CAT® APP
RELEASE NOTES iOS_2.22 | ANDROID_2.22
January 2021

CAT® APP

24/7 EQUIPMENT MANAGEMENT ON-THE-GO

Efficient equipment management starts with the Cat App. Track the location and health of your equipment, order service and parts, and activate telematics devices directly from your mobile device. Staying on top of your fleet 24/7 has never been easier.

WHAT'S NEW

Your insights are critical to staying a step ahead to ensure your assets are always operating at peak performance. This release is focused on quality, reliability and customer support. Maximize visibility by converting your machine's operating hours to the appropriate time zone. Getting the support you need is easier with our logged-out Cat Digital Support options and updated FAQs. Dealers can connect with customers faster with the Dealer Customer View, creating real-time problem solving.

NEW FEATURES

Local Time Zone Conversion

Convert your machine's telematics data to fit your schedule with the Cat App's latest update. Now you can monitor fuel levels, utilization information and more in the machine's local time zone. Manage notifications and plan service during the machine's operating hours to eliminate downtime. Save time and effort with personalized settings from the jobsite, your vehicle or the office.
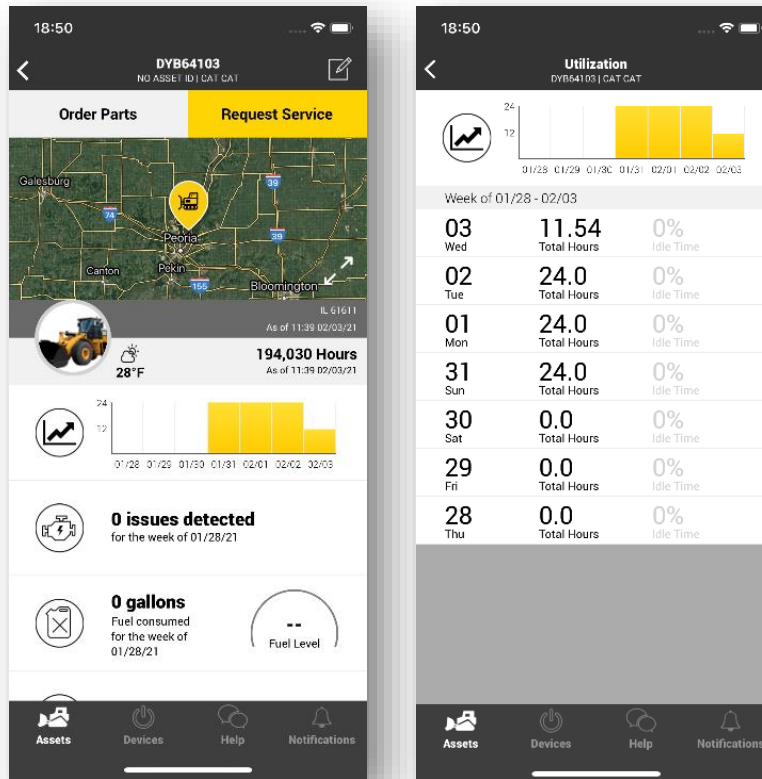
*Customer's view when monitoring his equipment over 4000 miles away*

Logged-Out User Support

Need help getting started? We've made it easier for you to connect with Cat Digital Support. Select the 'Call' option to talk to us. Our team is prepared to support your needs in English, French, Spanish and Mandarin. Or simply select 'Email' and send us a quick note on how we can help.
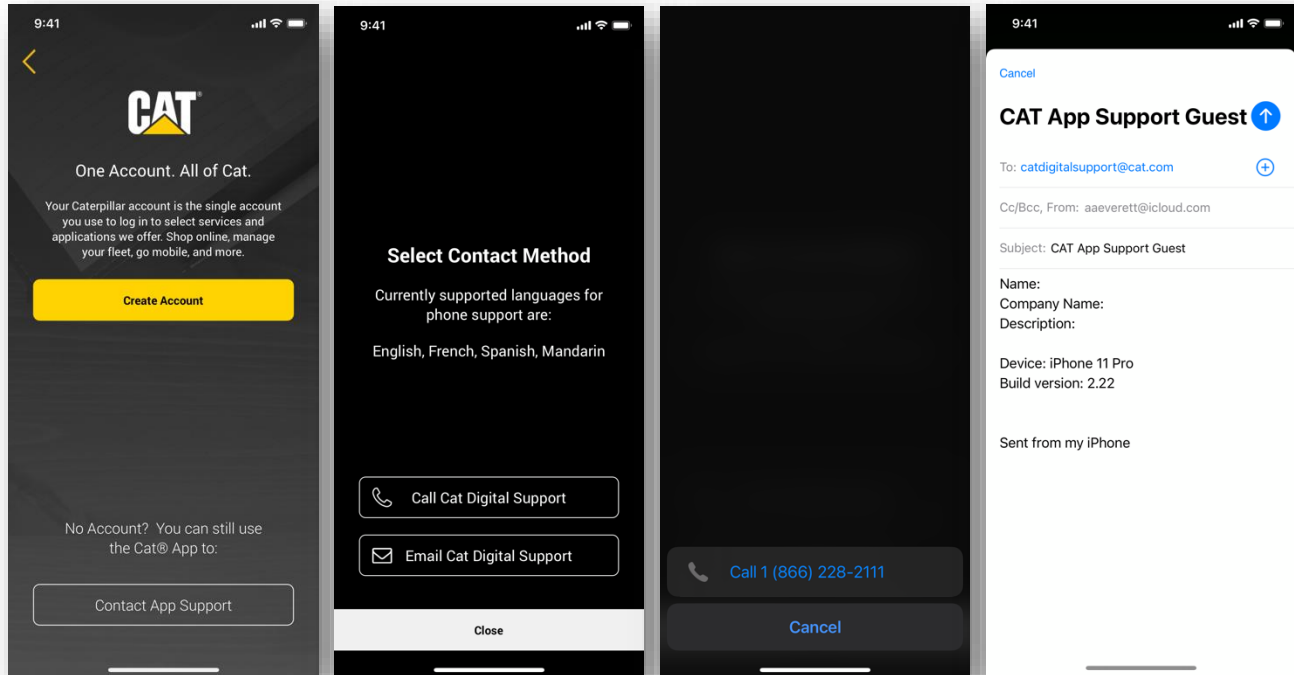
Dealer Customer View Type Ahead

Get quick access to key customers on the Cat App with the latest Dealer Customer View enhancement. When searching by Customer name, Dealers will notice their search results automatically filtering – making follow ups easier.
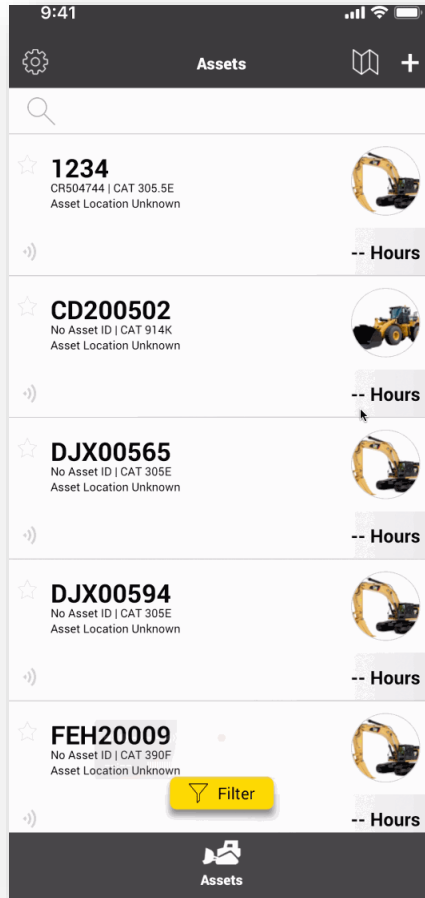
Updates to Frequently Asked Questions: Full Fleet and Utilization - Runtime Calculation

Q: How can I see my full fleet, including my equipment from other OEMs, work tools and other assets with location tracking, in the Cat App?

A: To manage your full fleet in the Cat App, you can pull data from other OEM equipment with an activated telematics subscription right into the Cat App, My.Cat.com and VisionLink or install a Product Link box on your equipment (order and activate in the Cat App). Contact your dealer to learn more about managing your full fleet in the Cat App.

Q. How is the Utilization - Runtime metric calculated to use in the High, Medium, and Low Utilization filter?

A. The Utilization - Runtime filter works by identifying the asset runtimes based on a 40-hour, 5-day work week. Low <20% represents 8 or less hours of asset runtime during the week. Medium 20% to 80% represents 9 to 31 hours of asset runtime during the week. High >80% represents 32 or more hours of asset runtime during the week.

BUG FIXES

We've addressed the following bug fixes to enhance the overall user experience:

FIX DETAILS	VERSION	BUG NUMBER
iOS - Fuel - Duplicate days appear in other time zones	2.22	318013
iOS – Asset Details - Unexpected fuel consumption values for specific assets	2.22	318198
iOS – Fault Codes - missing fault code from Dec 29	2.22	323166
iOS - PL161 Scan - Incorrect Timestamp sent to backend.	2.22	324002
Android - Pull-down refresh briefly misplaces badges	2.22	318925
Android - Text error in "No Internet Connection" message	2.22	320963
Android - EDV - misplaced comma on Location subtext	2.22	322930
Android - PM - navigate back from PM detail returns to EDV	2.22	322940
Android - PM header details incorrect	2.22	322944
Android - Fleet list - Favorited asset not sorting to top	2.22	322982
Android - DCV - Customer View not appearing for dealer user	2.22	323160
Android - TC EULA - missing hyperlinks	2.22	324549
Android - Language/Region - Timestamps appear incorrect	2.22	329778

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