# **REGISTER YOUR PRODUCT**

### **TEXT TO REGISTER**

Text **REGISTER** to **28359** with your cell phone

You will receive one text message. Message and data rates may apply.

Text STOP to unsubscribe. Please find our privacy policy and SMS Terms of Service at: www.alliedair.com

In Canada, standard message and data rates may apply In US, message and data rates may apply.



Scan QR code with your smartphone camera



## **VISIT US ONLINE**

Go to www.alliedairregistration.com in your internet browser

\*Notice to Florida, California and Quebec Residents: Failure to register does not diminish your warranty rights. \*All Other Residents: Registration required for application of Extended Limited Warranty as outlined herein.

# \*\*\*IMPORTANT WARRANTY, REGISTRATION, AND LEGAL INFORMATION\*\*\*

PLEASE READ THE INFORMATION BELOW AS YOU MAY NEED TO REGISTER YOUR EQUIPMENT FOR THE EXTENDED LIMITED WARRANTY, IF ANY, TO APPLY\*

#### THE INFORMATION BELOW RELATES TO YOUR LEGAL RIGHTS, INCLUDING OUR ARBITRATION AGREEMENT AND CLASS ACTION WAIVER

Thank you for your purchase and for trusting us to provide you with your home's heating and cooling solution. This card provides you with important information about your equipment ("Equipment"). Please note that the information below pertains only to Equipment that is used in a residential application. If your Equipment is used in a commercial application, please visit www.alliedairregistration.com to review any applicable limited warranty's terms and conditions.

Your Equipment comes with a Basic Limited Warranty and, if eligible and applicable, the opportunity to receive an Extended Limited Warranty without an additional charge (the Basic Limited Warranty and Extended Limited Warranty are the "Limited Warranty" and "Limited Warranties"). You can review the terms and conditions (the "Terms") of the Limited Warranties at www.alliedairregistration.com or by scanning the QR code. ALLIED AIR STRONGLY RECOMMENDS THAT YOU CAREFULLY REVIEW THE LIMITED WARRANTIES' TERMS, WHICH INCLUDE, BUT ARE NOT LIMITED TO, COVERAGE EXCLUSIONS, AN ARBITRATION CLAUSE, AND A CLASS ACTION WAIVER. Failure to comply with the Limited Warranties' Terms will result in the denial of a claim. For ease of reference, the back of this card outlines the Limited Warranties' limitations and exclusions. Please note that this card contains a summary of some, but not all, of the Limited Warranties' terms.

IF YOU PURCHASED YOUR EQUIPMENT OUTSIDE OF FLORIDA, CALIFORNIA, QUEBEC, OR ANY OTHER JURISDICTION THAT PROHIBITS REGISTRATION REQUIREMENTS TO EFFECTUATE WARRANTIES, YOU MUST REGISTER YOUR EQUIPMENT AT www.alliedairregistration.com WITHIN SIXTY (60) DAYS OF INSTALLATION (FOR EXISTING HOMES) OR CLOSING DATE (FOR NEW CONSTRUCTION) FOR ANY APPLICABLE EXTENDED LIMITED WARRANTY TO APPLY. If you do not register your Equipment within that time period, your Equipment will be governed only by the Basic Limited Warranty.

\*PURCHASERS IN FLORIDA, CALIFORNIA, QUEBEC, AND ANY OTHER JURISDICTION THAT PROHIBITS REGISTRATION REQUIREMENTS TO EFFECTUATE WARRANTIES (1) HAVE NO REGISTRATION REQUIREMENT AND AUTOMATICALLY RECEIVE BOTH THE BASIC LIMITED WARRANTY AND THE DEFAULT EXTENDED LIMITED WARRANTY APPLICABLE TO YOUR EQUIPMENT, IF ANY, AND (2) THE FAILURE TO REGISTER YOUR EQUIPMENT DOES NOT DIMINISH YOUR WARRANTY COVERAGE. Although purchasers in Florida, California, Quebec, and any other jurisdiction that prohibits registration requirements to effectuate warranties are not required to register their Equipment, Allied Air encourages you to do so as it makes it easier for you to make a warranty claim and to receive warranty coverage.

By registering your Equipment or making a warranty claim, you are re-confirming your agreement to the Basic Limited Warranty's Terms.



### **COVERAGE EXCLUSIONS**

For any applicable Limited Warranty to apply, you must comply with the applicable Limited Warranty's terms and conditions (the "Terms"). In addition to any applicable Limited Warranty's Terms, the following limitations and exclusions apply across all Limited Warranties:

- Replacement components and any labor coverage associated therewith will not be covered by the Limited Warranties unless the Equipment containing the defective component is properly installed and maintained by a licensed professional HVAC installer or licensed HVAC contractor in accordance with Allied Air's installation, operation, and maintenance instructions, which are provided with the Equipment or available by contacting Allied Air.
- 2. Replacement components and any labor coverage associated therewith will not be covered by the Limited Warranties if the Equipment containing the defective component is moved after its initial installation.
- 3. Replacement components and any labor coverage associated therewith will not be covered by the Limited Warranties unless all repairs of the Equipment containing the defective components are made by a licensed professional HVAC installer or licensed HVAC contractor using manufacturer-specified service components.
- 4. Replacement components and any labor coverage associated therewith will not be covered by the Limited Warranties if the resulting systems are not AHRI-matched systems.
- 5. The Limited Warranties do not cover damage or defect arising out of or resulting from: (a) any act of God, including, but not limited to, fire, floods, wind, lighting, hurricanes, tornadoes, or earthquakes; (b) mold, animals, insects, or bodily fluids; (c) installation or operation in a corrosive atmosphere, or otherwise in contact with corrosive materials (e.g., chlorine, fluorine, salt, recycled wastewater, urine, fertilizers, or other damaging substances, bodily fluids, or chemicals); (d) accident, misuse, neglect, abuse, vandalism, theft, or unreasonable use or operation of the Equipment or component, including, but not limited to, operation of electrical equipment at voltages other than in the range specified on the unit nameplate (includes damages caused by brownouts); (e) service performed or repairs made by anyone other than a licensed professional HVAC installer or contractor or any modification, change, or alteration of the Equipment or component, except as directed in writing by Allied Air; (f) operation with system components (indoor unit, outdoor unit, and refrigerant control devices) that do not match or meet the specifications recommended by Allied Air; (g) use of accessories or additives that have not been approved by Allied Air that are installed on or in the Equipment; (h) operation of a system without the required filter drier. The filter drier must be replaced anytime the refrigerant circuit has been opened; (i) use of contaminated or alternate refrigerant; (j) operation of furnace with continuous return air temperature of less than 60° F (or 55° F when furnace is operated overnight in setback mode); (k) damage caused by frozen or broken water pipes; (I) operation of a furnace field-installed downstream from a cooling coil; (m) transit, delivery, packing, unpacking, assembly, installation, or removal; or (n) using or operating Equipment or other components thereof in a manner that is inconsistent with either its design or the way the manufacturer intended it to be used.
- 6. The Limited Warranties do not apply to cosmetic defects or damages or failures of non-operational components that do not inhibit the Equipment's proper operation and performance.
- 7. Replacement components and labor coverage associated therewith will not be provided under the Limited Warranties for Equipment where the serial or model number plate is removed, defaced, or made illegible.
- 8. The Limited Warranties do not apply to any repairs, services, or alterations needed to meet compliance with or changes in federal, state, or local codes or regulations.
- 9. The Limited Warranties do not apply to, nor is any warranty offered by Allied Air for, any Equipment or components that have been stolen or have been ordered over the internet, by telephone, or other electronic means, unless the dealer or licensed HVAC installer selling the Equipment or component over the internet, by telephone, or other electronic means, is also the installing contractor.
- 10. The Limited Warranties do not cover electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electrical heat.
- 11. The Limited Warranties do not cover lodging expenses.
- 12. The Limited Warranties do not cover, and Allied Air shall not be responsible for, any default or delay in performance under the Limited Warranties caused by any factor or contingency outside of Allied Air's control.

EXCEPT AS EXPRESSLY PROVIDED FOR IN THE LIMITED WARRANTIES, ALLIED AIR MAKES NO WARRANTY, EXPRESS OR IMPLIED, TO ANYONE AS TO FITNESS FOR ANY PURPOSE, MERCHANTABILITY, DESIGN, CONDITION, CAPACITY, PERFORMANCE, OR ANY OTHER ASPECT OF THE EQUIPMENT OR ITS MATERIAL OR WORKMANSHIP. ALL IMPLIED WARRANTIES WHICH MAY EXIST, NOTWITHSTANDING THIS DISCLAIMER, ARE LIMITED TO THE DURATION OF THE WARRANTIES, AS APPLICABLE TO EACH COMPONENT. Some jurisdictions do not allow the exclusion or limitation of implied warranties. In such jurisdictions, these limitations or exclusions do not apply. You may also have other rights that may vary by jurisdiction. In the event of a conflict between this card and any applicable Limited Warranties, the Limited Warranties shall govern.