

CATERPILLAR LIMITED WARRANTY

FOR PORTABLE GENERATOR MODELS:

RP2500, RP3100, RP4400

Purchased in UK & EU Countries

Caterpillar (NI) Limited (Caterpillar) warrants to the original purchaser that any new Cat® branded portable generator products purchased in the United Kingdom and/or European Union Countries are free from defects in materials and workmanship for the warranty period set forth below, provided that the product is operated, maintained and used in accordance with Caterpillar's instructions and manuals. This warranty is in addition to, and does not affect, the warranty obligations of the vendor to the original purchaser, or other applicable statutory rights, if any. Caterpillar will, at its option, free of charge, repair or replace any part thereof which, upon inspection by Caterpillar or a Caterpillar authorised service representative, is found to be defective. Any product that the purchaser claims to be defective must be returned to and examined by the nearest Caterpillar authorised service representative. Transportation and associated costs and risk of loss are the responsibility of the purchaser.

Warranty Period:

All new portable generator products are warranted under normal use for a period of two (2) years from the date of original purchase or 1000 operating hours, whichever occurs first (the "Warranty Period"). If proof of original purchase is not presented, the manufacturer's shipping date will be used to determine the start of the Warranty Period. To help with any warranty claims, the original purchaser should register the product on www.cat.com/homeandoutdoorpower immediately following the purchase.

By means of registering the product on www.cat.com/homeandoutdoorpower within thirty (30) days from the date of purchase, original purchasers have the option to extend the Warranty Period by one additional year for a total of three (3) years calculated from the date of original purchase of the product subject to the limitation of 1000 operating hours in total for the duration of the Warranty Period.

This Warranty shall NOT apply to the following:

1. Damage or deterioration caused by normal wear and tear.
2. Failures caused by any external cause or act of God, such as accident, collision, theft, vandalism, riots, wars, fire, freezing, lightning, earth-quakes, windstorms, hail, volcanic eruptions, floods, tornados or hurricanes.
3. Failures due to alterations, adjustments, unauthorized fuel setting changes, neglect or improper storage, repair and/or maintenance.
4. Failures due to abuse or application of the product for uses other than for which it is designed or intended to by the manufacturer, including but not limited to, improper installation or location in a harsh, corrosive or saltwater environment.
5. Failures resulting from attachments, accessory items, and parts not sold by Caterpillar.
6. Failures caused by contaminated or improper fuels, oils or other operating media or improper fluid levels.
7. Repair by any party other than a Caterpillar authorised service representative.
8. Failures resulting from user's delay in making the product available after being notified of a potential product problem.
9. Cosmetic damage, discolorations, rusting, corrosion or scratches to applied paint.
10. Replacement of consumables such as, but not limited to, fuses, lamps, filters, etc.
11. Additional expenses for repair after normal business hours, i.e. overtime or holiday labor rates.
12. Expenses for rental of equipment during downtime and/or performance of warranty repairs.
13. Expenses related to investigating performance complaints and/or troubleshooting where no manufacturing defect is found.
14. Starting batteries are NOT covered under this warranty but will be covered under the portable generator parts and accessories warranty.

Note: New, remanufactured, or Caterpillar approved repaired parts or assembled components provided under the terms of this warranty are warranted for the remainder of the warranty period applicable to the parts or assembled components being replaced as if such parts or assembled components were the original parts or assembled components. Items replaced under this warranty become the property of Caterpillar.

To obtain warranty service or if you have questions concerning this warranty or its applications, please call 0800 0853370 (UK), 0800-0001007 (Germany), 900 816 521 (Spain), 800693075 (Italy), 0805542940 (France) or visit www.cat.com/homeandoutdoorpower, where you can also search for your nearest Caterpillar authorised service representative.

Limitations

THIS WARRANTY IS IN PLACE OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. SPECIFICALLY, CATERPILLAR MAKES NO OTHER WARRANTIES AS TO THE MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CATERPILLAR'S ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT OF PART(S) AS STATED ABOVE. IN NO EVENT SHALL CATERPILLAR BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF CATERPILLAR'S NEGLIGENCE.

To the fullest extent permitted by law, any claims against Caterpillar are limited to the remedies as expressly set forth in this warranty and any other or further claims, such as but not limited to, compensation for any damage incurred other than to the Caterpillar product, are hereby excluded.

For further information contact: Caterpillar (NI) Limited, Electric Power Division, Old Glenarm Rd., Co Antrim, Larne BT401EJ (Northern Ireland). Attention: OMNI Customer Service Manager, Telephone: 0800 0853370 (UK) or email homeandoutdoorpower@cat.com.

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