



Tailor devices for better business results.

Reap the benefits of a wide range of operational efficiencies without the overhead of special-purpose devices through Samsung device provisioning and customization. Off-the-shelf Samsung mobile devices can be custom configured to your specifications, leveraging the cost efficiencies of consumer-based devices while still delivering an experience tailored to your specific business needs.

Get the most from your Samsung devices

Samsung provisioning can provide versatile device configurations that will meet your business needs.

- Organization-issued mobile phones can be configured to meet specific IT protocols within the company.
- Security-conscious organizations may pre-encrypt mobile phones before deploying them to employees.
- Customize tablets for a specific business needs, from interactive restaurant menus and mobile point-of-sale kiosks to control panels for industrial machinery.

CONTACT US:

1-866-SAM4BIZ

samsung.com/us/business-services

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Purchase provisioning with ease

Samsung has streamlined the end-to-end device configuration process so you can focus on your business. Unlike many inefficient provisioning services that treat every engagement as a custom project, Samsung has simplified the process so you can choose one of three provisioning tiers—Small, Medium or Large—based on your requirements.

Easily manage your budget

With an all-inclusive offer that includes standard shipping and project management, you can easily determine your project budget requirements up front.

Certified quality management

Our provisioning facility is ISO 9001- and TL 9000-certified, accustomed to delivering millions of devices for the US carrier market, and can scale to your specific needs and requirements.

Find out more

A full description of Samsung's provisioning services are defined in the Service Guide at samsung.com/us/sbsprovisioningguide.

Samsung Device Provisioning

Samsung makes it easy to determine the correct provisioning tier through a simple configurator at samsung.com/us/sbsprovisioningconfigurator.

Once the configurator is submitted, Samsung will contact you to confirm your specific requirements and provide a formal quote agreeing to deliver your provisioning requirements at the specified tier. Simply place an order using your Samsung quote with the desired number of per-device provisioning SKUs to schedule the provisioning engagement.

Capabilities*	Small	Medium	Large
First article creation and validation	Yes	Yes	Yes
Return shipping via 3-5 business day service	Yes	Yes	Yes
Samsung quality assurance process	Yes	Yes	Yes
Device unpacking and repackaging	Yes	Yes	Yes
SIM card installation	Yes	Yes	Yes
SD card installation	Yes	Yes	Yes
Device firmware upgrade/downgrade	Yes	Yes	Yes
Home screen wallpaper installation	Yes	Yes	Yes
Lock screen wallpaper installation	Yes	Yes	Yes
Modify device system settings	Up to 5	Up to 10	Up to 15
Application installation	Up to 10	Up to 16	Up to 24
Application configuration	Up to 1	Up to 2	Up to 4
EMM enrollment	---	Yes	Yes
Email configuration	---	Up to 1	Up to 2
Language pack installation	---	Up to 2	Up to 4
VPN certificate installation	---	Yes	Yes
Wi-Fi® certificate installation	---	Yes	Yes
Device encryption	---	---	Yes
SD card encryption	---	---	Yes
Custom packaging	---	---	Yes
Basic assembly	---	---	Yes
Bluetooth® pairing	---	---	Yes
Asset tagging & IMEI tracking	---	---	Yes
Ordering Information			
*200-device order minimum	MI-OVPRS01	MI-OVPRM01	MI-OVPRLO1

Enhance your provisioning with complementary services

From apps to security to device management, we have a comprehensive suite of services that can streamline the end-to-end device configuration process for all of your custom device needs.

Application development

Samsung will work closely with your team to develop applications specific to your business needs.

Device customization

Configure custom settings for your devices and lock down any unwanted features.

Security assessments

Assess the security implications of your tailored devices and mobile security threats.

Extended warranty and accidental damage coverage

Enjoy peace of mind with extra protection for your devices.



For complete product information and accessories, visit samsung.com/us/business-services.

Product Support: 1-866-SAM4BIZ | Follow Us: youtube.com/samsungbizusa | @SamsungBizUSA

*See Services Guide for restrictions.

All services are subject to the Samsung Business Services Terms and Conditions, which can be found at samsung.com/us/business-services.

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