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Introduction

This manual is offered to Architects and Engineers designing multi-family projects interested in National Comfort Products Thru-the-Wall Condensing Units. Local building codes must be applied when using our products. All building heat gain should be determined by a qualified engineer along with the sizing of the electrical supply. This will aid in many areas of concern while designing multi-family properties.
Installation/Instruction Manual for Architects & Engineers

Specification

1. PRODUCT NAME
National Comfort Products – Condensing Units – National Refrigeration and Air Conditioning

2. MANUFACTURER
National Comfort Products,
539 Dunksferry Road, Bensalem, PA 19020
P: (800) 523-7138    P: (215) 244-1400
F: (215) 639-1674
Email: Sales@nationalcomfortproducts.com
www.nationalcomfortproducts.com

3. DESCRIPTION
Our condensing units are designed for the multi-family industry. The thru-the-wall operation saves money and time with simple easy installation. No long refrigerant or electrical runs, no ground clutter, no theft or vandalism, no roof penetrations and the unit can be easily serviced from indoors.

MODELS – Offering a Standard Model and a Deluxe New Yorker Model available in 3 series.
Standard Models – Three different capacities 1.5 to 2.5 tons.

Deluxe New Yorker Models – Three different capacities 1.5 to 2.5 tons. Additional features (interior cabinet insulation, compressor crankcase heater, compressor hard start kit, solid state condenser fan motor speed control, high and low pressure switches, compressor anti cycle time delay, condenser fan pre start timer, spring isolators for compressor, suction line vibration absorber.

MEA# – No longer needed in New York.

SERIES – 1000, 3000 & 4000 all offer different outside dimensions for multiple wall openings.

1000 Series – 26 1/4” x 28 5/8” x 18 1/2”
3000 Series – 24 1/8” x 32” x 18 1/2”
4000 Series – 30” x 23” x 18 1/2”
(depth 22 1/2” on 2 & 2 1/2” ton units)

MATERIAL – Cabinet to be constructed of Pre-Painted Galvanized Steel. Indoor and outdoor coils shall be fabricated of raised lanced aluminum fins mechanically bonded to seamless rifled copper tubes.

COLOR – Tan

VOLTAGE – Units come factory wired for 208-230V/1P/60HZ with a low voltage circuit rated for a 24V/60HZ Class 2 transformer 40VA Minimum. The operating voltage of the unit is from 197 to 253 volts. (Single pole contactor used.)
FEATURES:

COMPATIBILITY – Units are compatible with most brands of “indoor” units.

CABINET – Heavy duty pre-painted cabinet (22 gauge metal).

EASY ACCESS – Units are easily serviced from inside. Control box and condenser fan are easily accessible.

SERVICE VALVES – Brass service valves with the ability to check operating pressures with service door reattached.

4. TECHNICAL DATA

LIMITATIONS – All installations should factor a proper building heat gain, along with appropriate duct sizing and electrical supply wiring to be figured by a professional engineer familiar with local and national codes.


Sound Data –
Outdoor: (79.8 dba) Standard, AHRI 270-2008
Indoor: Without Indoor Cover (70.4 dba) Standard, AHRI 350-2008
Indoor: With Indoor Cover (68.3 dba) Standard, AHRI 350-2008

ENVIRONMENTAL – Environmentally friendly refrigerant HCFC R410A

5. INSTALL

All units have an optional highly recommended, wall sleeve for a clean finish and future service accessibility. Provide clearances minimal of 30” in front of access panels for service and proper distances from all outside utilities in accordance with all local and national codes. A minimum vertical clearance of 48” between units should be maintained to minimize recirculation of condenser air.

6. SALES

National Comfort Products are dealt through a variety of wholesalers. Contact the factory to help locate a nearby distributor for price and availability.

7. WARRANTY

1 year warranty of all parts and 5 year warranty of the compressor. 90 days labor warranty.

8. SERVICE

The unit can be easily serviced from indoors and should be properly maintained in accordance of the manufacture instructions. All standard maintenance instructions are within the installation and users guides.

9. TECHNICAL SUPPORT

Factory technical assistance is available to help with any concerns or situations regarding National Comfort Products.
### 12.0 SEER NCPD/E Models

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**Accessories/Options**

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<td>4000-WSD-12</td>
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*A Division of National Refrigeration & Air Conditioning Products, Inc.*  
539 Dunksferry Road • Bensalem, PA 19020 • (215) 244-1400 • 1-800-523-7138 • Fax: (215) 639-1674
CONSDENSING UNITS NCPE 1000, NCPE 3000, and NCPD/E 4000

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**DIMENSIONS**
- **261/4" wide**
- **261/4" wide**
- **261/4" wide**
- **241/8" wide**
- **241/8" wide**
- **241/8" wide**
- **30" wide**
- **30" wide**
- **30" wide**
- **181/2" deep**
- **181/2" deep**
- **181/2" deep**
- **181/2" deep**
- **181/2" deep**
- **181/2" deep**
- **221/2" deep**
- **221/2" deep**
- **221/2" deep**
- **180 lbs.**
- **180 lbs.**
- **180 lbs.**
- **180 lbs.**
- **180 lbs.**
- **180 lbs.**
- **180 lbs.**
- **180 lbs.**
- **180 lbs.**

- **1/2" liquid valve**
- **1/2" liquid valve**
- **1/2" liquid valve**
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- **1/2" liquid valve**
- **1/2" liquid valve**
- **1/2" liquid valve**
- **1/2" liquid valve**
- **1/2" liquid valve**

- **1/2" vapor valve**
- **1/2" vapor valve**
- **1/2" vapor valve**
- **1/2" vapor valve**
- **1/2" vapor valve**
- **1/2" vapor valve**
- **1/2" vapor valve**
- **1/2" vapor valve**
- **1/2" vapor valve**

**ARI RATING**
- Nordyne B6VMAX24K-A 18,000 BTU
- Nordyne B6VMAX24K-A 23,000 BTU
- Thermal Zone TZHKL-2417JA 18,000 BTU
- 12.0 SEER
- Electrical 208/230 volts 60 hertz 1 max. fuse 14 min. AWG wire 1.4 amps 3 rows 3.61 face area 16 FPI

**FAN MOTOR**
- 208/230 volts 60 hertz 1 max. fuse 14 min. AWG wire 1.4 amps 3 rows 3.61 face area 16 FPI

**REPLACES**

**Note:** All specifications are subject to change without notice. *Condensing units are compatible with most manufacturers of indoor air handlers and coils.

* *Dimensions including screw heads on both sides of the cabinet.
The Thru-the-Wall Condenser

AHRI / DOE

Why Thru-The-Wall
Units are easily serviced in any weather condition. They are less expensive to install and eliminate ground clutter. There is less risk of theft or vandalism, no roof penetrations, shorter line sets, and less refrigerant charge. They also offer the ability for separate electrical meter savings and have a better overall appearance. (See Architectural Grille Section on page 19)

SERIES 1000
26 1/4” w x 28 5/8” h

SERIES 3000
24 1/8” w x 32” h

SERIES 4000
30” w x 23” h

(You can also check our website for DOE & AHRI matched air handlers)
http://www.nationalcomfortproducts.com/info5.php#ahri

Installation/Instruction Manual for Architects & Engineers
Locating the Unit

Clearance Awareness
The unit must not be mounted in dead-end hallways or areas where there is no fresh outside air circulation. Cool fresh outside air must be provided for best operation. Units should not be located where hot exhausts from clothes dryer vents, kitchen vents, steam vents or where corrosive fumes could come in contact with the coil side of the unit.

Important: If one or more units is installed in vertical array a minimum of 48” is required and must be maintained to minimize recirculation of condenser exhaust air.

You cannot stack units
Service Access
30” of clearance is required for service accessibility on the inside. All units are serviceable from the inside.

Noise
We design our unit as quiet as possible; please keep in mind when locating the unit that it does make noise. Use common precautions as you would for other mechanical appliances pertaining to noise.

Outdoor Sound: (79.8 dba)
Standard, AHRI 270-2008

As an option, we offer an insulated sound cover for installation over the inside cover of the unit.

Sound: Without Indoor Cover (70.4 dba)
Standard, AHRI 350-2008

Sound: With Indoor Cover (68.3 dba)
Standard, AHRI 350-2008

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The Insulated Sound Cover will be supplied insulated, handles installed and assembled. To install onto the unit, either the top or bottom will need to be removed, depending on the exit point of the tubing. (4 screws)
Walls

Wall Sleeve
Available for 1000, 3000 & 4000 Series

Our wall sleeve must be field assembled and easily forms a box with mounting brackets, guides, and seals. It should be installed with a non-hardening caulk into the opening of the wall. The sleeve should be installed 3/4” past the exterior wall for proper weather sealing.

In different builds, the sleeve must be fastened to the supporting wall and not the finished wall.

**1000-WSD-12**
*H x W*  
29½” x 26⅞”  
(Rough in at: 30¹/₈” x 27³/₈”)

**3000-WSD-12**
*H x W*  
33” x 24⅞”  
(Rough in at: 33¹/₂” x 25³/₈”)

**4000-WSD-12**
*H x W*  
24” x 30⅝”  
(Rough in at: 24¹/₂” x 31¹/₈”)

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Installation/Instruction Manual for Architects & Engineers
Wall Construction

The wall sleeve is designed to support the unit but the wall itself must be adequate to support the unit. When this is an issue a support is needed at the base of the unit.

For wood frame walls the sleeve can be adequately fastened with lag screws into doubled two by six and should be pressed against only solid wood material. Vibration pads can be used in light weight framing designs. Must be adequate to support 280 lbs.

For masonry wall applications, a proper lintel should be installed to support the wall.
Sealing of the Unit

Water
The wall opening across the top and bottom must be flashed. Bottom flashing to cover the full footprint of the unit and extend up 2” on 3 sides. All openings around the top, sides and bottom must be caulked and sealed. **It is very important not to plug the weep hole openings in the front section of the unit base pan... these are critical for drainage of moisture or rain.** If a wall sleeve is used, caulk the spaces between the sleeve and the wall. Completely fill the clearance between the unit and the wall sleeve with a polyurethane foam sealant.

During periods of rain and wind the primary drainage path may not be adequate to handle the load. Secondary drainage precautions may also be required but not limited to the following:

a. Seal flashing to unit  
b. Floor drain  
c. Additional field sealing of sheet metal joints  
d. Sealing of unused access opening

Air
Clearance to air inlets and outlets must be adequate to ensure no air flow obstructions or recirculation of condenser air flow.

- Obstructed Air Flow
**Electrical**

**High Voltage**
The unit is factory wired for 208/230 Volts AC Single Phase 60 Hertz. The operating voltage is from 197 VAC to 253 VAC. A single pole contactor is used for connection.

**Low Voltage**
The unit is rated for a 24 Volt 60 Hertz Class 2 transformer with a 40 VA minimum to supply the low voltage to the contactor.

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*Condensing Unit Control Box*
Refrigeration

Evaporator
All units are approved with indoor evaporator coils utilizing a Thermal Expansion Valve (TXV). Self-equalizing components are required to reduce compressor starting problems. If self-equalizing components are not used, field installed hard start kits will be required. Units are compatible with most brands of “indoor” units.

(Check our website for DOE & AHRI matched air handlers)
http://www.nationalcomfortproducts.com/info5.php#ahri

Line set
When replacing R22 units it is highly recommend that the line sets be replaced. If that option is not feasible it is necessary to flush the line set with a commercial flushing agent. The unit has internally mounted service valves. Field tubing may be routed through the locations provided in either the top or rear flange. Care should be taken not to block access to internal components. Seal all unused knockouts and use provided gaskets for liquid and suction lines.

All units are designed set for 3/8” Liquid Line and 3/4” Vapor Line. When line set may exceed 50’ please consult the factory.

When installing the condenser below the evaporator, the suction line must be trapped with an inverted trap the height of the evaporator coil.

A minimum of 1/2” foam rubber insulation is required for the suction line.

All field connections should be brazed while purging system with Dry Nitrogen. System should be pressure tested at approximately. 100 psi dry nitrogen and then evacuated to 300 microns (held for 10 minutes) before opening service valves. Be sure that all service valves are protected during brazing.
Service

For servicing of the unit it is imperative that 30” of clearance be available in front of the unit access panel. All electrical components are inside an easy access control box to aid in checking the contactor and capacitor electrical connections. The condenser fan motor is easily accessible for inspection of the bearings.

To clean the condenser coil it is recommended to use high pressure nitrogen from the interior with a non-rinse, non-acidic coil cleaner. Keep building exterior material in consideration when choosing cleaning products. If the coil is accessible from the outside, the coil can be brushed clean with care to not damage the aluminum fins.
## Cross Reference & Replacement

### CROSS REFERENCE LIST
1000 SERIES

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(3000 & 4000 Series reference next two pages...)
## CROSS REFERENCE LIST
### 3000 SERIES

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<td>Split-system condensing unit</td>
</tr>
<tr>
<td><strong>RHEEM</strong></td>
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<tr>
<td>AD18/24/28B1(Q)C</td>
<td>23(\frac{3}{4})&quot;</td>
<td>36(\frac{3}{4})&quot;</td>
<td>Split-system condensing unit</td>
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<tr>
<td><strong>AEROSYNS</strong></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>THDC-18-T</td>
<td>23(\frac{3}{4})&quot;</td>
<td>32&quot;</td>
<td>Split-system condensing unit</td>
</tr>
<tr>
<td>THDC-24-T</td>
<td>23(\frac{3}{4})&quot;</td>
<td>32&quot;</td>
<td>Split-system condensing unit</td>
</tr>
<tr>
<td>THDC-30-T</td>
<td>23(\frac{3}{4})&quot;</td>
<td>32&quot;</td>
<td>Split-system condensing unit</td>
</tr>
<tr>
<td>THHP-18-T</td>
<td>23(\frac{3}{4})&quot;</td>
<td>32&quot;</td>
<td>Split-system heat pump</td>
</tr>
<tr>
<td>THHP-24-T</td>
<td>23(\frac{3}{4})&quot;</td>
<td>32&quot;</td>
<td>Split-system heat pump</td>
</tr>
<tr>
<td>THHP-30-T</td>
<td>23(\frac{3}{4})&quot;</td>
<td>32&quot;</td>
<td>Split-system heat pump</td>
</tr>
<tr>
<td><strong>GOODMAN</strong></td>
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<td></td>
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<tr>
<td>TWC18-1</td>
<td>24&quot;</td>
<td>32&quot;</td>
<td>Split-system condensing unit</td>
</tr>
<tr>
<td>TWC24-1</td>
<td>24&quot;</td>
<td>32&quot;</td>
<td>Split-system condensing unit</td>
</tr>
<tr>
<td>TWC30-1</td>
<td>24&quot;</td>
<td>32&quot;</td>
<td>Split-system condensing unit</td>
</tr>
</tbody>
</table>
NOT WHAT TO DO IF YOU SMELL GAS:

- Shut off the main gas supply to the appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbor’s phone. If you cannot reach your gas supplier, call your fire department.
- Do not try to light any appliance.
- Do not use your firearms or any flammable materials.
- Do not use any phone in your building.
- Do not use any electrical switch or make any electrical connections.
- Do not use any sparkers or lights.

HAZARD INTENSITY LEVELS

- Gas-Fired Appliance
- High Temperature
- High Pressure
- High Flow Rate
- High Heat Capacity

- WARNING: GAS-FIRED APPLIANCES ARE NOT DESIGNED FOR USE IN HAZARDOUS ATMOSPHERES.

- WARNING: IMPROPER INSTALLATION, ALTERATION, SERVICE, OR MAINTENANCE MAY RESULT IN MINOR PERSONAL INJURY AND/OR PROPERTY DAMAGE.

- WARNING: IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, INJURY, OR DEATH. READ THE INSTALLATION, OPERATION AND MAINTENANCE INSTRUCTIONS THOROUGHLY.

- CAUTION: FAILURE TO COMPLY COULD RESULT IN SEVERE PERSONAL INJURY OR DEATH AND/OR PROPERTY DAMAGE.

- CAUTION: FAILURE TO COMPLY COULD RESULT IN PERSONAL INJURY OR LOSS OF LIFE.

CROSS REFERENCE LIST
4000 SERIES

<table>
<thead>
<tr>
<th>BRAND/MODEL</th>
<th>WIDTH</th>
<th>HEIGHT</th>
<th>COMMENTS</th>
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</thead>
<tbody>
<tr>
<td>DUNHAM BUSH</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>WCR 18/24/30</td>
<td>30”</td>
<td>24”</td>
<td>Split-system condensing unit</td>
</tr>
<tr>
<td>VCR 24</td>
<td>30½&quot;</td>
<td>29½”</td>
<td>Split-system condensing unit</td>
</tr>
<tr>
<td>VCR 30</td>
<td>36½”</td>
<td>29½”</td>
<td>Split-system condensing unit</td>
</tr>
<tr>
<td>DUNKIRK</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>DRCU-018/024/030-4010</td>
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<tr>
<td>FIRST COMPANY/US A/C</td>
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<tr>
<td>18/24/30WCU-10-CB</td>
<td>29½”</td>
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</tr>
<tr>
<td>18/24/30WCX-10-CB</td>
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</tr>
<tr>
<td>HYDRO THERM/SPACE PACK</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>WCR 18/24/30</td>
<td>30”</td>
<td>24”</td>
<td>Split-system condensing unit</td>
</tr>
<tr>
<td>JOHNSON, AIR EASE</td>
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<tr>
<td>CW18/24PR</td>
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</tr>
<tr>
<td>LUXAIRE</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>ECD018/024/030FNA</td>
<td>29”</td>
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</tr>
<tr>
<td>WESTINGHOUSE</td>
<td></td>
<td></td>
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</tr>
<tr>
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<td>26”</td>
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<tr>
<td>YORK</td>
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<td></td>
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<tr>
<td>H1DC018/024/030</td>
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<td>23”</td>
<td>Split-system condensing unit</td>
</tr>
<tr>
<td>AEROSYS</td>
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<td>THDC-18-R</td>
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</tr>
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<td>THDC-30-R</td>
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<td>23”</td>
<td>Split-system condensing unit</td>
</tr>
<tr>
<td>THHP-18-R</td>
<td>29½”</td>
<td>23”</td>
<td>Split-system heat pump</td>
</tr>
<tr>
<td>THHP-24-R</td>
<td>29½”</td>
<td>23”</td>
<td>Split-system heat pump</td>
</tr>
<tr>
<td>THHP-30-R</td>
<td>29½”</td>
<td>23”</td>
<td>Split-system heat pump</td>
</tr>
</tbody>
</table>
Cross Reference & Replacement

Our (3) series can replace several obsolete model manufactured by alternate companies. We offer a detailed cross reference guide (the three previous pages) to aid in selecting the proper replacement condenser. We also offer filler and escutcheon plates for jobs with dimensional differences.

CADD Rendering Shown

Actual Install
Architectural Grilles

All units come shipped with a wire grille in front of the condenser coil.

We offer a line of Architectural Grilles for all 3 series that can come with a standard aluminum anodized finish or a baked enamel custom painted finish.

### Architectural Louver Grilles/Wall Sleeves
Series 1000, 3000, 4000

<table>
<thead>
<tr>
<th>MODEL</th>
<th>DIMENSIONS</th>
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</thead>
<tbody>
<tr>
<td>Anodized Aluminum</td>
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<tr>
<td>14269035 (1000)</td>
<td>H x W</td>
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<tr>
<td></td>
<td>285/8” x 26”</td>
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<tr>
<td>14269036 (3000)</td>
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</tr>
<tr>
<td>14269037 (4000)</td>
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</tr>
<tr>
<td></td>
<td>32” x 233/4”</td>
</tr>
<tr>
<td></td>
<td>23” x 29½”</td>
</tr>
<tr>
<td>Painted†</td>
<td>285/8” x 26”</td>
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<tr>
<td>14269035-P (1000)</td>
<td></td>
</tr>
<tr>
<td>14269036-P (3000)</td>
<td></td>
</tr>
<tr>
<td>14269037-P (4000)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>32” x 233/4”</td>
</tr>
<tr>
<td></td>
<td>23” x 29½”</td>
</tr>
<tr>
<td>Wall Sleeves</td>
<td>H x W x D</td>
</tr>
<tr>
<td>1000-WSD-12</td>
<td>295/8” x 267/8” x 127/16”</td>
</tr>
<tr>
<td>3000-WSD-12</td>
<td>33” x 247/8” x 127/16”</td>
</tr>
<tr>
<td>4000-WSD-12</td>
<td>24” x 309/8” x 127/16”</td>
</tr>
</tbody>
</table>

### Standard Colors

- LB - Lite Bronze
- MB - Medium Bronze
- DB - Dark Bronze
- EW - Off White
- GW - Gloss White
- WS - White Stone
- BR1 - Brick Red 1
- BR3 - Brick Red 3
- BR5 - Brick 5
- SLG - Slate Gray
- MBL - Medium Blue
- MGN - Medium Green

† Can be color matched to any color, consult factory.
Warranty

LIMITED EXTENDED PROTECTION WARRANTY
FOR
NATIONAL COMFORT PRODUCTS (NCP) BENSALEM, PA
SPLIT-SYSTEM CONDENSING UNITS

This NCP product is warranted to be free from all manufacturing defects, material or workmanship, for a period of one year from the date of installation (receipt required), whether or not actual use begins on this date, or one year from the date of manufacture if the date of installation cannot be verified. Immediate notice to NCP will (A) provide a new or remanufactured part to replace the defective part, without charge for the part itself, or (B) provide a replacement unit.

National Comfort Products will not be responsible for: local transportation, removing, related service, labor, diagnosis calls, refrigerant, costs incurred for returning defective parts, damage or repairs required due to faulty installation or improper application by others, damage as a result of fire, wind, floods, lightning, accidents, or corrosive atmosphere.

EXTENDED 2ND THRU 5TH YEAR COMPRESSOR WARRANTY
If the compressor should fail because of a manufacturing defect, is in the original installation, has been operated under normal conditions, and is in the 2nd to 5th year following the above determined date, NCP will provide, at its option, a new or remanufactured replacement compressor.

Replacement parts are warranted for the remainder of the original product warranty, or for 90 days, whichever is longer. NCP may require that defective parts be returned to verify and identify the cause of the defect.

LIMITATION OF WARRANTIES — ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH EACH LIMITED WARRANTY IS GIVEN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER. MATERIAL IS INSPECTED AT THE FACTORY AND RELEASED TO TRANSPORTATION AGENCY IN GOOD CONDITION. WHEN RECEIVED, VISUAL INSPECTION MUST BE MADE IMMEDIATELY. APPARENT SHIPPING DAMAGE SHOULD BE NOTED ON THE DELIVERY RECEIPT AND THE MATERIAL INSPECTED IN THE PRESENCE OF THE CARRIER’S REPRESENTATIVE. IF DAMAGE IS FOUND A CLAIM MUST BE FILED WITH THE CARRIER IMMEDIATELY.

FREIGHT DAMAGE IS NOT COVERED UNDER THIS WARRANTY.

WARNING: NO WARRANTY ON NEW UNITS INSTALLED BEHIND BRICK FAÇADES. IN YEARS PAST, IT WAS COMMON PRACTICE TO ADD A BRICK PATTERN FAÇADE (PIGEON HOLES) IN FRONT OF THE THRU-THE-WALL UNIT TO CHANGE THE EXTERIOR APPEARANCE OF THE BUILDING. ALL OBSTACLES ADDED TO IMPede AIR FLOW OF THE CONDENSING UNIT WILL DECREASE PERFORMANCE AND CAUSE PREMATURE EQUIPMENT FAILURE AND VOID ALL WARRANTIES. CONSULT FACTORY WITH ANY QUESTIONS.

This warranty gives you specific legal rights. You may also have rights which vary from state to state.

NATIONAL COMFORT PRODUCTS, BENSALEM, PENNSYLVANIA

NOTE: All warranty parts and paper work must be submitted no later than 60 days after failure. Warranty requests submitted after 60 days of failure will not be processed.

*All prices subject to change without notice.
About Us

National Comfort Products is a Division of National Refrigeration and Air Conditioning located in Bensalem, PA. Consisting of three facilities we bend, cut and punch all of our metal for our products. All condensing units are proudly built in Bensalem, PA USA.

Contact Information

Main Number:
800-523-7138

Sales & Customer Service:
Vince Mucciola - Ext. 3401
Ken Ford - Ext. 3403
Bill Stapleton - Ext. 3402

Engineering:
Dave Mecadon - Ext. 3420

Marketing/Literature:
Roger Taylor - Ext. 3521
The Industry’s Choice for Heating & Cooling Comfort for all types of Multi-Family Construction!
Notes