

CATERPILLAR SAFETY SERVICES

CAT.COM/SAFETY

Coaching leaders - Training supervisors - Engaging employees



Recognize It!

The majority of actions on your job today will be safe.
How many of them will be recognized?

Correcting unsafe conditions and behaviors is a necessary part of protecting employees, but recognizing safe actions – the efforts made to prevent incidents – is just as critical to achieving safety excellence.

For high performing supervisors with a talent for problem-solving, balancing correction with sincere recognition doesn't always come naturally. *Recognize It!* uses relatable job site examples to provide supervisors at any level a simple process for delivering safety feedback that encourages the right behaviors and motivates accountability.



"I never would have imagined that simply focusing more on what people are doing right would have such a dramatic impact on our culture. Once we became intentional about using timely, sincere and positive feedback, communication improved and employees began to believe that we truly are committed to their safety."

Dan Koeninger

Division Manager / Barrett Industries

Recognize It! Kit Details

Program can be delivered by your trainers or facilitated by a Caterpillar safety culture expert

Leader Guide

A manual for the training session facilitator. Contains exercises and assessments, which can be photocopied for class participants.

Video

The DVD contains one video, *Recognize It!* is a 15-minute video

Course Materials

The CD contains two other electronic files which you will need for teaching this class:

- **PowerPoint™ Presentation** contains trainer's presentation slides for the class.
- **PDF Handout** contains activity-based training materials.

Price \$545

Available in multiple languages.

Three Steps to Effective Recognition

See it Look for positive action

Say it Deliver timely feedback

Mean it Be sincere

Contact Us: Phone: 1.866.963.3551 Outside US: +1 309.494.2751

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