MY.CAT.COM RELEASE NOTES

November 2020

MY.CAT.COM

My.Cat.Com delivers a means to help customers understand, track, manage and optimize owning and operating cost by being proactive, productive and passionate in earning customers trust.

The mission of My.Cat.Com is to be an all-encompassing equipment management tool that supports dealers and empowers customer users with cost, utilization, reliability and age information that helps them run their business more efficiently and effectively.

WHAT'S NEW

New features added in the November release!

- Account Provisioning - My.Cat.com "Welcome" Email Updates
- Maintenance – Allow Manual Maintenance & Non-Manual Maintenance Assets to be Started/Stopped
- "Invite New User" flow – Add Customer Email Address to "MCC User Invitation Accepted" Email
- Invite New User - Add New Fields to "Invite New User" Modal & Default Values to "Sign-Up" Page
- UI: Validate Cat Serial Number for QR Code
- Telematics Invoices: change default date range to 6 months

NEW FEATURES

Account Provisioning - My.Cat.com "Welcome" Email Updates

- The My.Cat.com customer "Welcome" email has been updated to read as follows:

Thank you for registering with My.Cat.com.

Your username is: (username)

Your Cat dealer(s) has received your request to link you to the correct account(s) or have a new account created.

Your Caterpillar account is the single account that you can use to log in to select Cat® applications including:

- My.Cat.com: Manage your equipment. Track maintenance activities, view invoices, schedule operations, and more.

- **Cat App:** Manage your equipment. A companion app to My.Cat.com, where you can manage your equipment on the go from you iOS or Android mobile devices.
- **Cat.com:** Explore products. Set site-wide preferences, set a preferred dealer, and streamline materials requests.
- **Parts.Cat.com:** Buy online. Experience a fast checkout process, saved order history, saved lists, and more.

Sincerely,
The Caterpillar My.Cat.com team

ENHANCEMENTS

Maintenance – Allow Manual Maintenance & Non-Manual Maintenance Assets to be Started/Stopped
- Enabled Manual Maintenance, and non-Manual Maintenance assets can be "Stopped" and/or "Started" with the toggle in the "Maintenance Settings" modal.
- The tool-tip text has been updated to read: "Only enabled assets can be started or stopped in My.Cat.com."

"Invite New User" flow – Add Customer Email Address to "MCC User Invitation Accepted" Email
- The text of the "MY.CAT.COM/CAT APP USER INVITATION ACCEPTED" email has been updated to read as follows:

  The following user has accepted their invitation and is now a validated user within their company.

  Name: <First Name> <Last Name>
  CWS Username: <Username.
  Email: <Email Address>

  <UCID Name>
  <UCID Number>

  Please consider granting any extra access this user may require:

  -Parts.Cat.Com / PartStore
  -SIS
  -any others

  Sincerely,

  The Caterpillar My.Cat.Com Team

Invite New User - Add New Fields to "Invite New User" Modal & Default Values to "Sign-Up" Page
- Beneath the "Email" field, the following additional input fields have been added:
    - First Name
    - Last Name
    - Country
    - Phone number
    - Phone country

- When a user clicks the "Add Another" link, the information for the first new user invited contracts, and there are fields for a new user to be entered. The contracted section for the previous user displays the email address that was entered for the user (the only required field).
- The information that is entered in the "Invite New User" modal for the invited user is stored – and when the user enters the registration ("Sign Up") flow from the link provided in the invitation email, several of the input fields are pre-populated with the data that was entered in the "Invite New User" modal.
- The prepopulated fields in the "Sign Up" screen include the following from what was entered in the "Invite New User" modal:

  o Email
  o First Name
  o Last Name
  o Country
  o Phone number
  o Phone country

- If the new user invitation is still pending, a Dealer Admin or Customer Admin user can edit the invitation by selecting the "Edit Information" option from the "Actions" drop-down on the "Manage Customer Users" screen (Invitations tab).
- The "Edit Information" modal should now include the following fields, which can be updated:
  o First Name
  o Last Name
  o Country
  o Phone number
  o Phone country

FIXES

UI: Validate Cat Serial Number for QR Code
- For an asset with Make: CAT - the entered serial number value must be a valid Caterpillar serial number.

Telematics Invoices: change default date range to 6 months
- As any user granted access to the Operations: Telematics Invoices screen.
- Upon first load of the screen the default date range is 6 months.

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