

Coupa Data Security & Privacy

Coupa is committed to providing customers with a reliable, secure application that allows them to manage spend from anywhere at any time. Coupa has partnered with Amazon Web Services to provide the hardware and infrastructure to support Coupa's platform.

In addition to data encryption, and to ensure the highest level of security for our customers, Coupa implements robust network security controls and uses proactive security measures.

Coupa protects its application infrastructure by using state-of-the-art firewalls at the hypervisor, kernel, and application levels, as well as intrusion detection systems across all servers.

Coupa resources and data are protected by a multi-layered defense combining multiple mitigating strategies:

- Single unified platform running on a hardened OS
- Automated vulnerability scanning of Source Code with Brakeman
- Dedicated Amazon Virtual Cloud (VPC)
- Encrypted communications with customers but also within the VPC
- Strict tiers segregation with Amazon Security Groups
- Inspection of incoming traffic with ModSecurity
- Host-based Intrusion detection and file integrity monitoring with OSSEC
- Centralized log management with Elastic Stack