



NIGHT AND DAY WE KEEP YOU COMMUNICATING.

Value Agreements with Peace of Mind, Smart Decisions and Extended Service Coverage

ESSENTIAL

- » Preventive Maintenance Parts
- » System Health Check at Major Services
- » System Health Reporting and Advice
- » Scheduled Oil and Coolant Health Check

RECOMMENDED

- » Remote Asset Monitoring with Cat® Connect
- » 24/7 Customer Support
- » Customer Training
- » Preventive Maintenance Labor
- » Scheduled Repair Parts and Labor
- » Individual Technician Response Time
- » Protective Parts Stock
- » Periodic Asset Performance Reports

OPTIONAL

- » Balance of Plant Maintenance and Repair
- » Availability and/or Performance Guarantees
- » Unscheduled Repair Parts and Labor
- » Fluids Disposal
- » Extended Service Coverage

Communication doesn't stop—for your team or your customers. Choose a partner who knows how to keep the power on.

» MINIMIZING OPERATING COSTS

Know your budget and best practices to help it.

» UPTIME

Keep running power. Keep communicating.

» TOTAL CARE

We manage your systems. You drive your business forward.

Partner with a team who keeps your costs down, power up and communication steady. Talk to us today about additional service agreements.





SMART DECISIONS **START WITH FACTS**

Cat Connect can tell you how your assets are performing, if they are ready to run, when they need service and much more. With product expertise and dealer support, let's turn data into insights and choices into profits.

- » Remotely access information about a single unit or an entire fleet.
- » Know more about asset health and performance with the easy-to-use web interface that transforms data into insights.
- » Make more informed decisions with accurate information available at your fingertips.
- » Choose from several Cat Connect offerings to meet your needs.
- » Leverage our expertise to get higher performance and longer life at a lower total cost from your connected assets.

EXTENDED SERVICE COVERAGE

Cover for your entire energy operation to protect your investment and your peace of mind.

- » Avoid unexpected repair costs caused by unscheduled repairs.
- » Budget for unexpected repairs and lock in costs up front.
- » Ensure repairs are done right the first time, with factory-trained technicians using genuine Cat parts.
- » Return your electric power systems to their original operating specifications, meeting all requirements for safe use and environmental compliance.

YOUR DATA, OUR VALUES

Enroll now with confidence, knowing you're working with a partner who will:

- » Be transparent about data collection.
- » Protect the data we collect.
- » Respect the data rights of others.

To learn more visit cat.com/EPsupport »

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