

CUSTOMER GUIDE

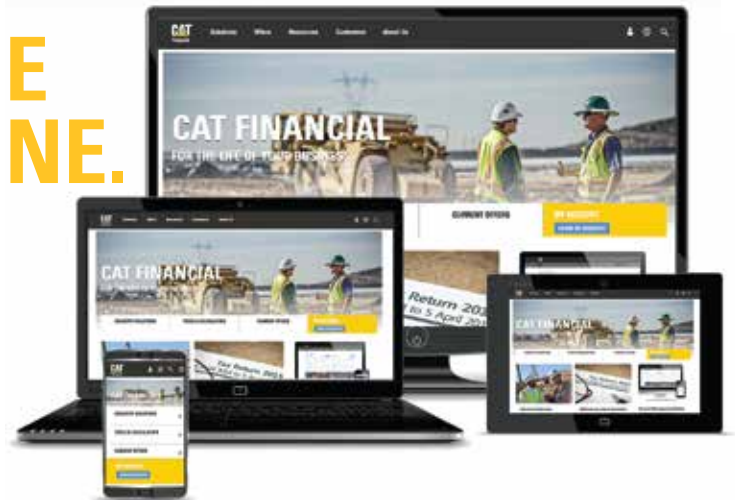
THANK YOU
FOR CHOOSING
CAT FINANCIAL

IT'S EASY TO MANAGE YOUR ACCOUNT ONLINE.

VISIT catfinancial.com

LOOK FOR
THIS BOX

MANAGE MY ACCOUNT
LOG IN OR REGISTER



- **Access** all your accounts 24/7
- **Pay** your bill
- **Calculate** early payoff scenarios
- **Check** interest paid on current contracts
- **View and print** contract and account status
- **View** payment history
- **Manage** your Commercial Account — view your invoice details and manage your parts, service or rental purchases online

DIRECT PAY – PAY DIRECTLY FROM YOUR CHECKING ACCOUNT

IT'S FAST. You don't have to spend time preparing and sending payments or running to the post office.

IT'S SAFE. You don't have to worry about checks getting lost in the mail.

IT'S FREE. There is no charge for the service.

IT'S EASY. We automatically transfer the payment on whatever schedule you're currently using — monthly, quarterly, annually, etc.

IT'S SIMPLE. To sign up, log in to your online account and fill out the direct pay authentication form under the forms tab.

MAKE A PAYMENT

 **ONLINE**
www.catfinancial.com
> Make a payment
> View statements and pay history
> Obtain buyout quote
> View interest letters

 **CHECK**
Caterpillar Financial Services Corporation
P.O. Box 13834
Newark, NJ 071880834


 **PHONE**
1-800-651-0567
(select option 2)

 **OVERNIGHT MAIL**
JP Morgan Lockbox Processing
Caterpillar - Lockbox # 13834
4 Chase Metrotech Center
Grd Lvl Courier-Willoughby St
Brooklyn, NY 11245

CONTACT US

 **CUSTOMER SERVICE**
1-800-651-0567
Customer Service Representatives are available Monday-Friday, 7 a.m.-6 p.m. (CST)

 **EMAIL**
nabc.customerservice@cat.com

 **MAIL**
Caterpillar Financial Customer Relations
2120 West End Avenue
P.O. Box 340001
Nashville, TN 37203
PLEASE DO **NOT** SEND PAYMENTS TO THIS ADDRESS

 facebook.com/CatFinancial

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 youtube.com/CatFinancial

 linkedin.com/company/Caterpillar-Financial