



MY.CAT.COM RELEASE NOTES ARCHIVE

MY.CAT.COM

24/7 EQUIPMENT MANAGEMENT AND MACHINE HISTORY

My.Cat.Com is the web-based hub for digital equipment management, giving you an easy way to take in complex information. Monitor cost, utilization, reliability, age information and other critical data needed to run a business more efficiently and effectively. Access your equipment information and connect with your Cat dealer – all in one place.

Use this archive to learn about the evolution of this resource.

CONTENTS:

NEW FEATURES	2
ENHANCEMENTS	2
FIXES	3
OTHER/OPERATIONS	4

NEW FEATURES

Includes all features which have not previously been available or included.

September 2020:

- “Invite New User” flow – Send New “My.Cat.Com/Cat App User Invitation Accepted” Email
 - When a user has accepted a MCC “Invite” from an email invitation that they received, the dealer(s) that the user is now associated with is sent a new email. The Dealers Admins are notified that the new user will need to granted additional access to some applications – if desired.
 - If the user is associated to multiple dealers, a separate email is sent to each Dealer Admin.
 - This email is sent to the email address that is listed on the "Dealership Configuration" screen.

ENHANCEMENTS

Upgrade & improvements to existing product features.

September 2020:

- UI: Asset Details: Health & Maintenance: Alerts screen Fault Codes - move Service Meter column
 - As any user role on the Asset Details: Health & Maintenance: Alerts screen Fault Codes tab:
 - The Service Meter column displays in the main table view before the Actions column.
 - In Desktop view with the browser window in full screen view the expand row triangle icon is not displayed.
 - In Desktop view when the browser width is reduced so that all columns of data do not fit, then columns are moved to the expanded row section. A horizontal scroll bar is not displayed.
- Add “Describe Service Needed” text to “Schedule General Service” email
 - The “Schedule General Service” email has been updated to include the text entered in the “Describe Service Needed” field of the “General Service Request” modal.
 - A new “Service Needed” field has been added to the “SERVICE REQUEST” section of the email. This new field displays beneath the “Preferred Date” and “Service Location” fields.
- “Asset Details: Utilization” – Show Chart Area with X-Axis and Y-Axis but No Points Plotted
 - If the data table on the “Asset Details: Utilization” page does not have any data displayed in it (only dates shown) – then still show the chart area, but include the x-axis and y-axis, just with no points plotted.
 - If there is data displayed in the table, then the default view of the page is to display the chart area.
- VALIDATE USER: Error while validating the Customer User when the Customer is not onboarded
 - When the dealer tries in to add a customer user under a customer not onboarded under the dealer,
 - The Dealer should be prompted to onboard the customer first
 - Once the customer is onboarded, the delaer should be prompted to onboard the customer user.

FIXES

Remedies applied to known to product issues or software bugs.



September 2020:

- My.Cat.Com Emails – Add “Customer Contact” Info to “Request Service” Emails
 - Each of the “Schedule Service” emails that are sent to dealers include a “Contact Information” section with information related to how to contact the customer who has scheduled that particular service. The emails that have the customer “Contact Information” included are:
 1. “Schedule Fault Code Service”
 2. “Schedule General Service”
 3. “Schedule GPS Rollover Service”
 4. “Schedule Inspection Service”
 5. “Schedule Maintenance Service”
 6. “Schedule SOS Service”
 7. “Call Off Rental”
 8. “Create Telematics Subscription”
 9. “Upgrade Telematics Subscription”
 10. “Quote Customer Value Agreement”
 11. “Quote Extended Protection Plan”
- Password Change from “Account Settings” was not working as expected
 - Previously, no confirmation of a successful password change was displayed and the password was not changed to the new password.
 - Now, the user is shown a success message when the password has been successfully updated – and the password is updated to the new password.
- “Date Range” Selector (iPad) – Blank (Black) Tool-Tip Displays Briefly on
 - Previously, when a user viewed a My.Cat.com page with a “Date Range” selector on an iPad – hovering over the “Date Range” text resulted in a blank (black) tool-tip displaying briefly on the screen.
 - The reason for this “Date Range” tool-tip displaying on the iPad has been determined, and the solution has been implemented for all pages that have a “Date Range” selector.
- “Manage Customers” Downloads – Do Not Include the “View Fleet” Text in Downloads
 - The “View Fleet” text has been removed from the download of information from the “Administration: Manage Customers” page.
 - The XLS file’s “NAME” column displays only the customer name, without the “View Fleet” text.
 - The PDF file’s “NAME” column displays only the customer name, without the “View Fleet” text.
 - The “Administration: Manage Customers” page continues to display the “View Fleet” link text. Only the download files remove the “View Fleet” text.
- Maintenance – “Next Service” Does Not Display if Not Within the Default Timeframe
 - On the “Assets: List” page, the “Next Service” for each asset in the fleet list is displayed within the “1-week back, 1-year forward” timeframe.
 - On the “Asset Details” page, the dashboard displays the “Next Service” for the asset within the “1-week back, 1-year forward” timeframe.
 - The “Due Date” for the first maintenance service shown in the table for an asset on the “Asset Details: Maintenance” page already shows the date the service is due - but it may not be the same as what is shown on the “Assets: List” screen & “Asset Details: Dashboard”, as the table on the “Asset Details” screen has it’s own “Date Range” selector.
- Manage Dealer Users - dealer code mapping issue
 - Previously, there were Dealer users added to a dealer code that had been mapped to a different dealer. They would get an error upon logon, and were unable to use My.Cat.com.



- The “Administration: Manage Dealer Users” screen has been updated so that Caterpillar Admins and Dealer Admins cannot add users to a dealer code that has been mapped to a different dealer.
- Sign Up Password Validation Error
 - Previously, some Dealer users were unable to sign up their customers with My.Cat.com – and they were getting a generic "contact support" error.
 - The password the user was using appeared to be meeting the minimum password requirements per the UI (specifically the Special Character item), but it really wasn't because there wasn't a special character being used in the password. The My.Cat.com was treating "p" as a special character.
 - There is now a more specific message displayed to the user when the password does not meet the minimum requirements.

OTHER/OPERATIONS

Changes that impact availability, installation, or support for the product.

September 2020:

- Operations: Service History – Add Bullet-Points to Display when Multiple "Description" Items Listed
 - When the "Description" field is included on the page, the separate items are displayed as a bulleted list.
- Remove the Cat MineStar Health Equipment Insights row from Subscription Summary
 - On the “Overview” screen, in the “Subscription Summary” box - the “Cat MineStar Health Equipment Insights” row is no longer displayed.
 - “Cat MineStar Health Equipment Insights” subscriptions are included in the “Not Subscribed” count.
 - The “Connection” tool-tips for assets with “Cat MineStar Health Equipment Insights” subscriptions still display that subscription name.

