

United States Accommodation Request Process

Caterpillar is committed to working with and providing reasonable accommodation to individuals with disabilities. If, because of a medical condition or disability, you need a reasonable accommodation for any part of the employment process, please contact us by e-mail or phone (see below) to initiate the accommodation request.

Contact Information

Email: HR_Service_Center@cat.com

Telephone: +1 800-447-6434

Hours: Monday – Thursday; 8am to 4pm

Friday; 8am to 12:30pm

After Hours contact the Enterprise Service Center:

1-309-494-4357 or 1-877-737-2242