

## **Samsung Authorized Reseller Listing – January 2017**

1. Company Name: CDW Government Inc.  
Sales contact: Rick Martinez  
Address: 230 N. Milwaukee Ave  
Vernon Hills, IL 60061  
  
Email: [richmar@cdwg.com](mailto:richmar@cdwg.com)  
Phone Number: (847)371-7182  
Fax Number: (312) 705-8262  
CPA Vendor ID: 136423010800  
HUB Status: not applicable
  
2. Company Name: GTS Technology Solutions (formerly Austin Ribbon & Computer Supplies, Inc.)  
Sales contact: Susan Hawk  
Address: 9211 Waterford Center Blvd.,  
Suite 202  
Austin, Texas 78758  
  
Email: [sue.hawk@gts.ts.com](mailto:sue.hawk@gts.ts.com)  
Phone Number: (512) 681-6246  
Fax Number: (512) 452-0691  
Vendor ID: 1742339797900  
HUB Status: HUB and WBE
  
3. Company Name: Prime Systems, Inc.  
Sales contact: Karla Campos  
Address: 10402 Harwin Drive  
Houston, TX 77036  
  
Email: [karla@directron.us](mailto:karla@directron.us)  
Phone Number: (713) 933-0934  
Fax Number: (713) 933-1030  
Vendor ID: 1760320444100  
HUB Status: HUB and MBE
  
4. Company Name: Complete Tablet Solutions LTD  
Sales contact: Leslie Fisher  
Address: 11525 Stonehollow Drive, Suite A120  
Austin, TX 78758  
  
Email: [lfisher@completetablet.com](mailto:lfisher@completetablet.com)  
Phone Number: (512) 501-6358  
Fax Number: (512) 501-6358  
Vendor ID: 1201752741200  
HUB Status: not applicable

5. Company Name: SHI International Corp./SHI Government Solutions Inc.  
Sales contact: Texas Team  
Address: 290 Davidson Avenue  
Somerset, NJ 08873  
Email: [texas@gs.shi.com](mailto:texas@gs.shi.com)  
Phone Number: (800) 870-6079  
Fax Number: (732) 317-6991  
Vendor ID: 1223695478500  
HUB Status: HUB
  
6. Company Name: GovConnection, Inc. dba Connection Public Sector Solutions  
Sales contact: Jennifer Schulte  
Address: 730 Milford Road  
Merrimack, NH 03054  
Email: [jennifer.schulte@connection.com](mailto:jennifer.schulte@connection.com)  
Phone Number: (800) 800-0019  
Fax Number: (603) 683-2482  
Vendor ID: 52-1837891  
HUB Status: not applicable

The resellers listed in the Samsung Reseller Group will be responsible for the following activities:

- Marketing campaigns to the State of Texas DIR customers in partnership with Samsung Electronics America, Inc.
- Sales support for pre and post sale customer inquiries.
- Acceptance of purchase orders including order processing, shipping of product, invoicing and all follow up activities with regards to the order fulfillment process.
- Any issues that may result in DOA or damaged equipment the reseller would be first line resolution. The Samsung Account Manager would be the second level of resolution.
- Resellers that are authorized service providers may provide warranty service at the request of the customer on behalf of Samsung Electronics America, Inc., EBD.