

# New Extended Service Coverage for Switchgear

Your purchase of new Switchgear was a long term investment and you can count on New Extended Service Coverage (ESC) to help protect that investment.

ESC provides 100 percent of usual and customary parts and labor costs for Switchgear failures due to defects in materials and workmanship on a wide range of covered components. And, with ESC you can have confidence that repairs will be performed by qualified Caterpillar service technicians using genuine Cat® parts.

## IT'S ALL ABOUT THE RIGHT OPTION.

**Platinum Plus** level ESC coverage includes a wide range of covered components. **Platinum Plus** level ESC also provides allowances for Travel and Mileage, Overtime and Emergency Freight. Please see your ESC contract for specifics.

## COVERAGE AVAILABLE WHERE IT'S NEEDED.

New ESC for Switchgear is available worldwide for stationary power units that are in a fixed location. Mobile power units are not eligible. Wherever your Cat Switchgear is located, the Cat Dealer network is available to serve you.

## COVERAGE FOR THE LONG TERM.

Coverage can begin with the new delivery and extend up to 60 months from delivery date utilizing New ESC. Coverage is renewable utilizing the Advantage ESC program. For existing installations, after the standard warranty, Advantage Extended Service Coverage is the right choice in coverage. For more information on Advantage ESC, please contact your local Cat Dealer.



# New Extended Service Coverage (ESC) for Switchgear

New ESC for Cat® Switchgear is available in 36, 48 and 60 month terms to help you manage your Switchgear investment. As your New ESC coverage approaches the end of the coverage term, discuss your enrollment options to continue coverage utilizing Advantage ESC with your Authorized Cat Dealer. Continuous coverage avoids risky gaps in coverage and additional inspection costs to qualify existing Switchgear installations. All ESC for Cat Switchgear provides unlimited hours of coverage per year.

## Platinum Plus Level Coverage Components

Platinum Plus Level agreements include repair or replacement of Cat Switchgear components including, but not limited to:

Transducers	Control Power Supply	Programmable Logic Controller
System Display	EMCP 3.S Controller	Touchscreen Processor
Protective Relays	Control Transformers	Potential Transformers
Battery Charger	Remote Computers	Circuit Breakers
Touchscreen	Power Quality Meter	

## Eligibility Requirements to Qualify for New ESC

The Cat Switchgear must be:

1. In the standard warranty period or less than two years from the delivery date for enrollment in New ESC.
  - a. Switchgear may be enrolled in New ESC in the second year after the delivery date, but are subject to a 25 percent late enrollment fee.
  - b. Switchgear outside the standard warranty period would utilize Advantage ESC for coverage and may require an inspection to qualify.

## Maintenance Requirements for New ESC

1. All maintenance requirements as described in the Cat Switchgear Operations and Maintenance Manual must be performed as described, or claims for failed items may be denied.
2. To ensure maintenance requirements are met, an authorized Cat Dealer Customer Support Agreement or equivalent is recommended for contract eligibility.

## Important Notice:

The CSA performed by an Authorized Cat Dealer or equivalent may inspect or make recommendations for replacement of components at the proper intervals as prescribed by the Operation and Maintenance Manual. To maintain qualification for ESC coverage, these recommendations should be followed. Failure to follow the Operation and Maintenance Manual guidelines may result in a denial of claims.

This is a brief description of Extended Coverage. See your Cat dealer for more information. The Extended Coverage contract will govern.

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