



COVERAGE WITHOUT INTERRUPTION

Extended Service Coverage (ESC)

GENERATOR SETS & ELECTRIC POWER SYSTEMS

Your operation depends on reliable power. That's why you trust Cat® electric power systems. With Extended Service Coverage (ESC), you get service coverage that's just as durable and long-lasting—so you can spend less time managing your equipment and more time running your business. ESC for prime and standby generator sets, switchgear, automatic transfer switches (ATS), uninterruptible power supplies (UPS) and engine paralleling and integration controls (EPIC) is built to protect your investment and your peace of mind.





A VARIETY OF COVERAGE OPTIONS

- > New ESC: coverage for new generator sets, switchgear, ATS, UPS and EPIC
- > Advantage ESC: coverage for used generator sets, switchgear, ATS, UPS and EPIC
- > Overhaul ESC: coverage for overhauled generator sets

ESC BENEFITS

- > Protect your investment with coverage for parts and labor expense on covered components (less any applicable deductible)
- > Lock in parts and labor repair costs up front
- > Make sure repairs are done right the first time with factory-trained technicians using genuine Cat parts
- > Get back up fast with covered repairs from the best dealer network
- > Return your electric power systems to their operating specifications prior to failure, meeting all requirements for safe use and environmental compliance
- > Choose from multiple coverage levels and deductible options to fit your budget and operational needs
- > Combine ESC with a Customer Value Agreement for complete maintenance and repair protection

WHY ESC?

- > **GLOBAL COVERAGE:** Our ESC is available wherever you are, for all your ESC coverage and service needs. It's true global* service with no zones or territory restrictions.
- > **LOCAL EXPERTISE:** Trained technicians at more than 2,500 Caterpillar authorized service locations have the experience, training and tools to repair your engine quickly and accurately.
- > **EASE OF DOING BUSINESS:** Our pricing terms are simple, and you can customize coverage options to fit your individual needs.
- > **PEACE OF MIND:** When you choose ESC, you can be confident knowing your investment is protected by the power of Caterpillar.
- > **HISTORY OF PROTECTION:** Your Cat dealer is backed by Cat Financial. Together, we've been providing product support with ESC programs to electric power customers since 1986.

*Except where prohibited, see ESC Contract.

For more details, contact your local Cat dealer about ESC today.

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