

# Cat® RP4400 Quick Reference Guide






LEHQ0045-00

**WARNING:** This Quick Reference Guide is not a substitute for reading the operator’s manual. To reduce the risk of injury or death, user must read and understand operator’s manual before using this product.

## ⚠ WARNING ⚠

Do not connect to a building’s electrical system unless the generator and transfer switch have been properly installed and the electrical output has been verified by a qualified electrician. The connection must isolate the generator power from utility power and must comply with all applicable laws and electrical codes.

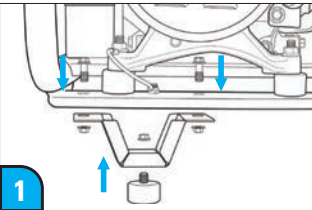
## What’s in the box?

Item No.	Description		Qty.
	Tools		
1	8/10 mm wrench		1
2	12/14 mm wrench		2
3	Spark plug wrench		1
4	Screwdriver		1
Servicing Items			
1	Oil funnel		1

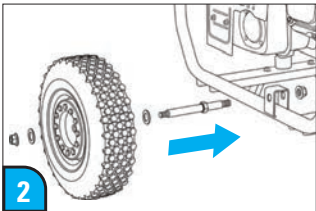
**IMPORTANT: No oil in the engine. Please add oil before use!**

**All fixtures and fittings are supplied in the box, as well as the above items.**

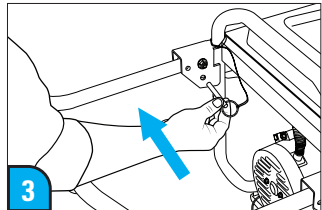
## Assembling the unit



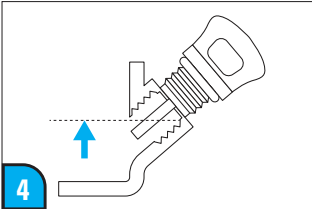
1 Install the feet.



2 Install the wheels.



3 Secure the handle.



4 Add oil to this level.

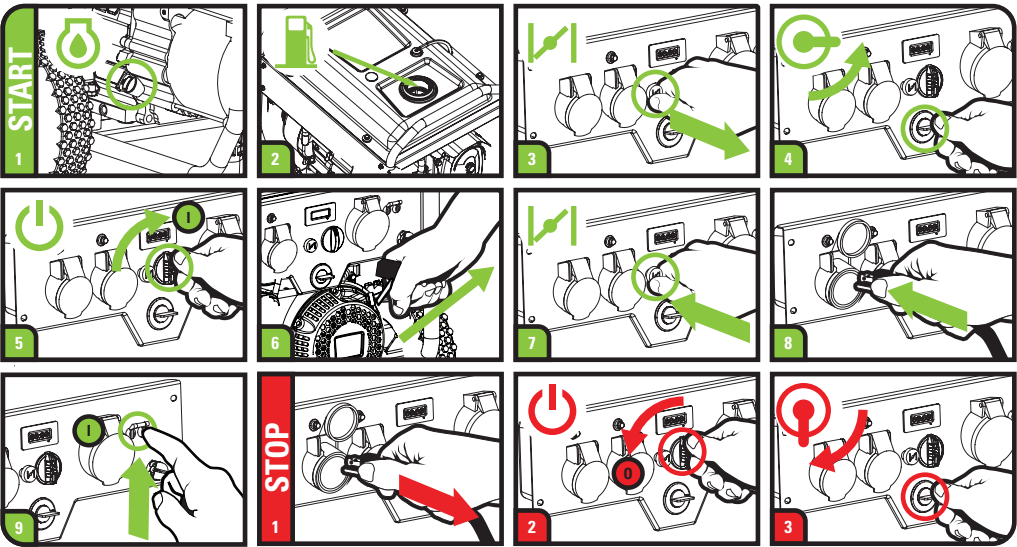
## Register your product for warranty



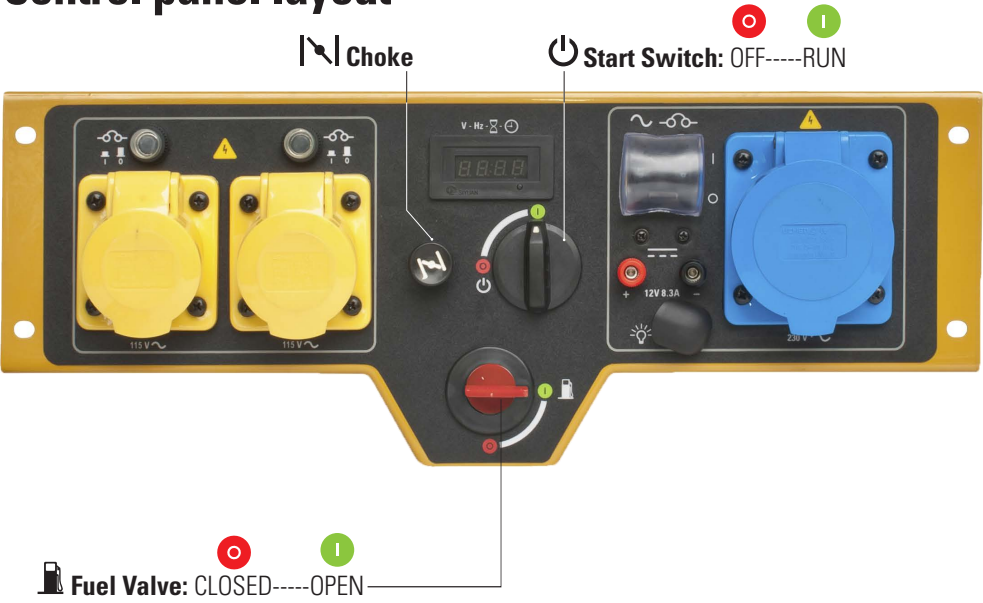
Please register your generator for warranty before starting. Missing parts or accessories or need assistance with this unit?  
<http://www.cat.com/homeandoutdoor-support>  
0800 0853370

## Starting/Stopping the unit

(Please register your product for warranty before starting.)



## Control panel layout



## Using the generator

1. Make sure the generator can supply enough watts for the items you will power at the same time.
2. Start the generator with nothing connected.
3. Plug in and turn on the first load, preferably the largest load you have.
4. Permit the generator output to stabilise (engine runs smoothly and attached device operates properly).
5. Plug in and turn on the next load.
6. Again, permit the generator to stabilise.
7. Repeat previous two steps for each additional load. **IMPORTANT:** Never add more loads than the generator capacity. Take special care to consider surge loads in generator capacity.

## Troubleshooting

Problem	Possible Cause	Solution
Engine will not start	No fuel	Fill fuel tank
	Stale gasoline or water in gasoline	Drain entire system and refill with fresh fuel
	Lubrication level is low	Engine is equipped with protection shutdown when oil level is too low. Check oil level and fill as necessary.
	Fuel valve is OFF	Turn fuel valve to ON position
	Spark plug is faulty, fouled or improperly gapped	Replace spark plug
	Choke is open and therefore in ON position	Close the choke to OFF position
Engine will not start	Engine stored without treating or draining gasoline, or refueled with bad gasoline	Drain fuel and carburetor. Refuel with fresh gasoline.
	Water in gasoline	Drain entire system and refill with fresh fuel
Engine lacks power	Weak spark at spark plug	Inspect spark plug and replace if necessary
	Engine stored without treating or draining gasoline, or refueled with bad gasoline	Drain fuel and carburetor. Refuel with fresh gasoline.
AC receptacle does not work	Circuit breaker is OFF	Turn ON the AC circuit breaker
	Connected device is not working	Connect a different device to test
Generator makes a “spark knock” or “pinging” noise	An occasional light “knocking” or “pinging” under heavy load is not a cause for concern. However, if the knocking or pinging occurs under normal load at steady engine speed, the problem may be with the quality of the gasoline used.	Switch to a different brand of gasoline, making sure that the octane rating is 86 or higher

## QR code and contact info



For more information, including setup and usage videos.  
<http://www.cat.com/homeandoutdoor>



For more information regarding this product, contact **0800 0853370** or [homeandoutdoorpower@cat.com](mailto:homeandoutdoorpower@cat.com).

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