



MY.CAT.COM RELEASE NOTES ARCHIVE

MY.CAT.COM

24/7 EQUIPMENT MANAGEMENT AND MACHINE HISTORY

My.Cat.Com is the web-based hub for digital equipment management, giving you an easy way to take in complex information. Monitor cost, utilization, reliability, age information and other critical data needed to run a business more efficiently and effectively. Access your equipment information and connect with your Cat dealer – all in one place.

Use this archive to learn about the evolution of this resource.

CONTENTS:

NEW FEATURES	2
ENHANCEMENTS	2
FIXES	3
OTHER/OPERATIONS	3

NEW FEATURES

Includes all features which have not previously been available or included.

March 2020:

- “Administrator Initiated Accounts” Report
 - A new “Administrator Initiated Accounts” report makes it easy for Dealers and Customers to see Validation Requests in a single view. This makes it easier for whoever is using the report to keep track of accounts being added to their business, dealership, etc. The new report will have its own entry in the “Administration” drop-down. This report provides a list of user accounts that were added by a Dealer or Customer Admin - and automatically validated from the “Administration: Manage Customer Users” page.

ENHANCEMENTS

Upgrade & improvements to existing product features.

March 2020:

- “Safety Service Letters” and “Customer Value Agreements” records added to the “Asset Details – Dashboard” and Timeline” tabs
 - The “Dashboard” tab on the “Asset Details: Overview” screen now includes “Customer Value Agreements” and “Safety Service Letters” information.
 - The “Timeline” tab on the “Asset Details: Overview” screen now includes any “Safety Service Letters” or “Customer Value Agreements” that are tied to the date range being displayed.
- Update Display in “Customer Selector”
 - For Dealer and Dealer Admin users, the display of customers in the “Customer Selector” is updated to display the name of the customer in bold text, as well as the customer’s UCID. Beneath the customer name, the company name(s) and DealerCustomer Number(s) (DCNs) that are associated to that UCID display. Customer users should not see any change to how it displays today. The customer’s name will not display in bold text, but should continue to display in standard text. For Employee users, the display of customers in the “Customer Selector” is updated to display the name of the customer in bold text, as well as the customer’s UCID.
- “Manage Groups” Modal
 - Users can create their own asset groups in the “Manage Groups” modal, accessed from the “Manage Groups” button on the “Assets: List” page. Within this full-page modal, a user can create a new group, or edit an existing group. A complete list of the user’s assets are displayed on the left side of the screen (with the asset location, and connectivity status). As assets are selected, they will display on the right side of the screen – and will be part of the group. Once the desired assets are selected, clicking the “Save” button will update the group with the selected assets.
- Add “Description” for Maintenance Tasks
 - A “Maintenance” task description has been added to the intervals displayed on the “Maintenance” list page. In addition to including it on this page, the description text will also display within the following modals:
 - Share
 - Request Dealer Quote
 - Set Maintenance Status
 - Complete
 - View Completion
 - Schedule Service



- Shift Due Date

FIXES

Remedies applied to known to product issues or software bugs.

March 2020:

- Asset Details text options for QR Code image and forms
 - The asset details provided with the QR code are now more visible so that when a dealer/customer takes the QR codes out to put on assets it is easier for them to identify which asset a code belongs to and is attached appropriately. When a QR code is created, users will be given options for how they want asset to be displayed in relation to the QR code. They can choose to have asset details text displayed next to the QR code – with, or without the company name included. They can also to have the asset details text displayed beneath the QR code.
- Change in Default Date Range for “Service History”
 - The default “Date Range” for “Service History” at the asset, and fleet level has been changed from “Last 7 days” to “Last 3 Months” for all users.
- Update Email Names and Redesign Emails
 - The names of My.Cat.Com emails have been updated, and will match the names displayed in the “View” drop-down on the “Administration: My.Cat.Com Emails” page. The order of the email names will be shown alphabetically.
 - All emails that are sent from My.Cat.Com have been updated to a new format. This will bring consistency to the type of data included in My.Cat.Com emails, as well as providing a standard look for all emails.

OTHER/OPERATIONS

Changes that impact availability, installation, or support for the product.

March 2020:

- None this month.