

Progress Rail

A Caterpillar Company

STANDARD CORE RETURN INSTRUCTIONS

Effective 14th May 2018, unless otherwise agreed in a Progress Rail order confirmation, all cores will be required to be sent to the addresses below:

NSW / QLD / VIC	WA / SA
STANDARD CORE RETURN LOCATION (Less Exceptions)	STANDARD CORE RETURN LOCATION (Less Exceptions)
Progress Rail 13 Weedman Street Redbank, QLD, 4301	Progress Rail 857B Abernathy Road Forrestfield, WA, 6058

EXCEPTION LIST

ENGINES				
NSW / QLD / VIC		WA / SA		
Progress Rail 13 Weedman Street Redbank, QLD, 4301		Progress Rail 10 Irvine Drive Malaga, WA, 6090		
MAIN GENERATORS/ALTERNATORS				
NSW / QLD / VIC		WA / SA		
Progress Rail 460 Main Road Cardiff, NSW, 2285		Progress Rail 857B Abernathy Road Forrestfield, WA, 6058		
SMALL ELECTRICAL ROTATING (BLOWERS/COOLING FANS & GRID BLOWERS)				
NSW / QLD / VIC		WA / SA		
Progress Rail 460 Main Road Cardiff, NSW, 2285		Progress Rail 857B Abernathy Road Forrestfield, WA, 6058		
FREIGHT WHEEL SETS - WAGONS				
NSW / QLD / VIC		WA / SA		
NARROW GAUGE	STANDARD GAUGE	STANDARD GAUGE	NARROW GAUGE	
Progress Rail 13 Weedman Street Redbank, QLD, 4301	Contact your customer service representative	Progress Rail Carlton Parade Port Augusta, SA, 5700	Contact your customer service representative	
TRACTION MOTORS, COMBOS AND BOGIES				
NSW / QLD / VIC		WA		SA
NARROW GAUGE	STANDARD GAUGE	STANDARD GAUGE	NARROW GAUGE	STANDARD GAUGE
Progress Rail 13 Weedman Street Redbank, QLD, 4301	Progress Rail 460 Main Road Cardiff, NSW, 2285	Progress Rail 857B Abernathy Road Forrestfield, WA, 6058	Progress Rail 857B Abernathy Road Forrestfield, WA, 6058	Progress Rail Carlton Parade Pt Augusta, SA, 5700

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The following information is to accompany all core items:

- Customer name
- Purchase Order Number
- Part #
- Quantity Returned
- Customer contact, name and number
- Description of material
- Serial number (required for Engines, Alternators, Traction Motors only)

Packaging Requirements

All parts should be returned in the rebuilt packaging provided by Progress Rail or as otherwise directed.

Questions

Please contact your designated customer service representative