

# **EQUIPMENT LIMITED WARRANTY**

# APPLIES IN U.S.A. AND CANADA **ONLY**FAILURE TO MAINTAIN YOUR EQUIPMENT WILL VOID THIS WARRANTY

## **COVERED EQUIPMENT**

The following Allied Air Enterprises LLC heating and cooling equipment is covered by the Limited Warranty,

Thru-the-Wall Units: MCE, MGE, MHP, EWC, HWC, HW

Chassis: Purchased replacements

# **FIVE (5) YEAR COVERAGE-ALL APPLICATIONS**

The covered equipment and covered component are warranted by Allied Air for a period of five (5) years from the date of the original installation, including purchased replacement chassis. If, during this period, a covered component fails because of a manufacturing defect, Allied Air will provide a free replacement part to the owner through a licensed service contractor. You must pay shipping charges and all other costs of warranty service. Allied Air will not pay labor involved in diagnostic calls or in removing, repairing, servicing or replacing parts. Such cost may be covered by a separate warranty provided by the installer.

Compressors: MCE, MGE, MHP, EWC, HWC - Five (5) years

#### **EXTENDED COVERAGE**

Your Allied Air limited warranty provides extended coverage on the components outlined below. The extended coverage begins with the date of the original unit installation and represents the total warranty period for the specific component.

# **Heat Exchangers:**

MGE, HWC, HW (Aluminized - All applications) Ten (10) years MGE, HWC, HW (Stainless - All applications) Twenty (20) years

**Heat Exchanger Availability:** If a replacement heat exchanger is no longer available for a unit covered by this warranty, Allied Air will allow a credit toward the purchase of an equivalent Allied Air furnace (at current suggested unit selling price).

**NOTE:** If the date of original installation cannot be verified, the warranty period will be deemed to begin six (6) months after the date of manufacture.

# **EXCLUDED COMPONENTS**

The following components are not covered by this warranty: cabinets, cabinet pieces, air filters, driers, refrigerant, wiring, fuses, and unit accessories.

#### REPAIRS

All repairs of covered components must be made with authorized service parts by a licensed service dealer or contractor. Labor charges are not covered by this warranty. Such cost may be covered by a separate warranty provided by the installer.

## CARE OF EQUIPMENT

Your new Allied Air unit must be properly installed, operated and maintained in accordance with the unit installation, operation and maintenance instructions provided with each Allied Air unit. Failure to provide maintenance per Allied Air instructions will void this warranty. You may be asked to provide written documentation of annual and other periodic preventive maintenance.

# **WARRANTY PROCEDURE**

When warranty parts are required:

- 1. Be prepared to furnish the following information:
  - a. Complete model and serial number
  - b. Proof of required periodic maintenance, installation date and location
  - c. An accurate description of the problem
- 2. Call your local licensed service dealer or contractor
- If the installing dealer is unable to provide warranty parts, check the yellow pages for another licensed service dealer or contractor in your area or contact:

Allied Air Enterprises LLC 215 Metropolitan Drive West Columbia, SC 29170 1-800-515-3501

#### WARRANTY LIMITATIONS

- 1. This warranty is void if the covered equipment is removed from the original installation site.
- 2. This warranty does not cover damage or defect resulting from:
  - a. Flood, wind, fire, lightning, or mold
  - b. Installation and operation in a corrosive atmosphere, or otherwise in contact with corrosive materials, (chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances or chemicals), except for models treated with special factory-applied anti-corrosion protection as designated in the model number.
  - c. Accident, or neglect or unreasonable use or operation of the equipment including operation of electrical equipment at voltages other than the range specified on the unit nameplate (includes damages caused by brownouts).
  - Modification, change or alteration of the equipment, except as directed in writing by Allied Air.
  - e. Operation with system components (indoor unit, outdoor unit and refrigerant control devices) which do not match or meet the specifications recommended by Allied Air.
  - f. Operation of furnaces with return air temperatures of less than 60° F (16°
     C) or operation of a furnace field installed downstream from a cooling coil.
  - g. Use of contaminated or alternate refrigerant.

The installation of replacement parts under the terms of this warranty does not extend the original warranty period. Allied Air Enterprises makes no express warranties other than the warranty specified above. All implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are excluded to the extent to a period legally permissible. Should such exclusion or limitation of the warranty be unenforceable, such implied warranties are in any event limited to a period on one (1) year. Liability for incidental and consequential damages is excluded. Some states do not allow limitation of incidental damages, so the limitations or exclusions may not apply to you.

Allied Air will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging expenses or labor charges.

Allied Air shall not be liable for any default or delay in performance under this warranty caused by any contingency beyond its control.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

#### NOTE TO CUSTOMER:

Please complete information below and retain this warranty for your records and future reference.

Unit Model Number:		
Serial Number:	Install Date:	
Installing Contractor:	Phone:	



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