

CAT® CUSTOMER VALUE AGREEMENT (CVA) FOR MINING

CAT UNDERCARRIAGE PERFORMANCE CVA

Need to manage your undercarriage repairs and replacement costs? A Performance CVA provides an added layer of security though cost per hour undercarriage management with one monthly invoice. Take advantage of dealer labor, moving wear part replacements and running repairs—along with component inventory control managed by your Cat dealer and a cost per hour payment structure.

Customize Your CVA

Ask your Cat dealer about customizing any of the three available Undercarriage CVAs to meet the unique demands of your business and operations.

MAKING THE BEST USE OF YOUR RESOURCES WHILE CONTROLLING COSTS. THAT'S A CVA.





CUSTOMER VALUE AGREEMENTS — UNDERCARRIAGE PERFORMANCE CVA

OVERVIEW

Take advantage of turnkey dealer labor, moving wear part replacements and running repairs — along with component inventory control managed by your Cat dealer and a cost-per-hour payment structure.

COVERAGE

The Performance CVA for Undercarriage includes:

- 3-Year Moving Wear Parts and Running Repairs Coverage — Maximizes uptime through planned replacement and repair scheduling.
- Dealer-Managed Inventory Your Cat dealer supplies and manages all undercarriage parts and components, so you always have what you need and only pay when you need it.
- **Trained Dealer Labor** Optimizes your undercarriage repair and replacement resources and takes the burden off of your team.
- Undercarriage Assurance Program Includes guaranteed replacement downtime duration coverage.
- Undercarriage Selection and Repair Your Cat dealer makes sure you get the right undercarriage for the machine and application and keeps it working at the lowest possible cost per hour.
- Monthly Dealer Inspections CTS Pro inspections, machine alerts from the Cat App and wear specialist management inform accurate, timely undercarriage repairs and replacement.
- Pay Only for the Hours Used Get a single monthly invoice based on asset utilization and guaranteed cost-per-hour rate.

BENEFITS

Zero Upfront Cost

- Pay only for the hours you use.
- · Single monthly invoice based on asset utilization.
- Replace your moving undercarriage: link assemblies, track shoes, sprockets, rollers, idlers and hardware.

Improve Your Operations

- Get the right undercarriage when you need it through dealer tracking and planning.
- Dealer CTS Pro inspections inform best undercarriage selection and replacement timing.
- Dealer labor offers turnkey solution if desired.

Expert Dealer Monitoring

- Get the lowest cost per hour through proper undercarriage selection.
- Longest undercarriage life enabled by dealer monitoring and advice.
- · Maximize uptime through planned replacement.

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