MY.CAT.COM RELEASE NOTES

February 2021

MY.CAT.COM

My.Cat.Com delivers a means to help customers understand, track, manage and optimize owning and operating cost by being proactive, productive and passionate in earning customers trust.

The mission of My.Cat.Com is to be an all-encompassing equipment management tool that supports dealers and empowers customer users with cost, utilization, reliability and age information that helps them run their business more efficiently and effectively.

WHAT'S NEW

New features added in the February release!

- "Asset Details: Health & Maintenance" Remove Counts from Left-Nav Sub-Menu
- SOS Sample Missing Status Error
- "Manage Customer Users" Display Message When Customer UCID has been Deleted
- Maintenance Updates to the "Maintenance Settings" Page
- Maintenance Integration of PM VisionLink and MCC for creation and modification of Services, UI and Regression testing
- Administration: New User Invitations page UI updates and Service changes
- Add Validation Message for "Service Meter" for Non-Manual Maintenance Assets
- Maintenance Update to V3 API to All "Enable/Disable" of VL Assets & Disable "Track" Toggle for VL Assets

© 2020 Caterpillar. All Rights Reserved. CAT, CATERPILLAR, LET'S DO THE WORK, their respective logos, "Caterpillar Yellow," the "Power Edge" and Cat "Modern Hex" trade dress as well as corporate and product identity used herein, are trademarks of Caterpillar and may not be used without permission.



NEW FEATURES

Maintenance – Update to V3 API to All "Enable/Disable" of VL Assets & Disable "Track" Toggle for VL Assets

- MCC has been updated to use V3 for the PM API, so that VisionLink asset tracking can be enabled/disabled using the "Enabled/Disabled" toggle in the "Maintenance Settings" modal.
- The "Enabled/Disabled" toggle no longer displays as "grayed out" (inactive) for VL but displays the same as it does for all other assets.
- Since the "Enabled/Disabled" toggle is now functional for VL assets, there is no tooltip that displays upon hover.
- On the "Edit Maintenance Settings" page, the "Track" toggle displays as inactive for VisionLink assets.
- Hovering over the inactive "Track" toggle causes a tooltip to display. The text within the tooltip reads: "VisionLink subscribed assets cannot be enabled or disabled in My.Cat.Com."

ENHANCEMENTS

"Manage Customer Users" – Display Message When Customer UCID has been Deleted

• A message is displayed on the "Customer User" and "Invitations" tabs (on the "Manage Customer Users" page) when a UCID associated to a customer user has been deleted.

Maintenance - Updates to the "Maintenance Settings" Page

- Assets configured in VisionLink are restricted to only 2 possible SMU values "Hours" and "Odometer".
- Assets configured in VisionLink cannot have their SMU value changed to track using "Fuel" or "Power".
- Assets configured in VisionLink cannot be designated as an "Absolute Interval" within MCC. The "Absolute Interval" checkbox does not display in the "Service Level" section for VisionLink assets.
- When attempting to "Copy" a maintenance interval for an asset originally configured in VisionLink, only those intervals that are tracked using SMU values in "Hours" or "Odometer" can be copied "to".
- A MCC user can "Copy" a maintenance interval from any asset, but those assets that were configured in VisionLink can only be "copied to" if the interval's SMU is "Hours" or "Odometer". Assets that are configured using "Fuel" or "Power" are not included in the list of assets to potentially be copied to.

© 2020 Caterpillar. All Rights Reserved. CAT, CATERPILLAR, LET'S DO THE WORK, their respective logos, "Caterpillar Yellow," the "Power Edge" and Cat "Modern Hex" trade dress as well as corporate and product identity used herein, are trademarks of Caterpillar and may not be used without permission



Maintenance - Integration of PM - VisionLink and MCC

- The MCC code should now allow users to Create/Update Maintenance services for eligible assets that were onboarding in VisionLink.
- With the changes from PMM, users should now be able to do the following for VisionLink assets in MCC:
 - 1. Start/Stop the tracking of an asset configured in VisionLink.
 - 2. Enable/Disable the tracking of an asset configured in VisionLink.
- For Assets configured in VisionLink, "Service Level" intervals cannot be designated as an "Absolute Interval" within MCC.
- The "Absolute Intervals" checkbox option does not display within the "Edit Maintenance Settings" modal if the asset was originally configured in VisionLink.
- Assets configured in VisionLink are restricted to only 2 possible SMU values "Hours" and "Odometer". Assets configured in VisionLink cannot have their SMU "Frequency" value changed to track using "Fuel" or "Power".
- When attempting to "Copy" a maintenance interval for an asset originally configured in VisionLink, only those intervals that are tracked using SMU values in "Hours" or "Odometer" can be copied "to".
- A MCC user can "Copy" a maintenance interval from any asset, but those assets that were configured in VisionLink can only be "copied to" if the interval's SMU is "Hours" or "Odometer". Assets that are configured using "Fuel" or "Power" would not be included in the list of assets to potentially be copied to.

Administration: New User Invitations page – UI updates and Service changes

- The "Administrator Initiated Accounts" page is now titled "New User Invitations".
- The report definition text that displays on the page reads:

This report provides a list of user accounts pre-validated to a Customer UCID from "Invite New User" in the Administration: Manage Customer Users page. The Accepted Invitations tab represents finalized user accounts. The Pending Invitations tab represents open invitations awaiting user account completion.

- The "Added Accounts" tab (the first tab) is updated to display as "Accepted Invitations".
- The MCC service no longer saves the "Admin. Created Name" or "Cat Req ID" to the database table for the information displayed on the "Dealer Tasks", "Registration Report", and "Add Existing Users" pages/modals.
- Our service sends a NULL CAT REC ID when the account is not created/validated by an Admin.
- Currently we do not send ADMIN Name, in future/after this change we should also be sending NULL to CAT REC ID.
- The "New User Invitations" page displays the following on the two different tabs:
 - 1. Accepted Invitations = Completed invitations
 - 2. Pending Invitations = Open Invites

© 2020 Caterpillar. All Rights Reserved. CAT, CATERPILLAR, LET'S DO THE WORK, their respective logos, "Caterpillar Yellow," the "Power Edge" and Cat "Modern Hex" trade dress as well as corporate and product identity used herein, are trademarks of Caterpillar and may not be used without permission



FIXES

SOS Sample Missing Status Error

• End users get an error which prevents them from seeing any of their SOS samples.

Add Validation Message for "Service Meter" for Non-Manual Maintenance Assets

• The same field validation messaging has added for non-PMM Manual Maintenance assets that is currently displayed for PMM Manual Maintenance assets: "Enter a value less than or equal to 9999999999"

OTHER/OPERATIONS

"Asset Details: Health & Maintenance" – Remove Counts from Left-Nav Sub-Menu

• The counts that are displayed for each of the sub-sections under "Health & Maintenance" in the left-nav of the "Asset Details" page have been removed.

© 2020 Caterpillar. All Rights Reserved, CAT, CATERPILLAR, LET'S DO THE WORK, their respective logos, "Caterpillar Yellow," the "Power Edge" and Cat "Modern Hex" trade dress as well as corporate and product identity used herein, are trademarks of Caterpillar and may not be used without permission

