

CUSTOMER GUIDE

THANK YOU
FOR CHOOSING
CAT FINANCIAL

IT'S EASY TO MANAGE YOUR ACCOUNT

MyCatFinancial

Look for this box on
catfinancial.com

MANAGE MY ACCOUNT
LOG IN OR REGISTER



- **Access** all your accounts 24/7
- **Pay** your bill
- **Calculate** early payoff scenarios
- **Check** interest paid on current contracts
- **View** and **print** contract and account status
- **View** payment history
- **Manage** your Cat® Card — view your invoice details and manage your parts, service or rental purchases online

DIRECT PAY – PAY DIRECTLY FROM YOUR CHECKING ACCOUNT

IT'S FAST. You don't have to spend time preparing and sending payments or running to the post office.

IT'S SAFE. You don't have to worry about checks getting lost in the mail.

IT'S FREE. There is no charge for the service.

IT'S EASY. We automatically transfer the payment on whatever schedule you're currently using — monthly, quarterly, annually, etc.

IT'S SIMPLE. To sign up, log in to your online account and fill out the direct pay authentication form under the forms tab.

MAKE A PAYMENT



ONLINE
www.catfinancial.com
> Make a payment
> View statements and pay history
> Obtain buyout quote
> View interest letters



CHECK
Caterpillar Financial
Services Corporation
P.O. Box 13834
Newark, NJ 071880834



PHONE
1-800-651-0567
(select option 2)



OVERNIGHT MAIL
JP Morgan Lockbox Processing
Caterpillar - Lockbox # 13834
4 Chase Metrotech Center
Grd Lvl Courier-Willoughby St
Brooklyn, NY 11245

CONTACT US



CUSTOMER SERVICE
1-800-651-0567
Customer Service Representatives are available Monday-Friday, 7 a.m.-6 p.m. (CST)



EMAIL
nabc.customerservice@cat.com



MAIL
Caterpillar Financial Customer Relations
2120 West End Avenue
P.O. Box 340001
Nashville, TN 37203
PLEASE DO **NOT** SEND PAYMENTS TO THIS ADDRESS



facebook.com/CatFinancial



@CatFinancial



youtube.com/CatFinancial



linkedin.com/company/Caterpillar-Financial

Cat[®] Card Program

The Cat Card Program offers commercial and consumer financing options to give you flexibility to finance your parts, service and rental needs. Benefits include:

- Greater buying power with a dedicated line of credit for parts, services and rental needs at any participating Cat dealer
- Special financing and flexible payment terms
- Periodic promotional offers

Choose the card that works best for your business.

Cat Commercial Card (Revolving Account Card)



- Dedicated, commercial, revolving credit line
- Special financing and flexible payment terms*
- Special, periodic promotional offers
- Equipment rentals allowed (payment due in full)
- Purchases aggregate to monthly balance
- 25-day grace period
- Joint & several liability, plus option for business-only underwriting

* Ask your Cat dealer for special offer and promotion details.

Cat Commercial Card (Invoice Card)



- Dedicated, commercial, reusable credit line
- Monthly batched invoicing
- 30-day terms from invoice batch date
- Equipment rentals allowed (payment due in full)
- Invoices compiled in a month batch
- No APR; payment due in full
- Business underwriting only

Cat Card (Consumer)



- Dedicated, consumer, revolving credit line
- Special financing and flexible payment terms*
- Special, periodic promotional offers
- Equipment rentals allowed
- Purchases aggregate to monthly balance
- 25-day grace period
- Personal family and household use

Ask your Cat dealer for details or visit
catfinancial.com/us/commercialaccount
for more information or to apply today!