

THIS FORM IS FOR ECOMMERCE PURCHASES ONLY MADE THROUGH WWW.SMITHOPTICS.COM. ANY RETURNS / WARRANTIES MADE THROUGH A RETAIL STORE, WILL NEED TO BE RETURNED TO THE STORE WHERE THE ITEM WAS ORIGINALLY PURCHASED.

Model warranty claim form

(complete and return this form only if you wish to claim your product warranty)

If sent by email: smitheu@smithoptics.com

If sent by mail: Smith Returns Department
13 F Street, Freeport Center
Clearfield, Utah 84016

Subject: Guarantee claim communication in relation to order n. _____¹

With regard to the Product(s) _____², ordered on _____³, received on _____⁴, I hereby give notice that I noted the following defect:

(please be specific in the description of the problem and, where possible, please attach photographs of the Product showing the defect).

For any communication related to the above, please find below my contact details:

- Name and surname: _____;
- Address: _____;
- Phone number: _____;
- Email Address: _____.

Date: _____

Signature: _____

¹ Please insert order number as indicated in the email containing the Order Confirmation for the Product(s) for which you are noticing a defect.
² Please insert the Product code as indicated in the invoice for each Product(s) for which you are noticing a defect.
³ Please insert the date of the order as indicated in the email containing the Order Confirmation for the Product(s) for which you are noticing a defect.
⁴ Please insert the date of delivery of the Product(s) for which you are noticing a defect.