



CAT® CUSTOMER VALUE AGREEMENT (CVA) FOR MINING

CAT UNDERCARRIAGE CONFIDENCE CVA

A complete, hassle-free undercarriage management program for the greatest level of dealer support along with known undercarriage costs. Make your move for total undercarriage management. Moving wear parts, repairs and even rebuilds. Across the lifecycle, get complete dealer support with labor, wear reports, selection consultation and guaranteed parts replacement downtime.

Customize Your CVA

Ask your Cat® dealer about customizing any of the three available Undercarriage CVAs to meet the unique demands of your business and operations.

MAKING THE BEST USE OF YOUR RESOURCES WHILE CONTROLLING COSTS. THAT'S A CVA.



CUSTOMER VALUE AGREEMENTS — UNDERCARRIAGE CONFIDENCE CVA

OVERVIEW

Make your move for total undercarriage management. Moving wear parts, repairs and even rebuilds. Across the lifecycle, get complete dealer support with labor, wear reports, selection consultation and guaranteed parts replacement downtime.

COVERAGE

The Confidence CVA for Undercarriage includes:

- **Total Solution: Moving Wear Parts, Running Repairs and System Coverage** — Includes moving undercarriage replacement*, running repairs, and rebuild of roller frame, equalizer bar and pivot shaft.
* link assemblies, track shoes, sprockets, rollers, idlers and hardware
- **Dealer-Managed Inventory** — Your Cat dealer supplies and manages all undercarriage parts and components, so you always have what you need and only pay when you need it.
- **Trained Dealer Labor** — Optimizes your undercarriage repair and replacement resources and takes the burden off of your team.
- **Undercarriage Assurance Program** — Includes guaranteed replacement downtime duration coverage.
- **Undercarriage Selection, Repair and Rebuild** — Your Cat dealer makes sure you get the right undercarriage for the machine and application and keeps it working at peak performance with timely repairs and essential component rebuilds.
- **Monthly Dealer Inspections** — CTS Pro inspections, electronic alerts and wear specialist reports inform accurate, timely undercarriage repairs and replacement.
- **Pay Only for the Hours Used** — Get a single monthly invoice based on asset utilization and guaranteed cost-per-hour rate.

BENEFITS

Zero Upfront Cost

- Pay only for the hours you use.
- Single monthly invoice based on asset utilization.
- Replace your moving undercarriage: link assemblies, track shoes, sprockets, rollers, idlers and hardware.

Improve Your Operations

- Get the right undercarriage when you need it through dealer tracking and planning.
- Dealer CTS Pro inspections inform best undercarriage selection and replacement timing.
- Dealer labor offers turnkey solution if desired.

Expert Dealer Monitoring

- Get the lowest cost per hour through proper undercarriage selection.
- Longest undercarriage life enabled by dealer monitoring and advice.
- Maximize uptime through planned replacement.