

Cat® Inspect Frequently Asked Questions (FAQ)

1. How much does Cat® Inspect cost?
There is no cost to download the mobile app.
2. What devices are supported by Cat Inspect?
The app works on Apple iOS8 and newer devices, and Android Jelly Bean 4.2 and newer devices. Download from your device's app store or go to www.cat.com/catinspect.
3. How do I get access to Cat Inspect?
After you have downloaded the app, [contact your local dealer](#) to enable your account.
4. In what languages will the app be available?
The mobile inspection app fields will be in the default language of the mobile device if it is one of the following languages: English, French, Spanish, Portuguese (Brazil), German, Indonesian, Italian, and Chinese.
5. How will updates be shared and communicated to users?
As with most apps, you will be notified when updates are available (via push notifications). Related info will be shared on cat.com/catinspect as needed.
6. Will additional checklists and forms be added?
Yes, as the tool is adopted and usage increases, more forms and checklists will be added.
7. Who would benefit from using the app?
Cat Inspect is useful to customers with Cat or mixed fleets, field technicians, shop technicians, operators, owners, and many more roles throughout the organization.
8. Are other app users able to see my data?
Only you and your dealer will see the inspection forms you complete.
9. Can I use the app if I don't have an internet (Wi-Fi, 3G/4G) connection?
You only need a connection to download/upload or sync inspections. Once you have saved inspection forms on your device, you do not need to be connected to perform the inspections.
10. How can I share a completed inspection with others?
One email address can be added in the header of an inspection form to send a report to that email when synced. Additionally, a PDF can be generated from Cat Inspect Web for distribution.
11. Will the completed inspections be displayed in VisionLink®, the user interface for Cat Product Link™?
Yes, but only certain inspection types with yellow or red results will be synced and displayed in VisionLink. [Ask your local dealer](#) for details.
12. Will my dealership use the information from my inspections?
Your dealership may use the data from your completed inspections to help make better recommendations on your equipment.
13. Who do I contact for technical support?
[Contact your local dealer](#) for any technical needs, or visit cat.com/catinspect for how-to videos.