

CAT® CUSTOMER VALUE AGREEMENT (CVA) FOR MINING

CAT HOSE & COUPLINGS CONVENIENCE CVA

Hydraulic hoses and couplings keep the lifeblood of your mining equipment flowing. A CVA can help you maintain these vital components, avoid failures and improve uptime. With an affordable Hose & Couplings Convenience CVA, your maintenance team gets the tooling required to assemble hoses on site, backed by guaranteed parts delivery^{*}, inventory management services and other essential support from your Cat[®] dealer.

Customize Your CVA

Ask your Cat dealer about customizing any of the three available Hose & Coupling CVAs to meet the unique demands of your business and operations.

ADDING THE VALUE YOUR MINING OPERATION NEEDS MOST. THAT'S A CVA.





CUSTOMER VALUE AGREEMENTS — HOSE & COUPLINGS CONVENIENCE CVA

OVERVIEW

A Hose & Couplings (H&C) Convenience CVA is an essential maintenance management solution for mining equipment. It provides everything your maintenance team needs to assemble quality Cat hoses in your own shop.

COVERAGE

The Convenience CVA for Hose & Couplings includes:

- **Tooling Flexibility** Select the tooling options for your hose assembly needs. From workshop (hose bay) to a full turnkey solution (container), your dealer will deliver the right tools such as crimpers, dies, cutting machines and test benches.
- Training & Certification Ensures that your team has the know-how to assemble hoses to Cat specifications.
- **Complete Inventory Management** Your dealer manages on-hand hose parts and supplies, saving you time and effort.
- Guaranteed Delivery with a 24-Hour Turnaround^{**} Order by noon any day to get the parts and supplies you need shipped within 24 hours.
- Hydraulics Advisor Report Inspection reports from the Cat Inspect app keep you apprised of hydraulics issues within your fleet.

BENEFITS

Zero Upfront Cost

- Pay for the stock only when you use it, or select a single monthly payment based on asset utilization (Cost Per Hour – CPH).
- Ask your dealer about the Cat tooling and inventory programs that are available^{*}.

Maximum Uptime

- Get the right hose on time, every time.
- · Fast parts delivery for both planned and emergency replacements.

Total Convenience — Tailored Service

- Your Cat dealer is a one-stop shop for all your Cat and other equipment H&C needs, as well as comprehensive support for every machine.
- The Cat Inspect app helps you identify potential hose issues early, prevent failures and alert your dealer to needed repairs or replacements.

CONTACT YOUR CAT DEALER FOR DETAILS ON ALL THREE LEVELS OF HOSE & COUPLING CVAS.

*Support programs and payment model are offer based in the agreement length, fleet size, and hose consumption

**Guaranteed delivery with turnaround specified in hours is recommended. Dealer may elect to sign an agreement that includes less or more hours, depending on distance to customer.

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