

SAMSUNG PROTECTION PLUSSM



Printers and multifunction printers (MFPs)

Samsung printers and MFPs contribute to a seamless workflow with professionally printed documents that add credibility and polish. Get the confidence that comes from Samsung Protection PlusSM (SPP) – with service options to suit any size business or budget, and trusted tech support from our own authorized experts.

Reduce downtime and be back up and running quickly. With SPP, you'll be ready. Just call 1-866-SAM4BIZ.

Service solutions for these vertical markets

Retail | Hospitality | Education | Healthcare | Government | Financial



Contact us

For more information about Samsung Protection Plus call 1-866-SAM4BIZ samsung.com/business

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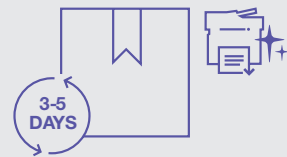
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Service options



On-site Repair

Reliable service and quick turnaround — a tech comes to you typically in 2-5 business days, but as soon as Next Business Day if available*. Plus, service consumables like paper feed rollers, fusers, and development and image transfer units are covered.



Ship-in with Exchange

Convenient replacement to avoid production slowdowns — you can be back on track again in 3-5 business days.

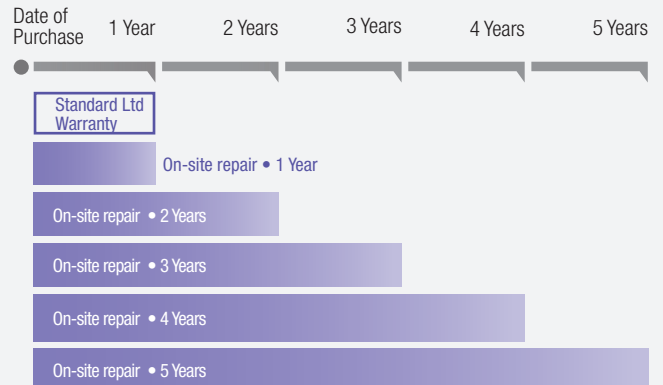
*Next Business Day service may be available depending on proximity to nearest Authorized Service Center (ASC), and parts availability.

On-site Repair

- Coverage for mechanical/electrical breakdown
- Technician arrives at customer's location to provide service
- Includes service consumables such as paper feed rollers, fusers, and development and image transfer units
- 2-5 business day turnaround; Next Business Day may be available*

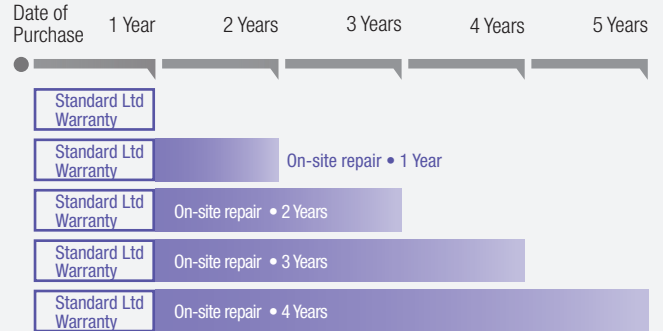
For the following devices: 1-5 year terms available; coverage begins at Date of Purchase.

| For Color Printers and MFPs | | | For Mono Printers and MFPs | | |
|-------------------------------|---------|----------------|-------------------------------|---------|----------------|
| Price Band (MAP) [†] | Term | Part Number | Price Band (MAP) [†] | Term | Part Number |
| Color \$1-\$300 | 1 Year | P-CLP-ONXXH01S | Mono \$1-\$200 | 1 Year | P-ML-ONXXF01S |
| | 2 Years | P-CLP-1NXXH01S | | 2 Years | P-ML-1NXXF01S |
| | 3 Years | P-CLP-2NXXH01S | | 3 Years | P-ML-2NXXF01S |
| | 4 Years | P-CLP-3NXXH01S | | 4 Years | P-ML-3NXXF01S |
| | 5 Years | P-CLP-4NXXH01S | | 5 Years | P-ML-4NXXF01S |
| Color \$301-\$500 | 1 Year | P-CLX-ONXXJ01S | Mono \$201-\$400 | 1 Year | P-SCX-ONXXD01S |
| | 2 Years | P-CLX-1NXXJ01S | | 2 Years | P-SCX-1NXXD01S |
| | 3 Years | P-CLX-2NXXJ01S | | 3 Years | P-SCX-2NXXD01S |
| | 4 Years | P-CLX-3NXXJ01S | | 4 Years | P-SCX-3NXXD01S |
| | 5 Years | P-CLX-4NXXJ01S | | 5 Years | P-SCX-4NXXD01S |



For the following devices: 2-5 year total terms^{††} available; coverage begins after Standard Limited Warranty expires.

| Color Printers and MFPs | | | Mono Printers and MFPs | | |
|-------------------------------|--------------------|----------------|-------------------------------|--------------------------|----------------|
| Price Band (MAP) [†] | Term ^{††} | Part Number | Price Band (MAP) [†] | Total Term ^{††} | Part Number |
| Color \$501-\$800 | 2 Year | P-0A-1NXXA03A2 | Mono \$401-\$800 | 2 Year | P-0A-1NXXA04B2 |
| | 3 Years | P-0A-2NXXA03A3 | | 3 Years | P-0A-2NXXA04B3 |
| | 4 Years | P-0A-3NXXA03A4 | | 4 Years | P-0A-3NXXA04B4 |
| Color \$801-\$1600 | 5 Years | P-0A-4NXXA03A5 | Mono \$801-\$1200 | 5 Years | P-0A-4NXXA04B5 |
| | 2 Year | P-0A-2NXXA05C2 | | 2 Year | P-0A-2NXXA06R2 |
| | 3 Years | P-0A-3NXXA05C3 | | 3 Years | P-0A-3NXXA06R3 |
| Color \$1601-\$3000 | 4 Years | P-0A-4NXXA05C4 | Mono \$1201-\$3000 | 4 Years | P-0A-4NXXA06R4 |
| | 5 Years | P-0A-5NXXA05C5 | | 5 Years | P-0A-5NXXA06R5 |
| | 2 Year | P-0A-2NXXA07E2 | | 2 Year | P-ML-BNXXG02S |
| | 3 Years | P-0A-3NXXA07E3 | | 3 Years | P-ML-CNXXG02S |
| | 4 Years | P-0A-4NXXA07E4 | | 4 Years | P-ML-DNXXG02S |
| | 5 Years | P-0A-5NXXA07E5 | | 5 Years | P-ML-ENXXG02S |



Ship-in with Exchange

- Coverage for mechanical/electrical breakdown begins after Standard Limited Warranty expires
- Ship-in service with pre-paid shipping label provided
- Up to 3 exchanges
- 3-5 business day turnaround
- 2-5 year total terms^{††} available

| For Color Printers and MFPs | | | For Mono Printers and MFPs | | |
|-------------------------------|--------------------------|----------------|-------------------------------|--------------------------|----------------|
| Price Band (MAP) [†] | Total Term ^{††} | Part Number | Price Band (MAP) [†] | Total Term ^{††} | Part Number |
| Color \$1-\$300 | 2 Years | P-0A-1EXXA11A2 | Mono \$1-\$200 | 2 Years | P-0A-1EXXA51A2 |
| | 3 Years | P-0A-2EXXA11A3 | | 3 Years | P-0A-2EXXA51A3 |
| | 4 Years | P-0A-3EXXA11A4 | | 4 Years | P-0A-3EXXA51A4 |
| | 5 Years | P-0A-4EXXA11A5 | | 5 Years | P-0A-4EXXA51A5 |
| Color \$301-\$500 | 2 Years | P-0A-1EXXA02B2 | Mono \$201-\$400 | 2 Years | P-0A-1EXXA52B2 |
| | 3 Years | P-0A-2EXXA02B3 | | 3 Years | P-0A-2EXXA52B3 |
| | 4 Years | P-0A-3EXXA02B4 | | 4 Years | P-0A-3EXXA52B4 |
| | 5 Years | P-0A-4EXXA02B5 | | 5 Years | P-0A-4EXXA52B5 |



* Next Business Day service may be available depending on proximity to nearest Authorized Service Center (ASC), and parts availability.

† Plans are sold based on Minimum Advertised Price (MAP).

†† Total term includes one year of Standard Limited Warranty.

Product may be replaced with a new or remanufactured product of similar features and functionality if it cannot be repaired, the cost of repair exceeds the original purchase price, or parts are no longer available. Plan is fulfilled in its entirety upon replacement of product or reimbursement. In TX, the Obligor of the service plan is Federal Warranty Service Corporation. Refer to the service contract for complete details, including limitations, exclusions and provider information.

Learn more samsung.com/business insights.samsung.com

Product support 1-866-SAM4BIZ 1-800-SAMSUNG

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