

# \*\*\*IMPORTANT WARRANTY AND LEGAL INFORMATION\*\*\*

## THE INFORMATION BELOW RELATES TO YOUR LEGAL RIGHTS, INCLUDING OUR ARBITRATION AGREEMENT AND CLASS ACTION WAIVER

Thank you for your purchase and for trusting us to provide you with your home's heating and cooling solution. This card provides you with important information about your equipment ("Equipment"). Please note that the information below pertains only to Equipment that is used in a residential application. If your Equipment is used in a non-residential application, please visit [www.alliedair.com](http://www.alliedair.com) to review any applicable limited warranty's terms and conditions.

Your Equipment comes with a Basic Limited Warranty ("Limited Warranty"). You can review the terms and conditions (the "Terms") of the Limited Warranty at [www.alliedair.com](http://www.alliedair.com) or by scanning the QR code. ALLIED AIR STRONGLY RECOMMENDS THAT YOU CAREFULLY REVIEW THE LIMITED WARRANTY'S TERMS, WHICH INCLUDE, BUT ARE NOT LIMITED TO, COVERAGE EXCLUSIONS, AN ARBITRATION CLAUSE, AND A CLASS ACTION WAIVER. Failure to comply with the Limited Warranty's Terms will result in the denial of a claim. For ease of reference, the following outlines the Limited Warranty's limitations and exclusions. Please note that this card contains a summary of some, but not all, of the Limited Warranty's terms.

By registering your Equipment or making a warranty claim, you are re-confirming your agreement to the Basic Limited Warranty's Terms.

### COVERAGE EXCLUSIONS

For any applicable Limited Warranty to apply, you must comply with the applicable Limited Warranty's terms and conditions (the "Terms"). In addition to any applicable Limited Warranty's Terms, the following limitations and exclusions apply across all Limited Warranties:

1. Monetary credit for Covered Components will not be provided under this Basic Limited Warranty unless the Equipment containing the defective Covered Component is properly installed and maintained by a licensed professional HVAC installer or licensed HVAC contractor in accordance with Allied Air's installation, operation, and maintenance instructions, which are provided with the Equipment or available by contacting Allied Air.
2. Monetary credit for Covered Components will not be provided under this Basic Limited Warranty if the Equipment containing the defective Covered Component is moved after its initial installation.
3. Monetary credit for Covered Components will not be provided under this Basic Limited Warranty unless all repairs of the Equipment containing the defective Covered Component are made by a licensed professional HVAC installer or licensed HVAC contractor using manufacturer-specified service components.
4. This Basic Limited Warranty does not cover Equipment that does not meet and/or is installed in violation of regional government standards or other government requirements.
5. This Basic Limited Warranty does not cover damage or defect resulting, in whole or in part, from: (a) Any act of God, including, but not limited to, fire, floods, wind, lightning, hurricanes, tornadoes, or earthquakes; (b) Mold, animals, insects, or bodily fluids; (c) Installation or operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (e.g., chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances, body fluids, or chemicals); (d) Accident, misuse, neglect, abuse, vandalism, theft, or unreasonable use or operation of the Equipment or Covered Component, including, but not limited to, operation of electrical equipment at voltages other than in the range specified on the unit nameplate includes damages caused by brownouts; (e) Service performed or repairs made by anyone other than a licensed professional HVAC installer or contractor or any modification, change, or alteration of the Equipment or Covered Component, except as directed in writing by Allied Air; (f) Operation with system components (indoor unit, outdoor unit, and refrigerant control devices) which are not an AHRI match or meet the specifications recommended by Allied Air; (g) Use of accessories or additives that have not been approved by Allied Air that are installed on or in the Equipment; (h) Operation of a system without the required filter drier. The filter drier must be replaced anytime the refrigerant circuit has been opened; (i) Use of contaminated or alternate refrigerant; (j) Operation of furnace with continuous return air temperature of less than 60°F (or 55°F when furnace is operated overnight in setback mode); (k) Damage caused by frozen or broken water pipes; (l) Operation of a furnace field-installed downstream from a cooling coil; (m) Transit, delivery, packing, unpacking, assembly, installation, or removal; (n) Using or operating Equipment or other components thereof in a manner that is inconsistent with either its design or the way the manufacturer intended it to be used.
6. This Basic Limited Warranty does not apply to cosmetic defects or damages or failures of nonoperational components that do not materially inhibit the Equipment's proper operation and performance.
7. Monetary credit for Covered Components will not be provided under this Basic Limited Warranty for Equipment where the serial or model number plate is removed, defaced, or made illegible.
8. This Basic Limited Warranty does not apply to any repairs, services, or alterations needed to meet compliance with or changes in federal, state, or local codes or regulations.
9. This Basic Limited Warranty does not apply to, nor is any warranty offered by Allied Air for, any Equipment or Covered Components that have been stolen or have been ordered over the Internet, by telephone, or other electronic means, unless the dealer or licensed HVAC installer selling the Equipment or Covered Components over the Internet, by telephone, or other electronic means, is also the installing contractor or an Allied Air authorized on-line reseller selling the Equipment or Covered Components over the Internet, by telephone, or other electronic means, sells to a licensed professional HVAC installer or licensed HVAC contractor.
10. Allied Air will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electric heat. This Basic Limited Warranty also does not cover lodging expenses.
11. Allied Air shall not be responsible for any default or delay in performance under this Basic Limited Warranty caused by any factor or contingency outside of its control.

EXCEPT AS EXPRESSLY PROVIDED FOR IN THE LIMITED WARRANTIES, ALLIED AIR MAKES NO WARRANTY, EXPRESS OR IMPLIED, TO ANYONE AS TO FITNESS FOR ANY PURPOSE, MERCHANTABILITY, DESIGN, CONDITION, CAPACITY, PERFORMANCE, OR ANY OTHER ASPECT OF THE EQUIPMENT OR ITS MATERIAL OR WORKMANSHIP. ALL IMPLIED WARRANTIES WHICH MAY EXIST, NOTWITHSTANDING THIS DISCLAIMER, ARE LIMITED TO THE DURATION OF THE WARRANTIES, AS APPLICABLE TO EACH COMPONENT. Some jurisdictions do not allow the exclusion or limitation of implied warranties. In such jurisdictions, these limitations or exclusions do not apply. You may also have other rights that may vary by jurisdiction. In the event of a conflict between this card and any applicable Limited Warranties, the Limited Warranties shall govern.

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Scan QR code for full warranty details.



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