

CATERPILLAR APPS COMMUNITY (CAC)

Installation Guide
- iOS Device

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1. Introduction

This document is intended to provide guidelines for installation of apps using the 'Caterpillar Apps Community' for iOS device users.

DISCLAIMER: This document has been prepared using sample apps. The user should select the appropriate app from the 'Caterpillar Apps Community' for installation.

2. Intended Audience

This document is targeted for Dealers, Partners and all Caterpillar app users having iOS device.

3. Guide to installation of iOS app from 'Caterpillar Apps Community'

Installation of the iOS app can be split into 2 steps:

- a. Installation of 'Caterpillar Apps Community' in iOS device (*One time process*)
- b. Installation of required apps from the 'Caterpillar Apps Community' installed in step "a".

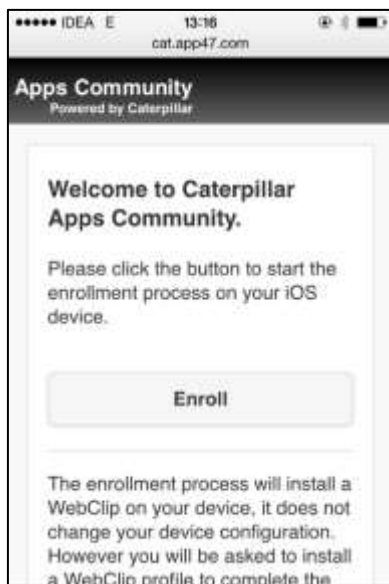
The following steps explain the installation process in detail:-

3.1. Installation of 'Caterpillar Apps Community' in iOS device (One time process)

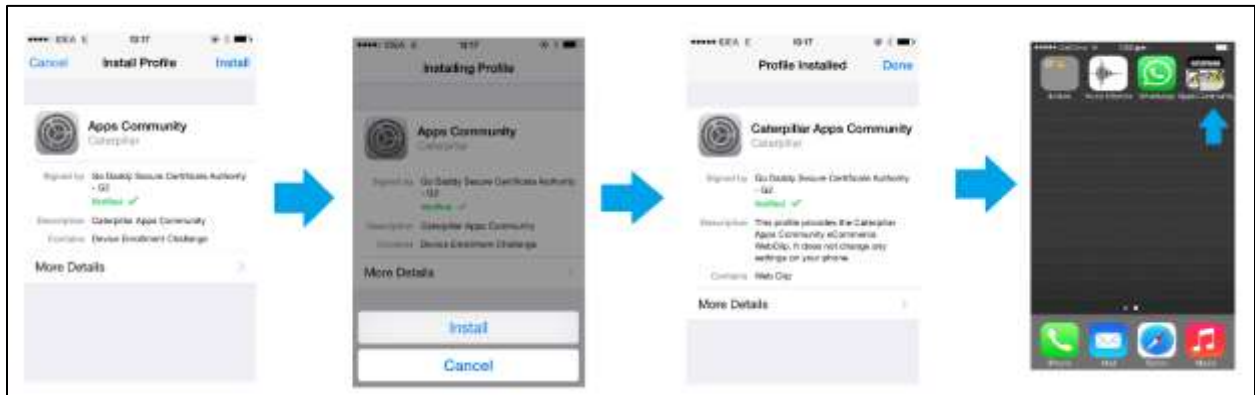
3.1.1. Installation Steps:

Please follow below steps to download and Install 'Caterpillar Apps Community':

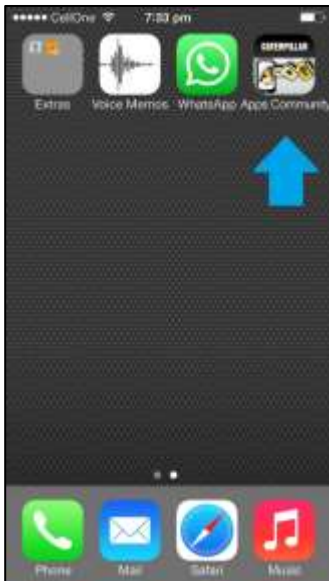
1. The user can initiate the 'Caterpillar Apps Community' installation from the following link :
<https://cat.app47.com/cat/install>
2. The 'Caterpillar Apps Community' will be enrolled into the user's device



- The user can tap on the *Install* button as directed in each step and self-register to the 'Caterpillar Apps Community'



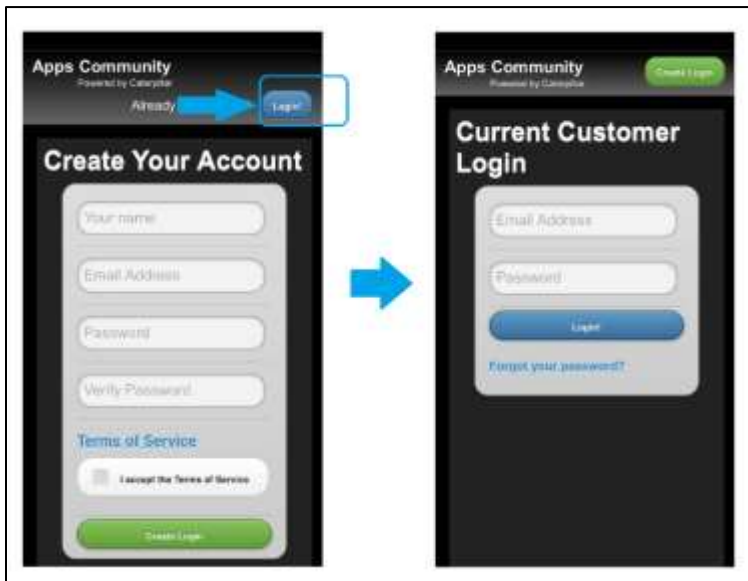
The 'Caterpillar Apps Community' is now installed and will be available on the App Menu screen.



- Provide the registration details [use corporate email address], accept terms of service and tap on Create Login



An already registered user can make use of the 'Login' feature.



5. On successful login, the user can view the available apps listed in the ‘Caterpillar Apps Community’ Home page.

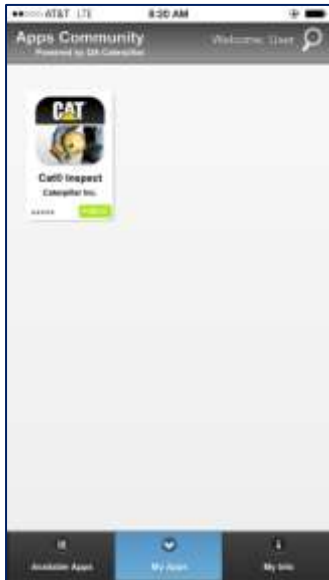


Note: Above apps are shown as example only.

6. The user can view the following tabs in the ‘Caterpillar Apps Community’:
 - i. **Available Apps:** This section displays the top hits for “NEW AND UPDATED” and “MOST POPULAR” apps available to the user .This is the default display page when the user logs in to the ‘Caterpillar Apps Community’.



- ii. **My Apps:** This section displays the list of apps installed by the user



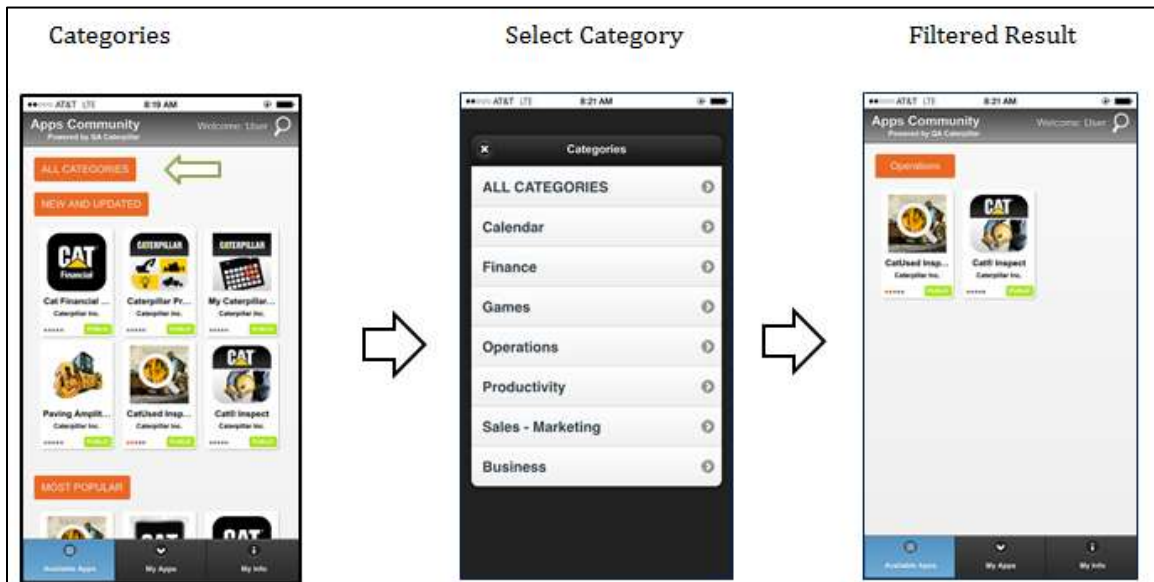
- iii. **My Info:** This section displays the user account information. User can reset the password, view Caterpillar support details and also Log out from the CAC.



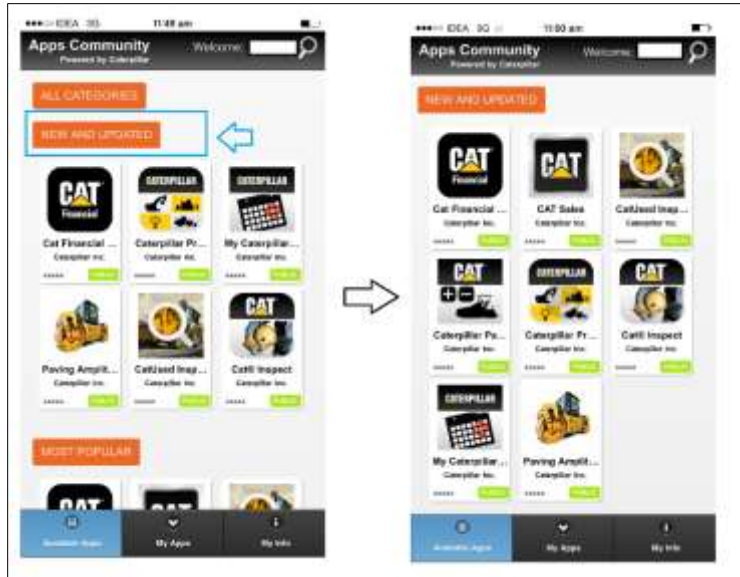
- **Reset the password:** Tapping on the 'Change password' button in the 'My info' tab enables user to reset the password.



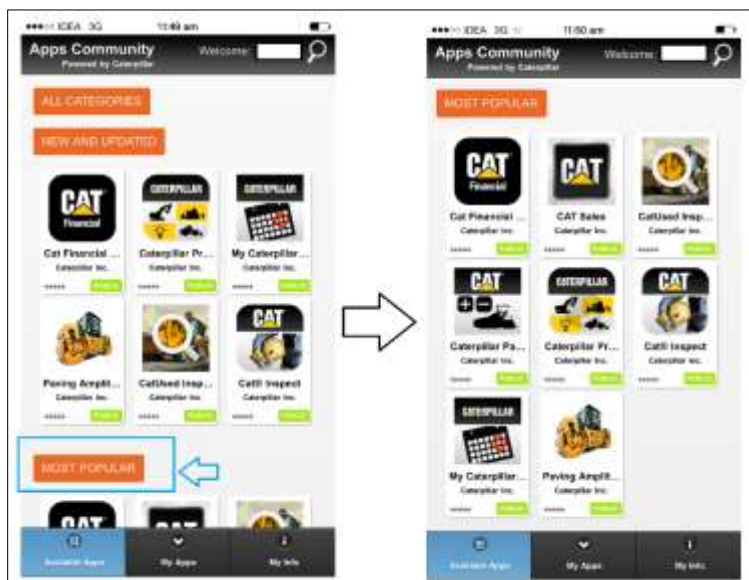
7. The user can select apps based on app categories .The “ALL CATEGORIES” button located in the available apps page displays the available categories and on tapping the individual category, the apps belonging to that category are displayed.



8. “NEW AND UPDATED” and “MOST POPULAR” apps are also available in the CAC home page. Top results are displayed in the home page and the complete list can be accessed on clicking the respective buttons.



New and Updated Apps listing



Most Popular Apps listing

9. The user can also search for an app by tapping on the search icon on the CAC home page header .The user can type the app name on the search input field and the list of matching apps will be displayed on the screen.

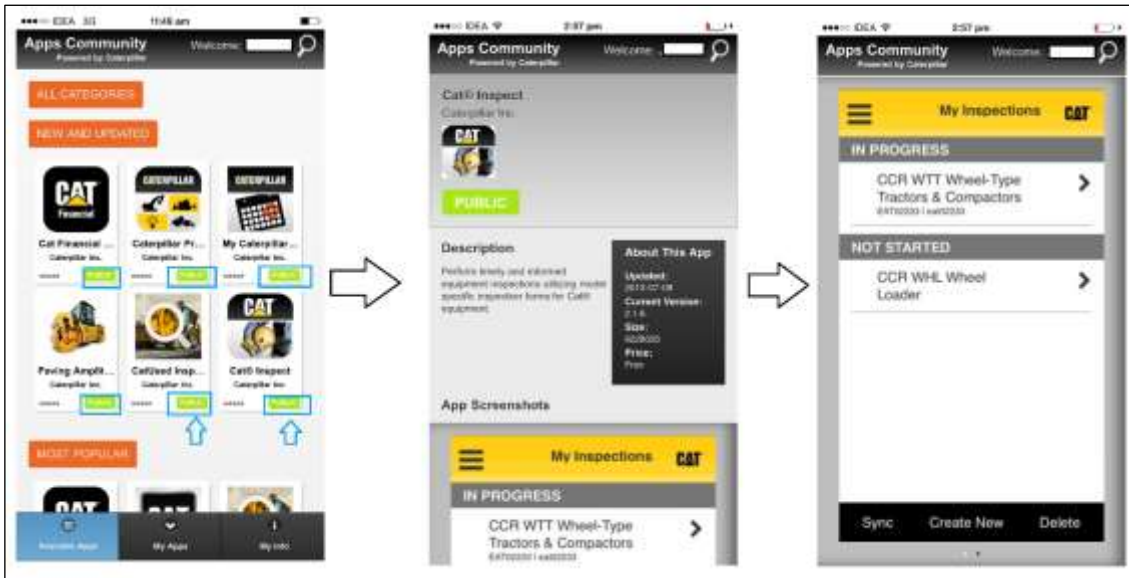


3.2. Installation of required App from 'Caterpillar Apps Community' installed in Step 3.1.

1. User can install apps from the 'Caterpillar Apps Community'.

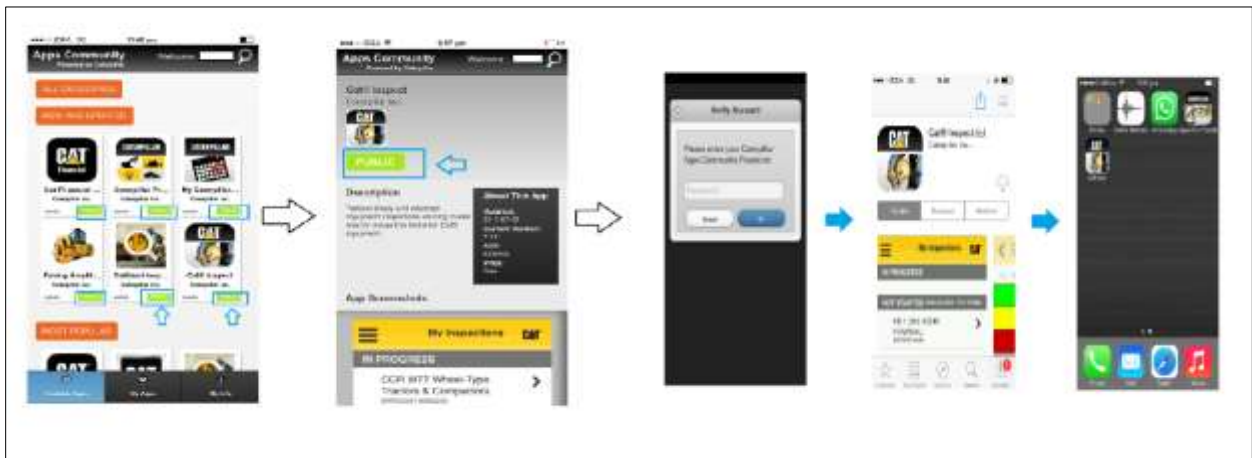


Tapping on the 'PUBLIC' button displays app information like App description, Release date, size, Release notes and Screen shots.



Note: The above apps are shown as examples only. Please select appropriate app

2. Tap on the **Public Button** to install the app in the device. On completion, the app name will be visible in the home screen



3. Tap on the app from home screen to use the application



4. Appendix

4.1. Support

Please use any of the below options for help and Support on 'Caterpillar Apps Community'

- a. Caterpillar Global IT Help desk – **1 (309) 494-4357**
- b. Email Id – mobilesupport@cat.com
- c. [CAC - Connections](#) (Need CWS Id)