For "Mongolian", the content on My.Cat.com is not translated into Mongolian, it just passes the language code through to SOS.
- "Mongolian" should not appear as a language option in drop down lists anywhere in MCC.

Dealer initiated Invite & Add user email - Dealership name & Email only

• **Flow #1: When a Dealer Admin invites:**

The text of the “Register for My.Cat.com” email has been updated so that the current text that provides the Dealer Admin user’s name and their email address is changed to only display the “Dealership Name” and the “General Email Address for the Dealership”.

The “General Email Address for the Dealership” is pulled from the “Dealership Configuration” page.



The text in the email displays as shown below:

"Contact <Dealership Name> with any questions at <General Email Address for dealership>."

- **Flow #2: When a Dealer adds an existing (pre-validated) user:**

The text in the "Welcome" email has been updated to no longer display the name of the Dealer Admin user the granted access to My.Cat.com.

The following text has been replaced in the email:

"You have been granted access to My.Cat.com by <Dealer Admin>"

With this new text:

"You have been granted access to My.Cat.com by <Dealership Name>".

The existing functionality has been left alone for Customer Admins. (ie. still displays the name for Customer Admin who added the user in the "Welcome" email)

Restrict Email Domains for Enterprise Employee Users

- Email domains that are entered in the MCC registration/onboarding flow (specifically "Step 1") have been restricted to not allow the following domains:
 1. cat.com
 2. perkins.com
 3. solarturbines.com
 4. progressrail.com
 5. mwm.net
 6. fgwilson.com
 7. kempervalve.com
 8. anchorcoupling.com