

BUILT FOR IT.



Maximizing Asset Performance

Dmitry Tvelenev Middle East, Africa, CIS-Russia, Product Support Supervisor Caterpillar Energy Solutions GmbH

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Agenda

- Caterpillar Proposition Value-in-Use
 - Relationship based business model, with the largest Dealer network providing services closely coupled to customer use of the product
- Uptime (Availability) is a Key to Customer Intimacy
 - -Customer productivity is the engine for our growth
- Lean Value Stream Creation
 - -Controlling dependability costs in cost-effective manner is the key to overall success



Factors Ensuring Equipment Up-Time



MTBS - mean time between service MTTR - mean time to repair

Operating Costs Typically expressed in \$cents/ekW-hr or \$/hr

For Power generating equipment:

- Fuel
 - Fuel consumption is the major portion of non-Standby O&O costs for power applications, whereas capital cost is the primary concern for backup generators
- Fluids
 - Oil, coolants, fluids analysis program
- Scheduled preventive maintenance
 - Filters
 - Parts



Running the Power Station: Costs, Costs, Costs



What is needed to assess the Product Life Cycle Cost (LCC)?

- Finance
 - CapEx summary
 - $-\operatorname{Cost}\operatorname{Of}\operatorname{Money}$
 - Annual Inflation Rates: Fuel, Parts, Fluids, Labour
 - Cash flow analysis
- Admin
 - Country
 - Contract Years
 - Risk assessment

- Product
 - Model, application, scope of supply (including balance of plant)
 - Expected annual running time
 - Maintenance schedules & repair estimates
 - Assumptions & contingencies
 - Manpower estimates
 - Lube Mean SOC and expected drain interval

G3520H Cont. @ 2500 ekW / 50 Hz, CHP, Europe



Net Present Value Example, CG260-16 genset



Service Contract offering: Tailored to the customer needs



- L1 Full M & R Service contract with all unexpected maintenance and oil cost included, 60000 SMU / 6,000 SMU annually
- L2 Same as L1, without last Major overhaul.
- L3 M & R Service contract for core engine only (with Major overhaul).
- L4 Major Overhaul only estimate
- L5 M & R Service contract like L1 for complete Genset without cogeneration and peripheral equipment services.
- L6 Same as L1 without lube oil & unscheduled provisions.
- L7 just oil supply services

Understanding timeline – maximizing capacity usage



IEEE Std 762-2006 - IEEE Standard Definitions for Use in Reporting Electric Generating Unit Reliability, Availability, and Productivity

	Year 1	Year 2	Year 5	Year 10	Year 12						
9,73 ekW rated Genset											
Total PM downtime	395	844	2136	4377	5274						
Total Repair downtime	0	928	1993	5086	5908						
Averaged yearly Available op time	8365	7874	7934	7814	7828						
4,30 ekW rated Genset											
Total PM downtime	56	106	413	819	919						
Total Repair downtime	0	0	674	1415	1415						
Averaged yearly Available op time	8704	8707	8543	8537	8566						

	@ 8 hrs / 5 days workwe	ek					
ırs	3x units @ 9,730 ekW		Loss of Generation	7x units @ 4,300 ekW			
# of yea	Cost of downtime for 3 engines	cumulative downtime per engine	income based on theoretical availability	Cost of downtime for 7 engines		cumulative downtime per engine	
1	€ 532,590	395 hrs	€ 356,552	€	176,038	56 hrs	
2	€ 2,386,814	1,772 hrs	€2,053,599	€	333,215	106 hrs	
3	€ 2,990,807	2,220 hrs	€2,112,188	€	878,619	280 hrs	
4	€ 5,029,602	3,733 hrs	€ 3,993,806	€	1,035,796	330 hrs	
5	€ 5,562,192	4,129 hrs	€2,146,737	€	3,415,455	1,087 hrs	
6	€ 7,487,819	5,558 hrs	€3,915,187	€	3,572,631	1,137 hrs	
7	€ 8,020,409	5,953 hrs	€4,290,601	€	3,729,808	1,187 hrs	
8	€ 10,290,927	7,639 hrs	€6,015,715	€	4,275,212	1,360 hrs	
9	€ 10,894,921	8,087 hrs	€6,462,531	€	4,432,389	1,410 hrs	
10	€ 12,749,144	9,463 hrs	€ 5,726,479	€	7,022,665	2,234 hrs	
11	€ 13,281,734	9,859 hrs	€6,101,893	€	7,179,842	2,284 hrs	

Loss of production: Maintenance downtime impact

Comparing repair and maintenance schedules from different OEM

Risk is neither created nor destroyed. Only transferred. First Law of Customer Support Agreements Entropy

- Contract Factors
 - Availability guarantees
 - Redundancy
 - Staffing levels
- Commercial
 - Margin & Liquidated Damages
 - Contract Term
 - Customer / Service Provider Financial Stability
 - Contract Scope
- External
 - Ambient Conditions
 - Air & Fuel Quality
 - Site Access
 - Environmental Compliance
 - Parts Logistics & Customs Clearing
 - Statutory Restrictions & overall Industry Financial Health

- Equipment
 - Product Reliability
 - BOP Complexity
 - Plant Engineering & Construction Quality
 - Critical Spares & On-Site Tools
 - Plant Condition
- Operations
 - Application
 - Redundancy
 - Operating Regime
 - Load Duty
 - Run Hrs
 - Number of Starts
- Service Provider
 - Operation Expertise
 - Field Response Capability

Excel in turning theory into action plan!



"Another flaw in the human character is that everybody wants to build and nobody wants to do maintenance." Kurt Vonnegut, Jr. "

Questions?

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