



## Mobilize Your Team.

### Take the pain out of mobility management.

Managing your entire organization's mobility lifecycle can be complicated and time consuming. From device provisioning to EMM migration, upgrades and maintenance, employees demand reliable connectivity and powerful tools. Discover the efficiency of having only one trusted mobile management partner to securely support mobile functions, including business applications.

Samsung's Mobile Management Services simplifies the process and helps stabilize your organization's mobile environment with a comprehensive suite of services. Holistic management and customized resources support your mobility life cycle every step of the way.

56% of companies with mobile workforces support mobile email and 52% support mobile browsers, but only 34% support office tools.

*Mobile Security Must Move Beyond MDM, A commissioned study conducted by Forrester Consulting on behalf of Samsung, October 2014.*

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[samsung.com/us/business-services](http://samsung.com/us/business-services)

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## Samsung Mobile Management Services

**Device Provisioning** – A comprehensive mobile device provisioning and logistics service.

- Complete lifecycle provisioning and tracking
- Email activation
- Device enrollment in EMM solutions, including container creation
- Load and test approved applications
- Staging and kitting, including custom packaging

**EMM Assessment** – A mobile technology assessment using a variety of data points to determine the wellness of the overall mobile environment.

- Server and user reports based on the EMM platform
- In-depth statistical view of EMM effectiveness

**EMM License Sourcing** – A service reselling EMM licenses on multiple platforms.

- Multi-platform compatibility
- On-device provisioning
- Licensed inventory and bulk license management
- Consultation with clients to ensure the correct license is selected based on user requirements
- Level 3 support for administrators

**EMM Migration Services** – Remote or on-site assistance for planning, deployment, installation, upgrades/updates and migrations.

- Creation of strategies and timelines to meet goals for software upgrades
- Assessment, plan creation, and back-out strategy
- Pre-testing of upgrades in simulated lab environments
- Post-upgrade validation
- Installation of maintenance releases and/or service packs of the EMM product
- Full documentation and training on all processes
- On-site support