



IF THE POWER GOES OUT— THEN WE COME IN.

Value Agreements with Peace of Mind, Smart Decisions, and Extended Service Coverage

ESSENTIAL

- » Maintenance Parts
- » Preventive Electrical Check
- » Preventive Mechanical Check
- » Scheduled Oil and Coolant Health Check

OPTIONAL

- » Remote Asset Monitoring with Cat® Connect
- » 24/7 Customer Support
- » Customer Training
- » Preventive Maintenance Labor
- » Scheduled Repair Parts and Labor
- » Individual Technician Response Time
- » Protective Parts Stock
- » Periodic Asset Performance Reports
- » Extended Service Coverage

When your data center relies on constant power, choose Cat Electric Power to back up your operation. You deserve systems, service, data, and expertise that give you peace of mind.

PARTNERSHIP THAT KEEPS YOUR POWER ON

Work with a team focused on keeping your data running, controlling your costs, and minimizing your risk.

- » **Legendary Quality and Support**
Stay powered, productive, and protected with reliable power equipment backed by a world-class team.
- » **Data-Driven Decisions**
Make informed decisions and remain ready to run with Cat Connect.
- » **Condition Monitoring by Advisors**
Get advice from dedicated experts who monitor your power assets in real time.
- » **Total Care**
We manage your systems. You drive your business forward.

WORLD-CLASS SERVICE AND SUPPORT

Protect your investment with service agreements that keep assets ready to run.

- » **Extended Service Coverage (ESC)**
Complimentary with the purchase of some Cat gensets, an ESC locks in costs and ensures repairs are done by expert Cat technicians.
- » **Customer Value Agreement (CVA)**
A CVA is 12-48 month contract between you and your Cat dealer, customized to give you peace of mind and the service level you desire.
- » **Long-Term Service Agreement (LTSA)**
An LTSA is about more than upkeep, it's a business tool that helps you predict your cashflow now and in the future while achieving higher return on investment (ROI) and longer genset lifecycles. An LTSA is also a promise of 5 or more years of world-class support from your Cat dealer.

Talk to your Cat dealer today about the service agreement that best fits your data center operation.



CONNECTIVITY IS POWER.

We know seconds can cost millions. Cat Connect helps ensure mission-critical power is always at the ready to protect your data.



CAT® CONNECT SERVICES FOR DATA CENTER POWER

Cat Connect can complement your building management system to help build resilience into your power system.

REMOTE TROUBLESHOOTING

With Cat Connect your dealer can run live diagnostics on your asset to support you remotely. This helps with reducing total cost of ownership.

✓ **IMPROVED
RESPONSE TIME**

✓ **MINIMIZED
DOWNTIME**

✓ **REDUCED
SITE VISITS**

CATERPILLAR ANALYTICS

Maximize uptime through a variety of Cat analytics products.

✓ **TREND ANALYSIS
OF INDIVIDUAL
ASSET HEALTH**

✓ **REPORTS TO MEET
REGULATORY
COMPLIANCE
(NFPA110)**

✓ **AUTOMATED
RECOMMENDATIONS
BASED ON CRITICAL
FAULT CODES**

✓ **COMPARE ASSET
DATA ACROSS
ENTIRE FLEET**

CONDITION MONITORING

Reduce downtime with actionable advice from a dedicated Caterpillar expert who monitors your power assets in real time.



During analysis Cat Electric Power condition monitoring advisors evaluate generator set operational data from Product Link™, PM inspections, S•O•SSM fluid analysis, repair history, and site conditions to help owners take a proactive approach to planning maintenance, component replacement, and repairs.

To learn more visit cat.com/EPSupport >

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