How are your HCAHPS scores? Studies are showing a correlation between higher HCAHPS patient satisfaction scores and lower readmissions, and that can result in the savings of significant dollars for a hospital. While there are various drivers into a patient satisfaction score, the in-room and discharge experience can play a significant part.

Hospitals are looking not just to enhance the patient experience, but also the experience of family members and friends who can influence patient satisfaction scores. TV entertainment, internet access, and condition specific educational materials on HD Samsung television are ways to truly enhance the experience for everyone during a hospital stay. And there is no need for a separate set-up box resulting in cost savings on implementation and overall maintenance.

Stunning picture quality, low energy and installation costs, and an interactive patient engagement system makes Samsung televisions the choice for hospitals and long-term care.

**Contact us**
1-866-SAM4BIZ
samsung.com/us/healthcare
samsung.com/hospitalitytvs

**Follow us**
youtube.com/samsungbizusa
@SamsungBizUSA

**Why Samsung TVs?**

- Interactive patient engagement system for condition specific education
- Interactive content management system for online & social media access
- Syncing process that mirrors a Galaxy tablet onto the Samsung TV
Smart TVs in healthcare

Enhancing the patient experience
Samsung provides the latest in television technology to give hospital patients and their caregivers the kind of high-definition viewing experience they enjoy at home. One has the ability to view social media, information or switch from live TV to a particular app with just one click. With Quick Connect a patient can share screens between select Samsung devices and their Samsung Smart TV.

Improving hospital workflow
Samsung’s interactive patient education solutions deliver powerful staff-patient inter-activity and care plan management tools to help hospitals exceed critical success metrics and create efficiencies to fundamentally transform care. Patient education is streamlined through timely patient-education and documentation of education sessions. In less than one minute a clinician can prescribe and initiate a patient education video to their Samsung Smart TV.

Raising patient satisfaction
Higher patient satisfaction means higher HCAHPS scores, which results into greater hospital reimbursements. By using interactive patient care solutions on their Samsung Smart TVs, patients are provided on-demand education material, satisfaction surveys, and communication capabilities that will enhance their hospital stay.

Healthcare TV for use in hospitals and long-term care
40” Class LED
UL-Hospital Use
Pillow Speaker Interface
Interactive Content Management System
Patient Engagement System
Two-Year On-Site Warranty

Heartcare TV for use in hospitals and long-term care
48” Class LED
UL-Hospital Use
Pillow Speaker Interface
Interactive Content Management System
Patient Engagement System
Two-Year On-Site Warranty

Healthcare TV for use in hospitals and long-term care
32” Class LED
UL-Hospital Use
Pillow Speaker Interface
Interactive Content Management System
Patient Engagement System
Two-Year On-Site Warranty

Healthcare TV for use in hospitals and long-term care
28” Class LED
UL-Hospital Use
Pillow Speaker Interface
Interactive Content Management System
Patient Engagement System
Two-Year On-Site Warranty

Learn more | samsung.com/us/healthcare or samsung.com/hospitalitytvs
Product support | 1-800-SAMSUNG  1-866-SAM4BIZ
Follow us | youtube.com/samsungbizusa  @SamsungBizUSA

Samsung Electronics has been named 2015 ENERGY STAR Partner of the Year in the product manufacturing category by the U.S. Environmental Protection Agency (EPA).