CATERPILLAR®

HIGH Tech HIGH Value



I can describe Caterpillar's strategy in one word — customers. We wake up thinking about our customers every day. Of course each and every customer is unique, but there are a few needs that our customers share across the board. Just about every customer talks to me about how we can help them operate more efficiently. They want to move materials guickly, safely and efficiently — in short, they want to operate more sustainably. When our customers talk, we listen. When they have a problem big or small, we are there to support them. But when our customers all agree, when they have a common concern, we focus the full power of the Caterpillar team to find solutions. And the role technology plays is significant in finding those solutions.

You might be surprised to learn about all of the high-tech features in our products. Many of our large mining trucks can drive themselves --- supervised from the comfort of a control room, and our dozers can be operated by remote control. Our internal combustion process is more difficult to simulate than the process that powers the space shuttle. Most of our machines and engines are designed to run 10,000 hours before overhaul — the equivalent of 500,000 miles on your car. Our machines are designed to be rebuilt two or three times. We have designed engines that meet each new tier of emissions standards, the latest being Tier 4, which, in its final phase, will take particulate matter and NOx emissions to near-zero levels. This has been accomplished without sacrificing power or performance, and with a 5 to 20 percent decrease in fuel consumption. Our dealers and customers can watch many of their products working on their smartphones — Cat[®] Product Link[™] gives them real-time data on product health, performance, uptime and fuel consumption.

Being a world-class manufacturer requires excellence in innovation, but we rarely innovate simply for the sake of making something new. Instead, we use our technology to solve problems. At Caterpillar, helping our customers operate in a more sustainable manner is one of our biggest drivers of innovation. In 2012, we invested \$2.5 billion in research and development.

Our approximately 10,000 engineers and technologists worked on solutions involving natural gas and alternative fuels, advanced hybrid technology, electronics to enable autonomy, and remote control and advanced power trains to enable better fuel consumption, responsiveness and traction control. All of these research themes have one thing in common — they are aimed at helping our customers operate more efficiently, often with less impact on people and the environment. And they all fit in with the three principles of sustainability we adopted in 2012.

When I look at our sustainability principles and our technology efforts, it becomes clear we are making great strides in sustainability through our innovation efforts. We aren't trying to be flashy. We aren't trying to make headlines. We are simply working hard every day to help our customers and our communities succeed.

Sincerely,

Dug Cherkel

Doug Oberhelman Chairman & Chief Executive Officer of Caterpillar Inc.



2020 GOALS FOR OPERATIONS

Reduce recordable workplace injury rate to 0.6 and lost-time case rate due to injury to 0.15

Increase energy efficiency

Reduce absolute greenhouse

gas emissions from existing facilities by 25%

↑25%

↓25%

by 25%

Use alternative/renewable

sources to meet 20% of our energy needs

Eliminate waste by reducing waste generation and reusing or recycling all that remains

FFD

Design all new construction to meet Leadership in Energy and Environmental Design (LEFD) or comparable green building criteria

Hold water consumption flat

2020 GOALS FOR PRODUCTS, SERVICES & SOLUTIONS

Increase customer energy

^20%

efficiency by 20%

Provide leadership in the safety of people in, on and around our products

↓20% Reduce customer greenhouse

gas emissions by 20%

†20% Increase customer materials

efficiency by 20%

SUSTAINABLE DEVELOPMENT CONTACTS

SUSTAINABLE DEVELOPMENT iterpillar Inc.

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INTERNET ACCESS caterpillar.com

SUSTAINABLE DEVELOPMENT caterpillar.com/sustainability

2012 SUSTAINABILITY REPORT

caterpillar.com/sustainability-report

2012 YEAR IN REVIEW caterpillar.com/year-in-review

SAFETY INFORMATION safety.cat.com

EMPLOYMENT INFORMATION caterpillar.com/careers

ABOUT CATERPILLAR

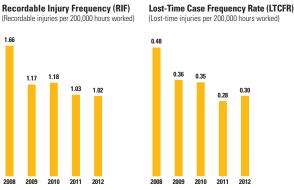
For more than 85 years, Caterpillar Inc. has been making sustainable progress possible and driving positive change on every continent. With 2012 sales and revenues of \$65,875 billion. Caterpillar is the world's leading manufacturer of construction and mining equipment, diesel and natural gas engines, industrial gas turbines and diesel-electric locomotives. The company also is a leading services provider through Caterpillar Financial Services Corporation, Caterpillar Remanufacturing Services and Progress Rail Services Corporation.

CATERPILLAR®

HIGH TECH HIGH Value

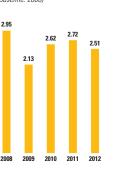
Performance At-A-Glance

WORKPLACE SAFETY



ENVIRONMENTAL IMPACT 1, 2

Absolute GHG (Absolute million metric tons of CO2e) (Baseline: 2006)



Reman Business Growth

160

134

2008

104

2009

(Percent revenue increase over 2001 base)

205

2011 2012

REMANUFACTURING (REMAN)^{2,5}

103

absolute pounds total waste) x 100 2008 2011

Percent Recycled

Reman End-of-Life

returns) x 100

2008

2009

"Take Back" Percent

(Actual end-of-life returns/eligible

2011

2012

2010

(Absolute pounds recycled waste/

Water Use (Absolute billion gallons used) (Baseline: 2006)

Reman End-of-Life

material received)

142

2008 2009 2010 2011

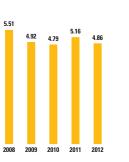
"Take Back" by Weight

(Millions of pounds of end-of-life

134 122

171

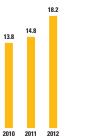
161



(Renewable electrical energy use/total electrical energy use) x 100

Percent Alternate/

Renewable Sources³



Energy Efficiency (Dollars of revenue/absolute gigajoules energy use) (Baseline: 2006)

1.654

2.262

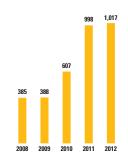
2,063



CAT® CERTIFIED REBUILD⁴

Cat[®] Certified Rebuild **Business Growth**

(Percent revenue increase over 2001 base)



2010

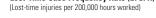
FORWARD-LOOKING STATEMENTS Cartain statements in this 2012 Sustainability Report relate to future events and expectations and are forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Words such as "believe," "estimate," "will be," "will," "would," "expect," "anticipate," "plan," "project," "intend", "could," "should" or other similar words or expressions often identify forward-looking statements. All statements other than statements of historical fact are forward-looking statements, including, without limitation, statements regarding our outlook, projections, forecasts or trend descriptions. These statements do not guarantee future performance, and we do not undertake to update our forward-looking statements.

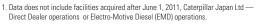
Catepular's actual results may differ materially from those described or implications transmisses. Butcatations in demand for our products, or interest submisses of transmisses and economic conditions and economic conditions in the industries and artifering transmisses. Butcatations in the industries of transmisses and instability including statements sequences (iii) government monetary or cateroplar's actions and instability including statements sequences (iii) government monetary or definition of economic conditions and economic conditions and economic conditions and economic conditions in the industries and and prefers ability to access and manage liquidity; (v) political and economic risks and instability including national or international conflicts and civil unest, (vi) unest, (vi) unest, (vi) unest, (vi) unest, (vi) unability to realistic and economic second risks, and instability including trates or market avail exprises prejulations, (v) in ability to realistic and economic conditions and economic econd respective generation on the expective denomics, including the Almining Machinery Limited, with the financial's ability to maintain aredit ratings, avoid material and component products, including the divestiture's (viii) the financial's ability to maintain and economic conditions and economic conditions and economic econom

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2. Data prior to 2012 has been restated due to a) acquisitions, b) data updates realized from improved accuracy, c) divestitures.

- 3. Based only on renewable energy. Alternative energy will be included in the future.
- 4. Data does not include Progress Rail or EMD operations.
- 5. Data does not include Progress Rail, EMD or Solar operations.