

# OUR COMMITMENT TO SAFETY

## COVID-19 PREVENTION



### PRODUCT SANITIZATION



### SAFE DELIVERIES



### WORKPLACE SAFETY

OUR COVID-19 PREPAREDNESS AND WORK SAFETY POLICIES WILL CONTINUE TO BE UPDATED BASED ON OSHA AND CDC GUIDELINES.

## WE'RE ALL IN THIS TOGETHER.

As we continue to deliberate and tackle the challenges we're all currently facing in the event industry, we have established a COVID-19 Pandemic Preparedness Plan. For the latest information on our safety protocols, visit the COVID-19 Advisory page on our website.

100%

### COVID-19 RESPONSE & SUPPORT

At the dawn of an age where events will commence in ways we never imagined, we're here to assure you that we will partner with you every step of the way as we navigate through this erratic time together.

As of October 31, 2021, all of our employees are required to be fully vaccinated against COVID-19. Thank you for putting your trust in us.



# PRODUCT SANITIZATION

## LINENS

All of our returned linens are laundered with detergent and sanitized in our commercial tunnel washer before they are dried, pressed and individually bagged at our laundry facility. Both used and unused linens are cleaned using water temperature settings and wash cycles in accordance with FDA guidelines.

## TOTES & CRATES

The totes and crates we use to wrap and carry our equipment are also cleaned via the dishwasher.

## SERVICE EQUIPMENT

All of our kitchen and service equipment (ovens, proofing racks, tables, chairs, bars, etc.) are wiped down with disinfecting cleaner and sanitized before they are stored for future events, in accordance with the CDC guidelines.



## CHINA, GLASSWARE, FLATWARE & SERVEWARE

Our china, flatware, glassware and serveware are cleaned in our commercial dishwashers on a sanitizing cycle before being stored in single-use plastic. Our dishwashing equipment is programmed to use water temperatures in excess of 180 degrees Fahrenheit to remain in accordance with FDA guidelines. These products are wrapped and stored for future use immediately after they are cleaned.





# SAFE DELIVERIES

Each of our Drivers are vaccinated and assigned to Delivery Teams that manage designated delivery vehicles. We will establish schedules for each delivery vehicle and pair the same Drivers up each day. Each Delivery Team will be responsible for cleaning their designated vehicles. Delivery Team members will only utilize their designated vehicles.

Our Delivery Team members are required to wear masks and gloves which will be changed after each delivery and pickup.

All of our delivery vehicles are stocked with hand sanitizer and anti-viral spray to wipe down interior surfaces.

**DRIVERS WILL BE INSTRUCTED TO PERFORM CONTACTLESS DELIVERIES AND DROP OFFS TO MINIMIZE PERSON-TO PERSON CONTACT WHENEVER POSSIBLE.**







---

# WORKPLACE SAFETY

---

## HEALTHY HABITS

As we receive updates from OSHA, the CDC and local health authorities, we will provide continued guidance to our employees on healthy workplace habits. This includes training on the proper use of gloves and hand-washing based on specific duties to avoid spreading the virus in high-touch areas.

Our team follows safety protocols as it relates to personal protection equipment (PPE) and the use of masks and vinyl gloves.

All employees will remain at least six feet apart while performing their daily tasks. Work teams will be established for tasks that cannot be accomplished alone, and employees assigned to work teams will routinely work together while keeping their distance from everyone else.

## SANITATION

All sanitation stations in our offices, warehouses and delivery trucks contain hand sanitizer with at least 60% ethanol or 70% isopropanol. All employees wash their hands throughout the day by using hand sanitizer when sinks are not available. All high-touch areas (dining areas, restrooms, door handles, light switches, railings, trash receptacles, etc.) are cleaned and disinfected regularly.

## TEAM TESTING & WELLNESS

Any employee who doesn't feel well or has symptoms of COVID-19 is required to notify their supervisor and seek medical attention.