

# ALLIED AIR ENTERPRISES LLC EQUIPMENT LIMITED WARRANTY

APPLIES IN U.S.A. AND CANADA **ONLY**  
**FAILURE TO MAINTAIN YOUR EQUIPMENT WILL VOID THIS WARRANTY**

## COVERED EQUIPMENT

The following Allied Air Enterprises controls are covered by the Limited Warranty,

**Thermostats:** Comfort Sync™ Thermostat

## TEN (10) YEAR COVERAGE - Comfort Sync™ Thermostat - RESIDENTIAL APPLICATIONS

The covered equipment and covered components are warranted by Allied Air Enterprises for a period of Ten (10) years from the *date of the original installation*, when installed in a “Residential Application”. (A Residential Application is a single-family dwelling which includes homes, duplexes, apartments and condominiums.) If, during this period, a covered component fails because of a manufacturing defect, Allied Air Enterprises will provide a free replacement component to the owner through an authorized Allied Air Enterprises dealer or servicing contractor. The owner must pay shipping charges and all other costs of warranty service.

## FIVE (5) YEAR COVERAGE – Comfort Sync™ Zoning, Equipment Interface Module (EIM), In-Zone Sensor (All other components are covered for one (1) year) RESIDENTIAL APPLICATIONS

The covered equipment and covered component are warranted by Allied Air Enterprises for a period of five (5) years from the *date of the original unit installation*, when installed in a “Residential Application”. If, during this period, a covered component fails because of a manufacturing defect, Allied Air Enterprises will provide a free replacement component to the owner through an authorized Allied Air Enterprises dealer or servicing contractor. The owner must pay shipping charges and all other costs of warranty service.

**NOTE: If the date of original installation cannot be verified, the warranty period will be deemed to begin six (6) months after the date of manufacture.**

## ONE (1) YEAR COVERAGE – Comfort Sync™ Thermostat/Zoning NON-RESIDENTIAL APPLICATIONS

The covered equipment and covered component are warranted by Allied Air Enterprises for a period of one (1) year from the *date of the original unit installation*, when installed in a “Non-Residential Application”. (Non-Residential Applications include all properties which were not defined as Residential Applications in the definition above). If, during this period, a covered component fails because of a manufacturing defect, Allied Air Enterprises will provide a free replacement component to the owner through an authorized Allied Air Enterprises dealer or servicing contractor. The owner must pay shipping charges and all other costs of warranty service.

## COMPONENTS AVAILABILITY

In the event that a component covered by this warranty is no longer available, Allied Air Enterprises will provide, at its option, a free suitable substitute component or allow the owner to purchase an equivalent new Allied Air Enterprises control at a reduced price of 20 percent of the Allied Air Enterprises list price in effect on the date of failure. The owner must pay shipping charges and all other costs of warranty service.

## EXCLUDED COMPONENTS

The following components are not protected by this warranty: wiring

## REPAIRS

All repairs of covered components must be made by a licensed professional technician, or equivalent, using parts as specified by the manufacturer.

## CARE OF EQUIPMENT

This new Allied Air Enterprises control must be properly installed, operated and maintained by a licensed professional installer (or equivalent) or service agency in accordance with the installation, operation and maintenance instructions provided with each Allied Air Enterprises unit. Failure to provide maintenance per Allied Air Enterprises instructions will void this warranty. The owner may be asked to provide written documentation of annual and other periodic preventive maintenance.

## WARRANTY PROCEDURE

When warranty components are required:

1. Be prepared to furnish the following information:
  - a. Complete model and serial number
  - b. Proof of required periodic maintenance, installation date and location
  - c. An accurate description of the problem
2. Call your local Allied Air Enterprises dealer or contractor
3. If the installing dealer is unable to provide warranty parts, check the yellow pages for another Allied Air Enterprises dealer or contractor in your area or contact:

Allied Air Enterprises LLC  
215 West Metropolitan Drive  
West Columbia, SC 29170  
1-800-448-5872

## WARRANTY LIMITATIONS

1. Allied Air Enterprises will not pay labor involved in diagnostic calls, or in removing, repairing, servicing, or replacing parts. Such costs may be covered by a separate warranty provided by the installing contractor.
2. This warranty is void if the covered equipment is removed from the original installation site.
3. This warranty does not cover damage or defect resulting from:
  - a. Flood, wind, fire, lightning, mold, or installation and operation in a corrosive atmosphere, or otherwise in contact with corrosive materials, (chlorine, fluorine, salt, recycled waste water, urine, fertilizers, or other damaging substances or chemicals).
  - b. Accident, or neglect or unreasonable use or operation of the equipment including operation of electrical equipment at voltages other than the range specified on the unit nameplate (includes damages caused by brownouts).
  - c. Modification, change or alteration of the equipment, except as directed in writing by Allied Air Enterprises.
  - d. Operation with system components (indoor unit, outdoor unit and refrigerant control devices) which do not match or meet the specifications recommended by Allied Air Enterprises.

The installation of replacement components under the terms of this warranty does not extend the original warranty period.

**Allied Air Enterprises makes no express warranties other than the warranty specified above. All implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are excluded to the extent legally permissible. Should such exclusion or limitation of the warranty be unenforceable, such implied warranties are in any event limited to a period of one (1) year. Liability for incidental and consequential damages is excluded. Some states do not allow limitation of incidental or consequential damages, so the limitations or exclusions may not apply to the owner.**

**Allied Air Enterprises will not pay electricity or fuel costs, or increases in electricity or fuel costs, for any reason whatsoever, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging expenses.**

**Allied Air Enterprises shall not be liable for any default or delay in performance under this warranty caused by any contingency beyond its control.**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## NOTE TO CUSTOMER:

**Please complete information below and retain this warranty for your records and future reference.**

Unit Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_ Install Date: \_\_\_\_\_

Installing Contractor: \_\_\_\_\_ Phone: \_\_\_\_\_

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