



## U.S. Return Form

Dear Valued Customer,

We hope that you love your purchase! If for any reason you don't, you may return your selection with original proof of purchase for a refund (minus shipping and processing) or exchange (while supplies last), within 30 days of receipt.

**If you wish to return an item, please follow these instructions.**

1. Type your information below and print this form.
2. Pack this form, along with your item(s), securely in a cardboard box.
3. Print a prepaid shipping label from Barbie.com.  
Take your package to your local post office or FedEx location.  
Please make sure you note the tracking number for your records and obtain a receipt as proof of mailing.  
Do not put your package in a drop box or mailbox.

**Sorry we cannot accept COD packages.**

ADDRESS FOR EXCHANGE / REFUND		I am the: <input type="checkbox"/> Purchaser <input type="checkbox"/> Gift Recipient	
Name _____			
Address _____			
City, State, Zip _____			
Daytime Phone _____		Email Address _____	

**I AM RETURNING** Order Number(s) \_\_\_\_\_

Please indicate if you would like an exchange or refund for your item.

*Exchanges are only as long as supplies last. If the item is sold out when we process your return, you will receive a refund, applied to the original payment method. Refunds are for the purchase price of the item(s) plus applicable sales tax only. Shipping and processing fees are non-refundable.*

QTY	ITEM CODE	ITEM NAME	RETURN REASON	EXCHANGE OR REFUND	PRICE

If you have additional items, please write them on the back of this paper.

### RETURN REASONS

#### CARRIER/FULFILLMENT

- 01 Arrived Too Late
- 02 Wrong Item Shipped
- 03 Poorly Packaged/Damaged
- 04 Damaged by Carrier

#### QUALITY

- 05 Component of Item Missing
- 06 Manufacturing Defect
- 07 Quality Expectation Not Met

#### OTHER REASONS

- 08 Too Expensive
- 09 Not as Pictured
- 10 Not as Described
- 11 Duplicate Gift
- 12 Changed Mind
- 13 Purchased in Error
- 14 Other \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_