

CAT® CUSTOMER VALUE AGREEMENT (CVA) TRANSFER FORM



CONTRACT NUMBER: _____

CURRENT CUSTOMER INFORMATION

Customer Name: _____

Physical Address: _____

Phone Number: _____

Email Address: _____

NEW CUSTOMER ("TRANSFeree") INFORMATION

Transferee Name: _____

Physical Address: _____

Phone Number: _____

Email Address: _____

ASSET INFORMATION

CVA Reference Number	Machine Serial Number

ENROLLMENT PROCEDURES FOR DIGITAL

Transferee must provide CFAS with their preferred dealer and a signed **CATERPILLAR DATA GOVERNANCE STATEMENT AND CAT® REMOTE SERVICE AUTHORIZATION** form (attached). If the preferred dealer is not a Participating Dealer or no preferred dealer is provided, CFAS will enroll Transferee in Digital services through the closest Participating Dealer based on the Transferee's zip code. Capitalized terms used but not defined herein shall have the meaning ascribed to them in the CVA.

SIGNATURE PAGE FOLLOWS

CUSTOMER SIGNATURE

By signing below, I agree that the information above is accurate and I am authorized to enter into this agreement on behalf of the Customer.

X _____
Customer Signature Date

Name: _____

Title: _____

TRANSFeree SIGNATURE

By signing below, I agree that the information above is accurate and I am authorized to enter into this agreement on behalf of the Transferee. In addition to acknowledging that Transferee has assumed all of the rights and obligations under the CVA, Transferee agrees (1) to receive email, phone calls and/or push notifications from Caterpillar branded applications, initiated by CFAS or its delegate, for permitted notifications to occur and (2) that messages regarding active transactions they have with CFAS or relating to other contractual administrative purposes may be delivered by telephone call (whether prerecorded voice or autodialed or not) or sent via text message or SMS (whether autodialed/texted or not), or message sent through a social media or similar platform, to any landline or mobile phone number submitted as Customer Contact Information. Transferee understands and agrees that, if they elect to participate in the Payment Plan under the CVA, they may receive messaging regarding the Payment Plan, including, but not limited to, payment reminders, even if Transferee has registered certain other preferences regarding contacts through a landline or mobile number that is also a business contact number.

X _____
Transferee Signature Date

Name: _____

Title: _____

Please return form by email to CFAS@cat.com or by mail to Caterpillar Financial Aftermarket Solutions - Attn: CFAS Operations, 2120 West End Ave., Nashville, TN 37203. For questions, please contact Customer Service at 1-877-373-9550.



CATERPILLAR DATA GOVERNANCE STATEMENT AND CAT® REMOTE SERVICE AUTHORIZATION

Caterpillar Inc.'s (Caterpillar) [Data Governance Statement](#) ("DGS") describes Caterpillar's practices for collecting, sharing and using data and information relating to customers and customer's machines, products, Devices or other Assets and their associated worksites. The DGS can be reviewed at <https://www.caterpillar.com/en/legal-notices/data-governance-statement.html>

Caterpillar's process for performing remote diagnostics and making available remote software and firmware updates and upgrades, such as configuration, patches, bug fixes, new or enhanced features, etc., for Assets and Devices is described in the [Cat® Remote Services – Software Update Process for select Product Link™ Telematics and Cat Equipment Control Module Software](#) document (the "RSP Document"). The RSP Document can be reviewed at https://www.cat.com/remoteservicesprocess?_ga=2.245276421.1412167159.1561985855-475983137.1559312215.

Capitalized terms used in this Authorization but not defined herein, have the meanings given in the DGS and RSP Document.

The legal entity identified below (Company), represents and warrants that the execution, delivery, and performance of this Authorization has been duly authorized and signed by a person who meets statutory or other binding approval to sign on behalf of its business organization as named in this Authorization.

Company acknowledges and agrees to, data being transmitted to Caterpillar via devices installed on Company equipment or by other means as outlined and described in the DGS and grants to Caterpillar the right to collect, use, and share such data and information (including any such data and information previously collected by Caterpillar) consistent with the DGS.

AGREED ☐ DECLINE ☐

Company agrees to participate in Remote Services (including, remote diagnostics and remote updates and upgrades) and authorizes Caterpillar to remotely access, program, and install updates and upgrades for Company's Assets and Devices in accordance with the RSP Document.

AGREED ☐ DECLINE ☐

The rights granted in this authorization survive the termination or expiration of the Company's subscriptions to any Digital Offerings. Except as set out in a written agreement between Company and Caterpillar expressly referencing the Data Governance Statement, this authorization supercedes and replaces any other authorizations with regard to the subject matter hereof.

Company

Company (Print)

Company Representative (Print)

Signature

Date

FOR DEALER USE ONLY

Company UCID

Company Representative CWS ID

Dealer Name

Main Store Dealer Code

Dealer Representative Name

Dealer Representative CWS ID