TRANS BY JANSPORT
CONSUMER REPAIR RETURN FORM

Please complete all applicable fields of this form and attach a copy to your warranty return.
FOR REPAIR EVALUATION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

Trans by JanSport
ATTN: JANSPORT WARRANTY SERVICES
2321 N Loop Road
Alameda, CA 94502 USA

Name:	**Address:**	**Are you a VF Corp Employee?:** ☐ YES ☐ NO	**Employee ID#:**

City:	**State:**	**ZIP:**	**Home Phone:**	**Cell Phone:**

Email:	**Preferred Method Of Contact:** ☐ Home Phone ☐ Cell Phone ☐ email

REASON FOR RETURN:

PRODUCT RETURN/REPLACEMENT OPTION:

If your returned warrantable item cannot be repaired for whatever reason, would you accept an equivalent replacement item or would you want the original item returned to you in an "as is" condition at no additional cost?

☐ **REPLACE** my non-repairable item

☐ **RETURN** my non-repairable item

NOTICE FOR ITEMS RETURNED FOR REPAIR:

Typically, the turnaround time for repair of returned items is two weeks from the date of receipt. However, during peak season, we may encounter some delays. California State Law requires that all items accepted for repair must be clean. Please ensure your item has been emptied of all personal items and is clean and free from dirt and debris prior to return.

For further questions or concerns, please visit us @ www.JanSport.com, or call 800-426-9227

Signature:	**Date:**