

CATERPILLAR SAFETY SERVICES

CAT.COM/SAFETY

Coaching leaders - Training supervisors - Engaging employees



Speak Up!/Listen Up! for Construction

Industry-specific Training for an Open Communication Safety Culture

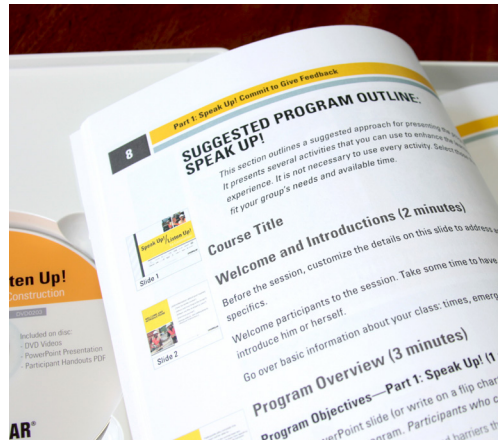
Effective communication is a cornerstone in building a strong, sustainable culture of safety excellence, but talking about safety doesn't always come naturally on the job site. *Speak Up!/Listen Up! for Construction* gives employees simple tools and a practical process for delivering and receiving safety-related feedback effectively.

This customized program applies the proven formulas inside Caterpillar's most widely used training programs, *Speak Up!* and *Listen Up!*, through the use of scenarios specific to construction environments.

Get two courses in one with this combined training that can be delivered in a half-day session by your trainers or facilitated by a Caterpillar safety culture expert.

 **Contact us to learn how to deploy this transformative training in your organization** [866.963.3551](tel:866.963.3551) / SafetyServices@cat.com

Commit to Give and Receive Feedback



Speak Up!

Easy-to-use techniques to help employees overcome emotional barriers to speaking up when something doesn't seem right.

Listen Up!

Strategies for focusing on the message, not the messenger, in order to receive safety-related feedback that creates a stronger, safer culture.

*"This is definitely the best safety video I have watched.
The actors are very professional and the message is loud and clear."*

Katie Ackeret Nance

Corporate Safety Director / Stacy and Witbeck, Inc.



Product Details 

Contact Us: Phone: 1.866.963.3551 Outside US: +1 309.494.2751

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"This program helps establish a real foundation of trust throughout the organization, removing suspicions of hostility or a hidden agenda when someone speaks up about safety. The response from our employees has been very positive, very enthusiastic."

Dale Baggett

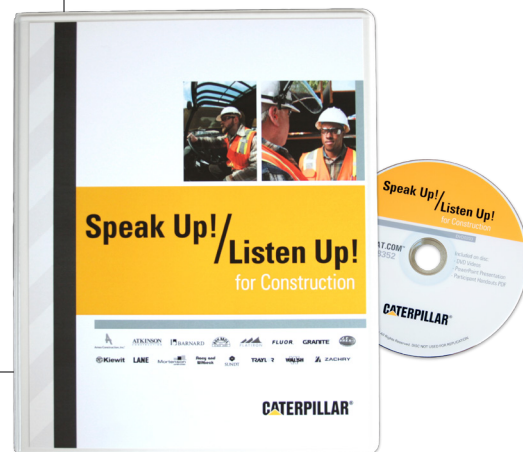
Tunnel Safety Supervisor / JF Shea Co. Inc.



Speak Up!/Listen Up! for Construction Kit Details

Program can be delivered by your trainers or facilitated by a Caterpillar safety culture expert

Facilitator's Guide	A manual for the people in your organization who will conduct the training session. Contains exercises and assessments, which you may photocopy and use with class participants.
Videos	<p>The DVD contains four video pieces:</p> <ul style="list-style-type: none"> ▪ Leadership Introduction is a general introduction to this program intended for managers and supervisors. ▪ Speak Up! is a 9-minute video and serves as the centerpiece for the first half of the training, intended for all participants. ▪ Listen Up! is a 9-minute video and serves as the centerpiece for the second half of the training, intended for all participants. ▪ Leadership Conclusion is a summary piece to this program intended for managers and supervisors.
Course Materials	<p>The DVD contains two other electronic files which you will need for teaching this class:</p> <ul style="list-style-type: none"> ▪ SULU Slides.ppt contains trainer's presentation slides for the class. ▪ SULU Handouts.pdf contains activity-based training materials.



LEARN MORE AT
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