



Cat[®] 972M XE

Wheel Loader

The Cat[®] 972M XE Wheel Loader is the class leader in fuel efficiency and offers significant fuel savings while lowering long-term costs. This machine meets emission standards and is designed to improve fuel economy without interrupting performance. The reliability, durability, and versatility results in a machine that is better built to meet your needs.

Superior Fuel Efficiency

- Deep system integration of the Cat continuously variable transmission, engine system, hydraulic system, transmission and cooling system results in significantly increased performance and fuel efficiency.
- Lowering the rated engine speed and eliminating the torque converter results in speed that can be controlled independently of the engine speed.
- Our high power density and fuel efficient engines feature Cat electronics, a fuel injection process, and air-management systems.

Achieve Greater Productivity

- Continuously variable transmission delivers smooth shifts, fast acceleration, and speed on grade.
- Machine maneuvering on grade is made easy with steady deceleration and anti-rollback.
- Integrated continuously variable transmission provides maximum, steady power at optimal speeds.
- Easy-to-load performance series buckets improve material retention and reduce dig times, significantly improving productivity and fuel efficiency.
- Differential locks are activated on the spot, improving traction for increased productivity.
- Dual ride control accumulator system enables a wide payload range and better ride quality.
- Aggregate packages with specialized offerings for loose aggregate rehandling applications.**

Proven Reliability

- Cat C9.3 engine offers increased power density with a combination of proven electronic fuel and air systems.
- Equipped with automatic Cat regeneration system, Cat clean emissions module (CEM) with Diesel Particulate Filter (DPF), and Diesel Exhaust Fluid (DEF) tank and pump.
- Features an electric fuel priming pump and a fuel/water separator.
- Thorough component design and machine validation processes result in unmatched reliability and uptime.

Durability

- Advanced transmission and axles handle the most extreme applications.
- The durable frame absorbs excavation and loading impact while the hitch system provides high-bearing force capacity.
- Full-flow hydraulic filtration system with additional loop filtration improves hydraulic system strength and component life.

Integrated Cat[®] Connect Technologies

- Developed to monitor, manage, and enhance your job site operations.
- Payload provides accurate weighing*** of the materials you are loading and hauling. Payload data is displayed in real-time to improve productivity and reduce overloading.
- Detect enhances awareness of the environment around working equipment and provides alerts to help keep people and assets safe on the job site.
- Link wirelessly connects you to your equipment, giving you access to essential information you need to know to run your business. Gain valuable insight into how your machine or fleet is performing allowing you to make timely, fact-based decisions that can boost job site efficiency and productivity.
- Optional Advanced Productivity subscription provides comprehensive actionable information to help you manage and improve the productivity and profitability of your operations.

***Optional configurations and equipment may vary from region to region and requires conformance to Caterpillar payload policy. Consult your dealer or Caterpillar representative for details.*

****Not legal for trade.*

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Safety Features

- Cab access with wide door, optional remote door opening, and stair-like steps add solid stability.
- Floor-to-ceiling windshield, large mirrors with integrated spot mirrors, and rear-vision camera provide industry leading all-around visibility.
- Computerized monitoring system includes several warning indicators.
- Rear vision camera enhances visibility behind the machine, helping you work safely and confidently.
- Optional rear object detection radar system warns you of an object in critical zone while going in reverse, enhancing job site safety.

Reduced Maintenance Time and Costs

- One-piece tilting hood makes cab access fast and easy.
- Electrical service centers enhance convenience and accessibility.
- Access to fuel fill and daily maintenance points means less servicing time is required.
- Extended service intervals including:
 - Engine oil and engine oil filter change interval up to 1000 hours
 - Hydraulic filter change interval up to 1000 hours
 - Transmission oil change interval up to 4000 hours
- Optional integrated Cat autolube system provides full lube system monitoring and diagnostic test visibility.
- Remote flash support
- Longer tire life with on-the-go traction aids

Easy, Comfortable Operator Environment

- The next generation easily adjustable seat with updated styling and a revolutionary suspension system. It comes in three trim levels and can be equipped with a 4-point harness.
- Sound-suppression, seals, and damping cab mounts decrease noise and vibration for a quieter work environment.
- The seat-mounted electro-hydraulic joystick steering system provides precision control and dramatically reduces arm fatigue, resulting in excellent comfort and accuracy.
- Electrohydraulic (EH) controls, parking brake, and Single Axis Lever (SAL) lift and tilt function allow for better handling and control management.
- Smart ergonomic controls are easy to use, intuitive, and user-friendly.
- Touchscreen multi-function color display keeps operators focused.
- The next generation of ride control works as a shock absorber, improving ride quality over rough terrain.
- Inclined steps and convenient grab handles ease accessibility to the operating space.
- Extended windows enhance visibility while convex and spot mirrors extend the driver's view on the sides and rear.

Standard and Optional Equipment

Standard and optional equipment may vary. Consult your Cat dealer for details.

	Standard	Optional		Standard	Optional
OPERATOR ENVIRONMENT			HYDRAULICS		
Cab, pressurized, sound suppression	✓		Hydraulic system, steering, load sensing	✓	
Door, remote opening system		✓	Ride control, 2V	✓	
Touchscreen display	✓		3 rd and 4 th function w/ride control		✓
EH controls, joystick, parking brake	✓		Oil sampling valves, hoses, Cat XT™	✓	
Seat, cloth, air suspension	✓		ELECTRICAL		
Seat, suede/cloth, air suspension, heated		✓	Starter, electric, heavy duty	✓	
Seat, leather/cloth, air suspension, heated/cooled		✓	Starting and charging system, 24V	✓	
Radio, AM/FM, Bluetooth®, CD/USB/MP3/Sirius XM, CB ready		✓	Lights: Halogen, 4 work lights, 2 roading lights, 2 rear vision lights	✓	
Visibility: Mirrors, rear vision camera	✓		Lights: Additional 4 halogen work lights OR replace full lighting with LED packages		✓
Air conditioner, heater, defroster (auto temp, fan)	✓		Cold start, 120V or 240V		✓
Windows, front, heavy duty, or full guards		✓	MONITORING SYSTEM		
CAT CONNECT TECHNOLOGIES			Gauges: Speedometer, temperature, fuel level, DEF level	✓	
Link: Product Link™	✓		Indicators: Regeneration, temperature, pressure, battery, oil, DEF	✓	
Link: VIMS™		✓	ADDITIONAL EQUIPMENT		
Detect: Rear vision camera	✓		Cat Autolube System		✓
Detect: Cat rear object detection		✓	Fenders, roading		✓
Machine Security System		✓	Guard, power train		✓
Printer, Aggregate Autodig, Cat Production Measurement 2.0		✓	Oil change, high speed engine		✓
POWER TRAIN			Precleaner, turbine		✓
Cat C9.3 engine, meets emission standards	✓		Precleaner, trash		✓
Emissions: CEM, DPF, DEF (Tier 4 Final/Stage IV/Stage V)	✓		Wheel chocks		✓
Fuel priming pump, fuel/water separator	✓		LINKAGE		
Radiator, high debris, wide fin spacing		✓	High Lift		✓
Fan, variable pitch fan, auto/manual control		✓	Forestry		✓
Cat Continuously Variable Transmission	✓		Quick Coupler Ready		✓
Precleaner, engine air intake	✓		Linkage, Z-bar, cast crosstube/tilt lever	✓	
Brakes, full hydraulic, Integrated Braking System, wear indicators	✓		Kickout, lift and tilt, automatic	✓	
Axles, manual differential locks, ecology drains	✓		OTHER OPTIONAL CONFIGURATIONS		
Axles, automatic locks, oil cooler, temperature seals, guards		✓	Aggregate Handler		✓
			Industrial and Waste Handler		✓

Not all features are available in all regions. Please check with your local Cat dealer for specific offering availability in your area.

For additional information, refer to the technical specifications brochures for the 972M XE model available at www.cat.com or your Cat dealer.

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Technical Specifications

Engine – (Tier 4 Final/Stage V)

Engine Model	Cat C9.3	
Maximum Net Power @ 1,600 rpm – SAE J1349	232 kW	311 hp
Maximum Net Power @ 1,600 rpm – SAE J1349 (metric)		315 hp
Maximum Net Power @ 1,600 rpm – ISO 9249	232 kW	311 hp
Maximum Net Power @ 1,600 rpm – ISO 9249 (metric)		315 hp
Peak Gross Torque (1,200 rpm) – SAE J1995	1728 N·m	1,275 lbf·ft
Peak Gross Torque (1,200 rpm) – ISO 14396	1708 N·m	1,260 lbf·ft
Maximum Net Torque (1,200 rpm)	1618 N·m	1,193 lbf·ft
Displacement	9.3 L	568 in³

- The air conditioning system on this machine contains the fluorinated greenhouse gas refrigerant R134a (Global Warming Potential = 1430). The system contains 1.6 kg of refrigerant which has a CO₂ equivalent of 2.288 metric tonnes.

Weights

Operating Weight	24 896 kg	54,871 lb
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- Weight based on a machine configuration with Michelin 26.5R25 XHA2 L3 radial tires, full fluids, operator, standard counterweight, cold start, loading fenders, Product Link, manual diff lock/open axles (front/rear), power train guard, secondary steering, sound suppression and a 4.2 m³ (5.5 yd³) general purpose bucket with BOCE

Bucket Capacities

Bucket Range	3.20- 9.94 m³	4.19- 13.0 yd³
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Transmission – Virtual Gears

Speed	km/h	mph	Speed	km/h	mph
Forward 1	6.7	4.2	Reverse 1	6.7	4.2
Forward 2	12.6	7.8	Reverse 2	12.6	7.8
Forward 3	22.1	13.7	Reverse 3	28.0	17.4
Forward 4	39.5	24.5			

- Maximum travel speed in standard vehicle with empty bucket and standard L3 tires with 826 mm (32.5 in) roll radius.

Sound

With Cooling Fan Speed at Maximum Value:

Operator Sound Pressure Level (ISO 6396:2008)	67 dB(A)
Exterior Sound Power Level (ISO 6395:2008)	107 dB(A)
Exterior Sound Pressure Level (SAE J88:2013)	76 dB(A)*

*Distance of 15 m (49.2 ft), moving forward in second gear ratio.

With Cooling Fan Speed at 70% of Maximum Value:**

Operator Sound Pressure Level (ISO 6396:2008)	67 dB(A)
Exterior Sound Power Level	105 L _{WA} ***

**For machines in European Union countries and in countries that adopt the “EU Directives.”

***European Union Directive “2000/14/EC” as amended by “2005/88/EC.”

Operating Specifications

Static Tipping Load – Full 37° Turn – with Tire Deflection	16 164 kg	35,626 lb
Static Tipping Load – Full 37° Turn – No Tire Deflection	17 421 kg	38,396 lb
Breakout Force	196 kN	44,075 lbf

- For a machine configuration as defined under “Weight.”
- Full compliance to ISO 14397-1:2007 Sections 1 thru 6, which requires 2% verification between calculations and testing.

Service Refill Capacities

Fuel Tank	302 L	79.8 gal
DEF tank	16.8 L	4.4 gal
Cooling System	71.6 L	19 gal
Crankcase	24.5 L	6.5 gal
Transmission	63 L	16.6 gal
Differentials and Final Drives – Front	57 L	15.1 gal
Differentials and Final Drives – Rear	57 L	15.1 gal
Hydraulic Tank	125 L	33 gal

Hydraulic System

Implement Pump Type	Variable Displacement Piston	
Implement System:		
Maximum Pump Output (1,2600 rpm)	385 L/min	102 gal/min
Maximum Operating Pressure	31 000 kPa	4,496 psi
Hydraulic Cycle Time – Total	10.7 Seconds	

Dimensions

	Standard Lift		High Lift	
Height to Top of Hood	2818 mm	9'2"	2818 mm	9'2"
Height to Top of Exhaust Pipe	3522 mm	11'6"	3522 mm	11'6"
Height to Top of ROPS	3587 mm	11'9"	3587 mm	11'9"
Ground Clearance	434 mm	1'5"	434 mm	1'5"
Center Line of Rear Axle to Edge of Counterweight	2500 mm	8'2"	2500 mm	8'2"
Center Line of Rear Axle to Hitch	1775 mm	5'9"	1775 mm	5'9"
Wheelbase	3550 mm	11'7"	3550 mm	11'7"
Overall Length (without bucket)	7774 mm	25'6"	8109 mm	26'7"
Hinge Pin Height at Maximum Lift	4458 mm	14'7"	4793 mm	15'8"
Hinge Pin Height at Carry	680 mm	2'2"	778 mm	2'6"
Lift Arm Clearance at Maximum Lift	3843 mm	12'7"	4140 mm	13'7"
Rack Back at Maximum Lift	56 degrees		71 degrees	
Rack Back at Carry Height	50 degrees		49 degrees	
Rack Back at Ground	41 degrees		39 degrees	
Maximum Width over Tires	3009 mm	9'10"	3009 mm	9'10"
Tread Width	2230 mm	7'3"	2230 mm	7'3"

- All dimensions are approximate and based on L3 XHA2 tires.

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